

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Provider Number	Nursing Home Name	Street
335001	MERCY OF NORTHERN NEW YORK	218 STONE STREET
335001	MERCY OF NORTHERN NEW YORK	218 STONE STREET
335001	MERCY OF NORTHERN NEW YORK	218 STONE STREET
335003	WEST LEDGE REHABILITATION AND NURSING CENTER	2000 EAST MAIN STREET
335005	ELANT AT BRANDYWINE INC	620 SLEEPY HOLLOW ROAD
335005	ELANT AT BRANDYWINE INC	620 SLEEPY HOLLOW ROAD
335005	ELANT AT BRANDYWINE INC	620 SLEEPY HOLLOW ROAD
335006	KATHERINE LUTHER RESIDENTIAL HLTH CARE &	110 UTICA ROAD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

City	State	Zip Code	Phone	Survey Date	Date of Correction	Deficiency Type
WATERTOWN	NY	13601	3157827400	01/15/2010	03/09/2010	HEALTH
WATERTOWN	NY	13601	3157827400	03/26/2010	05/26/2010	HEALTH
WATERTOWN	NY	13601	3157827400	03/26/2010	05/26/2010	HEALTH
PEEKSKILL	NY	10566	9147378400	05/15/2012	05/29/2012	HEALTH
BRIARCLIFF MANOR	NY	10510	9149415100	09/02/2009	09/30/2009	HEALTH
BRIARCLIFF MANOR	NY	10510	9149415100	09/02/2009	09/30/2009	HEALTH
BRIARCLIFF MANOR	NY	10510	9149415100	05/05/2010	06/10/2010	HEALTH
CLINTON	NY	13323	3158535515	05/23/2011	07/01/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Deficiency Category	Deficiency	Scope	Level of Harm
Quality Care Deficiencies	Provide routine and 24-hour emergency dental care for each resident.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Some	2
Quality Care Deficiencies	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Few	4
Mistreatment Deficiencies	Protect each resident from all abuse, physical punishment, and being separated from others.	Few	2
Quality Care Deficiencies	Give proper treatment to residents with	Some	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	REHAB	
335006	KATHERINE LUTHER RESIDENTIAL HLTH CARE & REHAB	110 UTICA ROAD
335006	KATHERINE LUTHER RESIDENTIAL HLTH CARE & REHAB	110 UTICA ROAD
335006	KATHERINE LUTHER RESIDENTIAL HLTH CARE & REHAB	110 UTICA ROAD
335008	ST JOHNS HEALTH CARE CORPORATION	150 HIGHLAND AVENUE
335008	ST JOHNS HEALTH CARE CORPORATION	150 HIGHLAND AVENUE
335008	ST JOHNS HEALTH CARE CORPORATION	150 HIGHLAND AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

CLINTON	NY	13323	3158535515	05/23/2011	07/01/2011	HEALTH
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CLINTON	NY	13323	3158535515	05/23/2011	07/01/2011	HEALTH
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CLINTON	NY	13323	3158535515	05/23/2011	07/01/2011	HEALTH
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ROCHESTER	NY	14620	5852715413	04/30/2010	07/01/2010	HEALTH
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ROCHESTER	NY	14620	5852715413	09/27/2010	11/17/2010	HEALTH
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ROCHESTER	NY	14620	5852715413	12/23/2010	02/18/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.		
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Administration Deficiencies	Choose a doctor to serve as the medical director to create resident care policies and coordinate medical care in the facility.	Some	2
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Few	3
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335008	ST JOHNS HEALTH CARE CORPORATION	150 HIGHLAND AVENUE
335008	ST JOHNS HEALTH CARE CORPORATION	150 HIGHLAND AVENUE
335008	ST JOHNS HEALTH CARE CORPORATION	150 HIGHLAND AVENUE
335008	ST JOHNS HEALTH CARE CORPORATION	150 HIGHLAND AVENUE
335011	ST PATRICKS HOME	66 VAN CORTLANDT PARK SOUTH
335011	ST PATRICKS HOME	66 VAN CORTLANDT PARK SOUTH
335015	SCHERVIER NURSING CARE CENTER	2975 INDEPENDENCE AVE
335020	HEBREW HOME FOR THE AGED AT RIVERDALE	5901 PALISADE AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14620	5852715413	04/13/2012	06/13/2012	HEALTH
ROCHESTER	NY	14620	5852715413	04/13/2012	06/13/2012	HEALTH
ROCHESTER	NY	14620	5852715413	04/13/2012	06/13/2012	HEALTH
ROCHESTER	NY	14620	5852715413	08/02/2012	10/01/2012	HEALTH
BRONX	NY	10463	7185192800	09/08/2010	11/06/2010	HEALTH
BRONX	NY	10463	7185192800	02/28/2012	03/31/2012	HEALTH
BRONX	NY	10463	7185481700	04/01/2011	04/05/2011	HEALTH
RIVERDALE	NY	10471	7185811000	10/28/2010	12/23/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	mistreatment of residents.		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335023	A HOLLY PATTERSON EXTENDED CARE FACILITY	875 JERUSALEM AVENUE
335027	VILLAGE CARE REHAB AND NURSING CTR	214 W HOUSTON STREET
335028	KINGSBRIDGE HEIGHTS REHABILITATION	3400 -26 CANNON PLACE
335030	MOSHOLU PARKWAY NURSING AND REHAB	3356 PERRY AVENUE
335030	MOSHOLU PARKWAY NURSING AND REHAB	3356 PERRY AVENUE
335030	MOSHOLU PARKWAY NURSING AND REHAB	3356 PERRY AVENUE
335034	WYOMING COUNTY COMMUNITY HOSPITAL S N F	400 NORTH MAIN STREET
335044	FAR ROCKAWAY NURSING HOME	13 11 VIRGINA ST

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

UNIONDALE	NY	11553	5165721400	03/11/2010	Not Available	HEALTH
NEW YORK	NY	10014	2123379400	08/24/2010	03/19/2011	HEALTH
BRONX	NY	10463	7187968100	01/11/2011	03/12/2011	HEALTH
BRONX	NY	10467	7186553568	11/01/2010	05/05/2011	HEALTH
BRONX	NY	10467	7186553568	04/12/2011	05/19/2011	FIRE SAFETY
BRONX	NY	10467	7186553568	04/12/2011	04/19/2011	FIRE SAFETY
WARSAW	NY	14569	5857862233	06/17/2011	08/15/2011	HEALTH
FAR ROCKAWAY	NY	11691	7183272909	07/29/2011	08/26/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	avoidable accidents.		
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Environmental Deficiencies	Keep all essential equipment working safely.	Few	2
Resident Rights Deficiencies	Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Few	2
Emergency Plans and Fire Drills Deficiencies	record of quarterly fire drills for each shift under varying conditions.	Many	4
Smoking Regulations Deficiencies	posted "No-smoking" signs in areas where smoking is not permitted or did not provide ashtrays where smoking was allowed.	Many	4
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335044	FAR ROCKAWAY NURSING HOME	13 11 VIRGINA ST
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335047	LILY POND NURSING HOME	150 LILY POND AVE
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335047	LILY POND NURSING HOME	150 LILY POND AVE
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335050	MARY MANNING WALSH NURSING HOME	1339 YORK AVENUE
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335050	MARY MANNING WALSH NURSING HOME	1339 YORK AVENUE
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335050	MARY MANNING WALSH NURSING HOME	1339 YORK AVENUE
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335053	ELCOR NURSING AND REHABILITATION CENTER	48 COLONIAL DRIVE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

FAR ROCKAWAY	NY	11691	7183272909	07/29/2011	08/26/2011	HEALTH
STATEN ISLAND	NY	10305	7189815300	01/26/2010	03/08/2010	HEALTH
STATEN ISLAND	NY	10305	7189815300	01/26/2010	03/08/2010	HEALTH
NEW YORK	NY	10021	6464754800	04/07/2010	06/18/2010	HEALTH
NEW YORK	NY	10021	6464754800	04/27/2010	06/18/2010	HEALTH
NEW YORK	NY	10021	6464754800	11/10/2011	12/31/2011	HEALTH
HORSEHEADS	NY	14845	6077390304	10/08/2010	11/24/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	serious medication errors.		
Administration Deficiencies	Employ or obtain outside professional resources providing services in the nursing home that meet professional standards.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335053	ELCOR NURSING AND REHABILITATION CENTER	48 COLONIAL DRIVE
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335053	ELCOR NURSING AND REHABILITATION CENTER	48 COLONIAL DRIVE
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335070	BISHOP HENRY B HUCLES EPISCOPAL NURSING HOME INC	835 HERKIMER STREET
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335070	BISHOP HENRY B HUCLES EPISCOPAL NURSING HOME INC	835 HERKIMER STREET
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335070	BISHOP HENRY B HUCLES EPISCOPAL NURSING HOME INC	835 HERKIMER STREET
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335072	ST JOSEPHS HOSP S N F	555 EAST MARKET STREET
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335072	ST JOSEPHS HOSP S N F	555 EAST MARKET STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

HORSEHEADS	NY	14845	6077390304	01/20/2011	03/10/2011	HEALTH
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HORSEHEADS	NY	14845	6077390304	05/16/2012	07/11/2012	HEALTH
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BROOKLYN	NY	11233	7182212600	08/27/2009	09/08/2009	HEALTH
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BROOKLYN	NY	11233	7182212600	03/04/2010	03/19/2010	HEALTH
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BROOKLYN	NY	11233	7182212600	04/11/2012	04/26/2012	HEALTH
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ELMIRA	NY	14902	6077336541	12/23/2009	01/25/2010	HEALTH
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ELMIRA	NY	14902	6077336541	12/23/2009	01/25/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	mistreatment of residents.		
Resident Rights Deficiencies	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Few	2
Pharmacy Service Deficiencies	1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335072	ST JOSEPHS HOSP S N F	555 EAST MARKET STREET
335072	ST JOSEPHS HOSP S N F	555 EAST MARKET STREET
335074	PARKVIEW CARE AND REHAB CENTER INC	5353 MERRICK ROAD
335077	NORTHWOODS REHAB EXTENDED CARE FACILITY	PO BOX 1079
335077	NORTHWOODS REHAB EXTENDED CARE FACILITY	PO BOX 1079
335077	NORTHWOODS REHAB EXTENDED CARE FACILITY	PO BOX 1079
335078	FIELD HOME HOLY COMFORTER	2300 CATHERINE STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ELMIRA	NY	14902	6077336541	12/23/2009	01/25/2010	HEALTH
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ELMIRA	NY	14902	6077336541	03/08/2010	04/26/2010	HEALTH
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MASSAPEQUA	NY	11758	5167981800	06/04/2010	06/04/2010	HEALTH
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MORAVIA	NY	13118	3154970440	07/12/2010	09/17/2010	HEALTH
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MORAVIA	NY	13118	3154970440	07/12/2010	09/17/2010	HEALTH
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MORAVIA	NY	13118	3154970440	06/14/2011	06/27/2011	HEALTH
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CORTLANDT MANOR	NY	10567	9147392244	07/14/2011	09/09/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	any acts or reports of abuse, neglect or mistreatment of residents.		
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Mistreatment Deficiencies	Protect each resident from all abuse, physical punishment, and being separated from others.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Resident Rights Deficiencies	Honor all of the resident's rights as a resident of the nursing home, free of coercion and reprisal, and as a citizen or resident of the United States.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	2

ALL NH NY - Complaint Deficiency

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335081	ST ANNS HOME FOR THE AGED	1500 PORTLAND AVENUE
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335081	ST ANNS HOME FOR THE AGED	1500 PORTLAND AVENUE
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335081	ST ANNS HOME FOR THE AGED	1500 PORTLAND AVENUE
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335081	ST ANNS HOME FOR THE AGED	1500 PORTLAND AVENUE
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335081	ST ANNS HOME FOR THE AGED	1500 PORTLAND AVENUE
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335081	ST ANNS HOME FOR THE AGED	1500 PORTLAND AVENUE
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335081	ST ANNS HOME FOR THE AGED	1500 PORTLAND AVENUE
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335081	ST ANNS HOME FOR THE AGED	1500 PORTLAND AVENUE
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ALL NH NY - Complaint Deficiency

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ROCHESTER	NY	14621	5856976000	05/26/2010	08/02/2010	HEALTH
ROCHESTER	NY	14621	5856976000	10/01/2010	11/19/2010	HEALTH
ROCHESTER	NY	14621	5856976000	10/01/2010	12/01/2010	HEALTH
ROCHESTER	NY	14621	5856976000	10/01/2010	12/01/2010	HEALTH
ROCHESTER	NY	14621	5856976000	06/28/2012	08/28/2012	HEALTH
ROCHESTER	NY	14621	5856976000	06/28/2012	08/28/2012	HEALTH
ROCHESTER	NY	14621	5856976000	06/28/2012	08/28/2012	HEALTH
ROCHESTER	NY	14621	5856976000	06/28/2012	08/28/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335082

THE SHORE WINDS

425 BEACH AVENUE

335082

THE SHORE WINDS

425 BEACH AVENUE

335082

THE SHORE WINDS

425 BEACH AVENUE

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THE SHORE WINDS

425 BEACH AVENUE

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425 BEACH AVENUE

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THE SHORE WINDS

425 BEACH AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14612	5856630930	08/11/2009	09/30/2009	HEALTH
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ROCHESTER	NY	14612	5856630930	08/11/2009	09/30/2009	HEALTH
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ROCHESTER	NY	14612	5856630930	11/19/2009	12/19/2009	HEALTH
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ROCHESTER	NY	14612	5856630930	12/22/2009	02/26/2010	HEALTH
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ROCHESTER	NY	14612	5856630930	12/22/2009	01/26/2010	HEALTH
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ROCHESTER	NY	14612	5856630930	03/25/2010	04/22/2010	HEALTH
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ROCHESTER	NY	14612	5856630930	03/25/2010	04/09/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Resident Rights Deficiencies	Reasonably accommodate the needs and preferences of each resident.	Some	1
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Pharmacy Service Deficiencies	1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	2
Pharmacy Service Deficiencies	Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335082

THE SHORE WINDS

425 BEACH AVENUE

335082

THE SHORE WINDS

425 BEACH AVENUE

335083

BERKSHIRE NURSING AND REHAB

10 BERKSHIRE ROAD

335091

FULTON CENTER FOR REHABILITATION AND
HEALTHCARE

847 COUNTY HIGHWAY
122

335091

FULTON CENTER FOR REHABILITATION AND
HEALTHCARE

847 COUNTY HIGHWAY
122

335091

FULTON CENTER FOR REHABILITATION AND
HEALTHCARE

847 COUNTY HIGHWAY
122

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14612	5856630930	05/17/2010	06/04/2010	HEALTH
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ROCHESTER	NY	14612	5856630930	03/29/2011	04/22/2011	HEALTH
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WEST BABYLON	NY	11704	6315870600	05/10/2010	08/22/2010	HEALTH
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GLOVERSVILLE	NY	12078	5187733400	05/12/2010	06/20/2010	HEALTH
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GLOVERSVILLE	NY	12078	5187733400	05/12/2010	06/20/2010	HEALTH
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GLOVERSVILLE	NY	12078	5187733400	05/12/2010	06/20/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	every day and in emergencies, by a licensed pharmacist.		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Resident Rights Deficiencies	Try to resolve each resident's complaints quickly.	Some	2
Mistreatment Deficiencies	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335091	FULTON CENTER FOR REHABILITATION AND HEALTHCARE	847 COUNTY HIGHWAY 122
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335091	FULTON CENTER FOR REHABILITATION AND HEALTHCARE	847 COUNTY HIGHWAY 122
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335091	FULTON CENTER FOR REHABILITATION AND HEALTHCARE	847 COUNTY HIGHWAY 122
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335091	FULTON CENTER FOR REHABILITATION AND HEALTHCARE	847 COUNTY HIGHWAY 122
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335091	FULTON CENTER FOR REHABILITATION AND HEALTHCARE	847 COUNTY HIGHWAY 122
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335091	FULTON CENTER FOR REHABILITATION AND HEALTHCARE	847 COUNTY HIGHWAY 122
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335091	FULTON CENTER FOR REHABILITATION AND HEALTHCARE	847 COUNTY HIGHWAY 122
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

GLOVERSVILLE	NY	12078	5187733400	08/17/2010	10/02/2010	HEALTH
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GLOVERSVILLE	NY	12078	5187733400	08/17/2010	10/02/2010	HEALTH
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GLOVERSVILLE	NY	12078	5187733400	02/18/2011	03/30/2011	HEALTH
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GLOVERSVILLE	NY	12078	5187733400	07/25/2011	09/13/2011	HEALTH
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GLOVERSVILLE	NY	12078	5187733400	12/13/2011	01/16/2012	HEALTH
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GLOVERSVILLE	NY	12078	5187733400	06/11/2012	07/13/2012	HEALTH
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GLOVERSVILLE	NY	12078	5187733400	06/11/2012	08/24/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	3
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	HEALTHCARE	122
335091	FULTON CENTER FOR REHABILITATION AND HEALTHCARE	847 COUNTY HIGHWAY 122
335091	FULTON CENTER FOR REHABILITATION AND HEALTHCARE	847 COUNTY HIGHWAY 122
335091	FULTON CENTER FOR REHABILITATION AND HEALTHCARE	847 COUNTY HIGHWAY 122
335091	FULTON CENTER FOR REHABILITATION AND HEALTHCARE	847 COUNTY HIGHWAY 122
335091	FULTON CENTER FOR REHABILITATION AND HEALTHCARE	847 COUNTY HIGHWAY 122
335091	FULTON CENTER FOR REHABILITATION AND HEALTHCARE	847 COUNTY HIGHWAY 122
335091	FULTON CENTER FOR REHABILITATION AND HEALTHCARE	847 COUNTY HIGHWAY 122

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

GLOVERSVILLE	NY	12078	5187733400	06/11/2012	08/24/2012	HEALTH
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GLOVERSVILLE	NY	12078	5187733400	06/11/2012	07/13/2012	HEALTH
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GLOVERSVILLE	NY	12078	5187733400	06/11/2012	07/13/2012	HEALTH
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GLOVERSVILLE	NY	12078	5187733400	06/11/2012	07/13/2012	HEALTH
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GLOVERSVILLE	NY	12078	5187733400	06/11/2012	07/13/2012	HEALTH
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GLOVERSVILLE	NY	12078	5187733400	07/12/2012	08/06/2012	HEALTH
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GLOVERSVILLE	NY	12078	5187733400	09/11/2012	10/19/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	3
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Quality Care Deficiencies	Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335091	FULTON CENTER FOR REHABILITATION AND HEALTHCARE	847 COUNTY HIGHWAY 122
335092	COLER-GOLDWATER SPECIALTY HOSPITAL S N F	900 MAIN ST
335092	COLER-GOLDWATER SPECIALTY HOSPITAL S N F	900 MAIN ST
335092	COLER-GOLDWATER SPECIALTY HOSPITAL S N F	900 MAIN ST
335092	COLER-GOLDWATER SPECIALTY HOSPITAL S N F	900 MAIN ST
335092	COLER-GOLDWATER SPECIALTY HOSPITAL S N F	900 MAIN ST
335093	PARK NURSING HOME	128 BEACH 115TH STREET
335093	PARK NURSING HOME	128 BEACH 115TH STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

GLOVERSVILLE	NY	12078	5187733400	09/11/2012	10/19/2012	HEALTH
ROOSEVELT ISLAND	NY	10044	2128486300	11/25/2009	09/01/2010	HEALTH
ROOSEVELT ISLAND	NY	10044	2128486300	12/08/2009	02/15/2010	HEALTH
ROOSEVELT ISLAND	NY	10044	2128486300	10/27/2011	12/01/2011	HEALTH
ROOSEVELT ISLAND	NY	10044	2128486300	01/31/2012	03/30/2012	HEALTH
ROOSEVELT ISLAND	NY	10044	2128486300	08/27/2012	10/22/2012	HEALTH
ROCKAWAY PARK	NY	11694	7184746400	04/04/2012	05/19/2012	HEALTH
ROCKAWAY PARK	NY	11694	7184746400	04/04/2012	05/15/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Environmental Deficiencies	Provide a safe, clean, comfortable and homelike environment.	Some	2
Quality Care Deficiencies	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Quality Care Deficiencies	Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Resident Assessment Deficiencies	Coordinate assessments with the pre-admission screening and resident review program for mentally-ill and	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335098	FINGER LAKES HEALTH	196-198 NORTH STREET
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335098	FINGER LAKES HEALTH	196-198 NORTH STREET
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335098	FINGER LAKES HEALTH	196-198 NORTH STREET
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335098	FINGER LAKES HEALTH	196-198 NORTH STREET
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335098	FINGER LAKES HEALTH	196-198 NORTH STREET
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335100	ISABELLA GERIATRIC CENTER INC	515 AUDUBON AVENUE
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335103	RIVERVIEW MANOR HEALTH CARE CENTER	510 FIFTH AVENUE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

GENEVA	NY	14456	3157874730	11/23/2010	12/28/2010	HEALTH
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GENEVA	NY	14456	3157874730	12/31/2010	02/28/2011	HEALTH
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GENEVA	NY	14456	3157874730	06/14/2011	07/31/2011	HEALTH
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GENEVA	NY	14456	3157874730	12/09/2011	02/07/2012	HEALTH
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GENEVA	NY	14456	3157874730	03/29/2012	05/29/2012	HEALTH
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NEW YORK	NY	10040	2123429200	08/16/2011	09/15/2011	HEALTH
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OWEGO	NY	13827	6076872594	01/27/2012	05/01/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	review program for mentally-ill and mentally-retarded patients.		
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Pharmacy Service Deficiencies	1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Some	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	3
Quality Care Deficiencies	Properly care for residents needing special services, including: injections,	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335103	RIVERVIEW MANOR HEALTH CARE CENTER	510 FIFTH AVENUE
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335103	RIVERVIEW MANOR HEALTH CARE CENTER	510 FIFTH AVENUE
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335103	RIVERVIEW MANOR HEALTH CARE CENTER	510 FIFTH AVENUE
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335105	JEWISH HOME OF ROCHESTER	2021 WINTON ROAD SOUTH
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335105	JEWISH HOME OF ROCHESTER	2021 WINTON ROAD SOUTH
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335108	SEA VIEW HOSPITAL REHABILITATION CENTER AND HOME	460 BRIELLE AVE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

OWEGO	NY	13827	6076872594	01/27/2012	05/01/2012	HEALTH
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OWEGO	NY	13827	6076872594	01/27/2012	05/01/2012	HEALTH
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OWEGO	NY	13827	6076872594	01/27/2012	05/01/2012	HEALTH
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ROCHESTER	NY	14618	5854277760	06/18/2010	08/16/2010	HEALTH
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ROCHESTER	NY	14618	5854277760	09/16/2011	11/01/2011	HEALTH
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STATEN ISLAND	NY	10314	7183173000	10/27/2011	11/25/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.		
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Many	2
Administration Deficiencies	Keep clinical record information safe, so that it will not be lost, destroyed or used by the wrong person.	Many	2
Administration Deficiencies	Train all employees on what to do in an emergency, and carry out announced staff drills.	Many	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335110	EVERGREEN COMMONS	1070 LUTHER ROAD
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335110	EVERGREEN COMMONS	1070 LUTHER ROAD
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335110	EVERGREEN COMMONS	1070 LUTHER ROAD
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335110	EVERGREEN COMMONS	1070 LUTHER ROAD
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335110	EVERGREEN COMMONS	1070 LUTHER ROAD
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335110	EVERGREEN COMMONS	1070 LUTHER ROAD
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335110	EVERGREEN COMMONS	1070 LUTHER ROAD
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335110	EVERGREEN COMMONS	1070 LUTHER ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

EAST GREENBUSH	NY	12061	5184794662	10/22/2009	12/04/2009	HEALTH
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EAST GREENBUSH	NY	12061	5184794662	10/22/2009	12/04/2009	HEALTH
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EAST GREENBUSH	NY	12061	5184794662	10/22/2009	12/04/2009	HEALTH
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EAST GREENBUSH	NY	12061	5184794662	10/22/2009	12/04/2009	HEALTH
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EAST GREENBUSH	NY	12061	5184794662	10/22/2009	12/04/2009	HEALTH
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EAST GREENBUSH	NY	12061	5184794662	10/15/2010	11/19/2010	HEALTH
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EAST GREENBUSH	NY	12061	5184794662	02/08/2012	03/16/2012	HEALTH
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EAST GREENBUSH	NY	12061	5184794662	08/24/2012	08/31/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Many	4
Administration Deficiencies	1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Many	4
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Many	4
Resident Rights Deficiencies	Give notice to the resident before a room or roommate change.	Few	2
Resident Rights Deficiencies	Establish and follow a written policy that permits a resident to return to the nursing home after hospitalization.	Few	2
Quality Care Deficiencies	Assist those residents who need total help with eating/drinking, grooming and	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335110	EVERGREEN COMMONS	1070 LUTHER ROAD
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335112	BROTHERS OF MERCY NURSING & REHABILITATION CENTER	10570 BERGTOLD ROAD
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335127	ALICE HYDE MEDICAL CENTER S N F	133 PARK STREET
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335127	ALICE HYDE MEDICAL CENTER S N F	133 PARK STREET
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335127	ALICE HYDE MEDICAL CENTER S N F	133 PARK STREET
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335127	ALICE HYDE MEDICAL CENTER S N F	133 PARK STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

EAST GREENBUSH	NY	12061	5184794662	09/10/2012	10/05/2012	HEALTH
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CLARENCE	NY	14031	7167596985	02/05/2010	Not Available	HEALTH
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MALONE	NY	12953	5184833000	10/28/2010	12/27/2010	HEALTH
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MALONE	NY	12953	5184833000	08/13/2012	08/29/2012	HEALTH
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MALONE	NY	12953	5184833000	08/13/2012	08/29/2012	HEALTH
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MALONE	NY	12953	5184833000	10/19/2012	11/19/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	help with eating/drinking, grooming and personal and oral hygiene.		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335128	ST PETERS NURSING AND REHABILITATION CENTER	301 HACKETT BLVD
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335132	PARKER JEWISH INSTITUTE FOR H C & REHAB	271-11 76TH AVE
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335132	PARKER JEWISH INSTITUTE FOR H C & REHAB	271-11 76TH AVE
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335132	PARKER JEWISH INSTITUTE FOR H C & REHAB	271-11 76TH AVE
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335132	PARKER JEWISH INSTITUTE FOR H C & REHAB	271-11 76TH AVE
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335132	PARKER JEWISH INSTITUTE FOR H C & REHAB	271-11 76TH AVE
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335132	PARKER JEWISH INSTITUTE FOR H C & REHAB	271-11 76TH AVE
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335132	PARKER JEWISH INSTITUTE FOR H C & REHAB	271-11 76TH AVE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ALBANY	NY	12208	5185257600	12/21/2010	01/15/2011	HEALTH
NEW HYDE PARK	NY	11040	7182892100	10/16/2009	11/03/2009	HEALTH
NEW HYDE PARK	NY	11040	7182892100	10/16/2009	11/03/2009	HEALTH
NEW HYDE PARK	NY	11040	7182892100	02/24/2010	06/30/2010	HEALTH
NEW HYDE PARK	NY	11040	7182892100	07/13/2011	08/26/2011	HEALTH
NEW HYDE PARK	NY	11040	7182892100	07/13/2011	08/26/2011	HEALTH
NEW HYDE PARK	NY	11040	7182892100	07/13/2011	08/15/2011	HEALTH
NEW HYDE PARK	NY	11040	7182892100	07/13/2011	08/15/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	3
Pharmacy Service Deficiencies	Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Few	3
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	4
Resident Assessment Deficiencies	Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Some	4
Administration Deficiencies	Choose a doctor to serve as the medical director to create resident care policies and coordinate medical care in the	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335136	LORETTO HEALTH AND REHABILITATION CENTER	700 EAST BRIGHTON AVENUE
335136	LORETTO HEALTH AND REHABILITATION CENTER	700 EAST BRIGHTON AVENUE
335136	LORETTO HEALTH AND REHABILITATION CENTER	700 EAST BRIGHTON AVENUE
335139	FOREST HILLS CARE CENTER	71 44 YELLOWSTONE BLVD
335141	MARQUIS REHABILITATION & NURSING CENTER	2 MEDICAL PLAZA
335148	RAMAPO MANOR CTR FOR REHAB & NURSING	30 CRAGMERE ROAD
335148	RAMAPO MANOR CTR FOR REHAB & NURSING	30 CRAGMERE ROAD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SYRACUSE	NY	13205	3154695570	05/13/2010	07/07/2010	HEALTH
SYRACUSE	NY	13205	3154695570	05/13/2010	07/07/2010	HEALTH
SYRACUSE	NY	13205	3154695570	06/30/2011	08/29/2011	HEALTH
FOREST HILLS	NY	11375	7185444300	11/30/2011	12/29/2011	HEALTH
GLEN COVE	NY	11542	5166710858	08/15/2012	10/12/2012	HEALTH
SUFFERN	NY	10901	8453571230	07/27/2010	09/07/2010	HEALTH
SUFFERN	NY	10901	8453571230	09/06/2011	10/05/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	and coordinate medical care in the facility.		
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Resident Rights Deficiencies	Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Mistreatment Deficiencies	Keep each resident free from physical restraints, unless needed for medical treatment.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335154	WATERVIEW NURSING HOME	119 15 27TH AVENUE
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335154	WATERVIEW NURSING HOME	119 15 27TH AVENUE
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335154	WATERVIEW NURSING HOME	119 15 27TH AVENUE
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335158	OCEANSIDE CARE CENTER INC	2914 LINCOLN AVENUE
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335159	ROSS HEALTH CARE CENTER INC	839 SUFFOLK AVENUE
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335159	ROSS HEALTH CARE CENTER INC	839 SUFFOLK AVENUE
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335160	LYNBROOK RESTORATIVE THERAPY AND NURSING	243 ATLANTIC AVENUE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

FLUSHING	NY	11354	7184615000	04/20/2012	04/30/2012	HEALTH
FLUSHING	NY	11354	7184615000	04/20/2012	05/01/2012	HEALTH
FLUSHING	NY	11354	7184615000	04/20/2012	05/02/2012	HEALTH
OCEANSIDE	NY	11572	5165362300	06/03/2011	06/24/2011	HEALTH
BRENTWOOD	NY	11717	6312734700	09/21/2009	11/19/2009	HEALTH
BRENTWOOD	NY	11717	6312734700	04/23/2010	06/30/2010	HEALTH
LYNBROOK	NY	11563	5165992744	05/16/2012	07/13/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	prevent new bed (pressure) sores or heal existing bed sores.		
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Give or get specialized rehabilitative services per the patient's assessment or plan of care.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335160	LYNBROOK RESTORATIVE THERAPY AND NURSING	243 ATLANTIC AVENUE
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335160	LYNBROOK RESTORATIVE THERAPY AND NURSING	243 ATLANTIC AVENUE
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335160	LYNBROOK RESTORATIVE THERAPY AND NURSING	243 ATLANTIC AVENUE
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335162	BAYVIEW NURSING AND REHABILITATION CENTER	ONE LONG BEACH ROAD
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335163	OXFORD NURSING HOME	144 SO OXFORD ST
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335164	NIAGARA LUTHERAN HOME & REHABILITATION CENTER, INC	64 HAGER STREET
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335172	ST FRANCIS HOME OF WILLIAMSVILLE	147 REIST STREET
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335172	ST FRANCIS HOME OF WILLIAMSVILLE	147 REIST STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

LYNBROOK	NY	11563	5165992744	05/16/2012	07/13/2012	HEALTH
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LYNBROOK	NY	11563	5165992744	05/16/2012	07/13/2012	HEALTH
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LYNBROOK	NY	11563	5165992744	05/16/2012	07/13/2012	HEALTH
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ISLAND PARK	NY	11558	5164320300	07/06/2010	10/08/2010	HEALTH
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BROOKLYN	NY	11217	7186380360	04/20/2010	04/28/2010	HEALTH
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BUFFALO	NY	14208	7168864377	09/16/2010	09/30/2010	HEALTH
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WILLIAMSVILLE	NY	14221	7166335400	03/30/2010	Not Available	HEALTH
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WILLIAMSVILLE	NY	14221	7166335400	03/30/2010	Not Available	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	resident.		
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Few	2
Resident Rights Deficiencies	Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Few	2
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Few	2
Environmental Deficiencies	Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Some	2
Administration Deficiencies	1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Many	1
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Resident Assessment Deficiencies	Make sure that doctors see a resident's plan of care at every visit and make	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335172

ST FRANCIS HOME OF WILLIAMSVILLE

147 REIST STREET

335172

ST FRANCIS HOME OF WILLIAMSVILLE

147 REIST STREET

335172

ST FRANCIS HOME OF WILLIAMSVILLE

147 REIST STREET

335172

ST FRANCIS HOME OF WILLIAMSVILLE

147 REIST STREET

335172

ST FRANCIS HOME OF WILLIAMSVILLE

147 REIST STREET

335172

ST FRANCIS HOME OF WILLIAMSVILLE

147 REIST STREET

335172

ST FRANCIS HOME OF WILLIAMSVILLE

147 REIST STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

WILLIAMSVILLE	NY	14221	7166335400	05/13/2010	07/05/2010	HEALTH
WILLIAMSVILLE	NY	14221	7166335400	05/13/2010	07/05/2010	HEALTH
WILLIAMSVILLE	NY	14221	7166335400	10/28/2010	12/01/2010	HEALTH
WILLIAMSVILLE	NY	14221	7166335400	10/28/2010	12/01/2010	HEALTH
WILLIAMSVILLE	NY	14221	7166335400	01/24/2011	Not Available	HEALTH
WILLIAMSVILLE	NY	14221	7166335400	03/09/2012	05/01/2012	HEALTH
WILLIAMSVILLE	NY	14221	7166335400	03/09/2012	05/01/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	notes about progress and orders in writing.		
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335172	ST FRANCIS HOME OF WILLIAMSVILLE	147 REIST STREET
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335174	COBBLE HILL HEALTH CENTER INC	380 HENRY STREET
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335175	AVALON GARDENS REHABILITATION & HEALTH CARE CENTER	7 ROUTE 25A
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335175	AVALON GARDENS REHABILITATION & HEALTH CARE CENTER	7 ROUTE 25A
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335175	AVALON GARDENS REHABILITATION & HEALTH CARE CENTER	7 ROUTE 25A
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335175	AVALON GARDENS REHABILITATION & HEALTH CARE CENTER	7 ROUTE 25A
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335175	AVALON GARDENS REHABILITATION & HEALTH CARE CENTER	7 ROUTE 25A
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335175	AVALON GARDENS REHABILITATION & HEALTH CARE CENTER	7 ROUTE 25A
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335175	AVALON GARDENS REHABILITATION & HEALTH CARE CENTER	7 ROUTE 25A
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

WILLIAMSVILLE	NY	14221	7166335400	03/09/2012	05/01/2012	HEALTH
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BROOKLYN	NY	11201	7188556789	09/23/2009	10/30/2009	HEALTH
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SMITHTOWN	NY	11787	6317242200	03/04/2011	04/29/2011	HEALTH
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SMITHTOWN	NY	11787	6317242200	03/04/2011	04/29/2011	HEALTH
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SMITHTOWN	NY	11787	6317242200	03/04/2011	04/29/2011	HEALTH
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SMITHTOWN	NY	11787	6317242200	07/29/2011	08/29/2011	HEALTH
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SMITHTOWN	NY	11787	6317242200	07/29/2011	08/29/2011	HEALTH
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SMITHTOWN	NY	11787	6317242200	07/29/2011	08/29/2011	HEALTH
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SMITHTOWN	NY	11787	6317242200	10/04/2011	11/25/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	timetables and actions that can be measured.		
Quality Care Deficiencies	Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	2
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Some	2
Quality Care Deficiencies	Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Environmental Deficiencies	Maintain comfortable and safe temperature levels.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Few	3
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335175	AVALON GARDENS REHABILITATION & HEALTH CARE CENTER	7 ROUTE 25A
335178	BROOKLYN CTR FOR REHAB AND RESIDENTIAL HLTH CARE	1455 CONEY ISLAND AVENUE
335180	SHERIDAN MANOR L L C	2799 SHERIDAN DRIVE
335180	SHERIDAN MANOR L L C	2799 SHERIDAN DRIVE
335180	SHERIDAN MANOR L L C	2799 SHERIDAN DRIVE
335180	SHERIDAN MANOR L L C	2799 SHERIDAN DRIVE
335180	SHERIDAN MANOR L L C	2799 SHERIDAN DRIVE
335180	SHERIDAN MANOR L L C	2799 SHERIDAN DRIVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SMITHTOWN	NY	11787	6317242200	02/07/2012	03/30/2012	HEALTH
BROOKLYN	NY	11230	7182529800	06/15/2010	07/29/2010	HEALTH
TONAWANDA	NY	14150	7168374466	12/14/2009	Not Available	HEALTH
TONAWANDA	NY	14150	7168374466	12/14/2009	Not Available	HEALTH
TONAWANDA	NY	14150	7168374466	12/14/2009	Not Available	HEALTH
TONAWANDA	NY	14150	7168374466	12/14/2009	Not Available	HEALTH
TONAWANDA	NY	14150	7168374466	03/05/2010	04/27/2010	HEALTH
TONAWANDA	NY	14150	7168374466	03/05/2010	04/27/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Environmental Deficiencies	Keep all essential equipment working safely.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Resident Rights Deficiencies	Try to resolve each resident's complaints quickly.	Some	2
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335180	SHERIDAN MANOR L L C	2799 SHERIDAN DRIVE
335180	SHERIDAN MANOR L L C	2799 SHERIDAN DRIVE
335182	GREENFIELD HEALTH AND REHABILITATION CENTER	5949 BROADWAY
335182	GREENFIELD HEALTH AND REHABILITATION CENTER	5949 BROADWAY
335182	GREENFIELD HEALTH AND REHABILITATION CENTER	5949 BROADWAY
335184	VAN DUYN HOME AND HOSPITAL	5075 WEST SENECA TURNPIKE
335184	VAN DUYN HOME AND HOSPITAL	5075 WEST SENECA TURNPIKE
335184	VAN DUYN HOME AND HOSPITAL	5075 WEST SENECA

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

TONAWANDA	NY	14150	7168374466	05/05/2011	06/29/2011	HEALTH
TONAWANDA	NY	14150	7168374466	05/05/2011	06/29/2011	HEALTH
LANCASTER	NY	14086	7166843000	10/02/2009	12/01/2009	HEALTH
LANCASTER	NY	14086	7166843000	03/15/2011	Not Available	HEALTH
LANCASTER	NY	14086	7166843000	05/03/2012	06/15/2012	HEALTH
SYRACUSE	NY	13215	3154355511	11/19/2009	02/10/2010	HEALTH
SYRACUSE	NY	13215	3154355511	11/19/2009	02/10/2010	HEALTH
SYRACUSE	NY	13215	3154355511	11/19/2009	02/10/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	and respect of individuality.		
Resident Rights Deficiencies	Give notice to the resident before a room or roommate change.	Few	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Resident Assessment Deficiencies	Allow the resident the right to participate in the planning or revision of the resident's care plan.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Quality Care Deficiencies	Assist those residents who need total	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

TURNPIKE

335184

VAN DUYN HOME AND HOSPITAL

5075 WEST SENECA
TURNPIKE

335184

VAN DUYN HOME AND HOSPITAL

5075 WEST SENECA
TURNPIKE

335184

VAN DUYN HOME AND HOSPITAL

5075 WEST SENECA
TURNPIKE

335184

VAN DUYN HOME AND HOSPITAL

5075 WEST SENECA
TURNPIKE

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VAN DUYN HOME AND HOSPITAL

5075 WEST SENECA
TURNPIKE

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VAN DUYN HOME AND HOSPITAL

5075 WEST SENECA
TURNPIKE

335184

VAN DUYN HOME AND HOSPITAL

5075 WEST SENECA
TURNPIKE

335184

VAN DUYN HOME AND HOSPITAL

5075 WEST SENECA
TURNPIKE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SYRACUSE	NY	13215	3154355511	03/05/2010	04/15/2010	HEALTH
SYRACUSE	NY	13215	3154355511	12/14/2010	03/08/2011	HEALTH
SYRACUSE	NY	13215	3154355511	02/15/2011	04/16/2011	HEALTH
SYRACUSE	NY	13215	3154355511	04/18/2011	05/21/2011	HEALTH
SYRACUSE	NY	13215	3154355511	04/18/2011	05/21/2011	HEALTH
SYRACUSE	NY	13215	3154355511	04/18/2011	05/21/2011	HEALTH
SYRACUSE	NY	13215	3154355511	04/18/2011	05/21/2011	HEALTH
SYRACUSE	NY	13215	3154355511	04/18/2011	05/21/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	help with eating/drinking, grooming and personal and oral hygiene.		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Environmental Deficiencies	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	Many	2
Resident Rights Deficiencies	Notify the resident or provide reasons for a transfer or discharge.	Some	4
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Few	2
Resident Assessment Deficiencies	Develop a post-discharge plan with the resident and family for the resident's care after leaving the nursing home.	Some	4
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335184	VAN DUYN HOME AND HOSPITAL	5075 WEST SENECA TURNPIKE
335184	VAN DUYN HOME AND HOSPITAL	5075 WEST SENECA TURNPIKE
335184	VAN DUYN HOME AND HOSPITAL	5075 WEST SENECA TURNPIKE
335184	VAN DUYN HOME AND HOSPITAL	5075 WEST SENECA TURNPIKE
335184	VAN DUYN HOME AND HOSPITAL	5075 WEST SENECA TURNPIKE
335185	CEDAR MANOR NURSING & REHABILITATION CENTER	CEDAR LANE, PO BOX 928
335190	THE JEWISH HOME OF CENTRAL NEW YORK	4101 E GENESEE ST

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SYRACUSE	NY	13215	3154355511	06/21/2011	07/26/2011	HEALTH
SYRACUSE	NY	13215	3154355511	10/03/2011	12/05/2011	HEALTH
SYRACUSE	NY	13215	3154355511	10/03/2011	12/05/2011	HEALTH
SYRACUSE	NY	13215	3154355511	10/03/2011	12/05/2011	HEALTH
SYRACUSE	NY	13215	3154355511	10/03/2011	12/05/2011	HEALTH
OSSINING	NY	10562	9147621600	04/20/2012	06/14/2012	HEALTH
SYRACUSE	NY	13214	3154469111	11/23/2010	Not Available	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	resident .		
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	4
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Administration Deficiencies	Choose a doctor to serve as the medical director to create resident care policies and coordinate medical care in the facility.	Some	2
Pharmacy Service Deficiencies	Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Some	2
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335190	THE JEWISH HOME OF CENTRAL NEW YORK	4101 E GENESEE ST
335190	THE JEWISH HOME OF CENTRAL NEW YORK	4101 E GENESEE ST
335196	SILVER LAKE SPECIALIZED REHAB AND CARE CENTER	275 CASTLETON AVENUE
335196	SILVER LAKE SPECIALIZED REHAB AND CARE CENTER	275 CASTLETON AVENUE
335197	MONROE COMMUNITY HOSPITAL	435 EAST HENRIETTA ROAD
335197	MONROE COMMUNITY HOSPITAL	435 EAST HENRIETTA ROAD
335197	MONROE COMMUNITY HOSPITAL	435 EAST HENRIETTA ROAD
335197	MONROE COMMUNITY HOSPITAL	435 EAST HENRIETTA ROAD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SYRACUSE	NY	13214	3154469111	11/23/2010	Not Available	HEALTH
SYRACUSE	NY	13214	3154469111	08/18/2011	09/08/2011	HEALTH
STATEN ISLAND	NY	10301	7184477800	09/02/2009	09/02/2009	HEALTH
STATEN ISLAND	NY	10301	7184477800	03/15/2012	03/23/2012	HEALTH
ROCHESTER	NY	14620	5857606500	01/21/2011	03/01/2011	HEALTH
ROCHESTER	NY	14620	5857606500	01/21/2011	03/01/2011	HEALTH
ROCHESTER	NY	14620	5857606500	01/21/2011	03/04/2011	HEALTH
ROCHESTER	NY	14620	5857606500	08/02/2011	08/15/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Resident Rights Deficiencies	Use equal practices about transfer, discharge and providing services for all residents, regardless of payment source.	Few	2
Resident Assessment Deficiencies	Develop a post-discharge plan with the resident and family for the resident's care after leaving the nursing home.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Resident Assessment Deficiencies	Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Environmental Deficiencies	Keep all essential equipment working safely.	Few	2
Mistreatment Deficiencies	Protect each resident from all abuse, physical punishment, and being separated from others.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335197	MONROE COMMUNITY HOSPITAL	435 EAST HENRIETTA ROAD
335197	MONROE COMMUNITY HOSPITAL	435 EAST HENRIETTA ROAD
335199	RESORT NURSING HOME	430 BEACH 68TH STREET
335199	RESORT NURSING HOME	430 BEACH 68TH STREET
335199	RESORT NURSING HOME	430 BEACH 68TH STREET
335199	RESORT NURSING HOME	430 BEACH 68TH STREET
335199	RESORT NURSING HOME	430 BEACH 68TH STREET
335199	RESORT NURSING HOME	430 BEACH 68TH STREET
335199	RESORT NURSING HOME	430 BEACH 68TH STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14620	5857606500	08/02/2011	08/15/2011	HEALTH
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ROCHESTER	NY	14620	5857606500	07/02/2012	09/01/2012	HEALTH
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ARVERNE	NY	11692	7184745200	11/03/2009	11/09/2009	HEALTH
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ARVERNE	NY	11692	7184745200	06/30/2011	08/15/2011	HEALTH
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ARVERNE	NY	11692	7184745200	06/30/2011	08/15/2011	HEALTH
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ARVERNE	NY	11692	7184745200	06/30/2011	08/15/2011	HEALTH
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ARVERNE	NY	11692	7184745200	06/30/2011	08/15/2011	HEALTH
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ARVERNE	NY	11692	7184745200	12/13/2011	12/22/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	separated from others.		
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Quality Care Deficiencies	Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Resident Rights Deficiencies	Keep each resident's personal and medical records private and confidential.	Few	2
Resident Rights Deficiencies	Honor all of the resident's rights as a resident of the nursing home, free of coercion and reprisal, and as a citizen or resident of the United States.	Some	2
Quality Care Deficiencies	Provide medically-related social services to help each resident achieve the highest possible quality of life.	Some	2
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	2
Administration Deficiencies	Choose a doctor to serve as the medical director to create resident care policies and coordinate medical care in the facility.	Some	2
Resident Rights Deficiencies	Give the resident the right to receive visitors.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335201	BETH ABRAHAM HEALTH SERVICES	612 ALLERTON AVENUE
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335201	BETH ABRAHAM HEALTH SERVICES	612 ALLERTON AVENUE
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335201	BETH ABRAHAM HEALTH SERVICES	612 ALLERTON AVENUE
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335202	BATAVIA NURSING HOME L L C	257 STATE ST
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335202	BATAVIA NURSING HOME L L C	257 STATE ST
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335204	AURELIA OSBORN FOX MEMORIAL HO	ONE NORTON AVENUE
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335204	AURELIA OSBORN FOX MEMORIAL HO	ONE NORTON AVENUE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BRONX	NY	10467	7185194029	12/20/2011	01/10/2012	HEALTH
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BRONX	NY	10467	7185194029	12/20/2011	01/10/2012	HEALTH
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BRONX	NY	10467	7185194029	06/21/2012	07/09/2012	HEALTH
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BATAVIA	NY	14020	5853431300	10/17/2011	11/20/2011	HEALTH
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BATAVIA	NY	14020	5853431300	10/17/2011	11/20/2011	HEALTH
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ONEONTA	NY	13820	6074315980	08/29/2011	10/14/2011	HEALTH
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ONEONTA	NY	13820	6074315980	11/04/2011	12/02/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Pharmacy Service Deficiencies	Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335204	AURELIA OSBORN FOX MEMORIAL HO	ONE NORTON AVENUE
335208	VALLEY VIEW MANOR NURSING HOME	40 PARK STREET
335213	BROADLAWN MANOR NURSING & REHAB CTR	399 COUNTY LINE RD
335213	BROADLAWN MANOR NURSING & REHAB CTR	399 COUNTY LINE RD
335213	BROADLAWN MANOR NURSING & REHAB CTR	399 COUNTY LINE RD
335214	EASTCHESTER REHAB AND HEALTH CARE CENTER	2700 EASTCHESTER ROAD
335214	EASTCHESTER REHAB AND HEALTH CARE CENTER	2700 EASTCHESTER ROAD
335214	EASTCHESTER REHAB AND HEALTH CARE CENTER	2700 EASTCHESTER ROAD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ONEONTA	NY	13820	6074315980	08/08/2012	09/10/2012	HEALTH
NORWICH	NY	13815	6073349931	03/08/2011	04/02/2011	HEALTH
AMITYVILLE	NY	11701	6312640222	12/19/2011	02/02/2012	HEALTH
AMITYVILLE	NY	11701	6312640222	12/19/2011	02/02/2012	HEALTH
AMITYVILLE	NY	11701	6312640222	12/19/2011	02/02/2012	HEALTH
BRONX	NY	10469	7182315550	03/29/2011	05/13/2011	HEALTH
BRONX	NY	10469	7182315550	01/20/2012	03/27/2012	FIRE SAFETY
BRONX	NY	10469	7182315550	05/15/2012	07/10/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	mistreatment of residents.		
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Some	4
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Electrical Deficiencies	proper power supply for life support equipment.	Some	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each	Few	3

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335214	EASTCHESTER REHAB AND HEALTH CARE CENTER	2700 EASTCHESTER ROAD
335214	EASTCHESTER REHAB AND HEALTH CARE CENTER	2700 EASTCHESTER ROAD
335214	EASTCHESTER REHAB AND HEALTH CARE CENTER	2700 EASTCHESTER ROAD
335216	AVON NURSING HOME	215 CLINTON STREET
335217	JOHN J FOLEY SKILLED NURSING FACILITY	14 GLOVER DRIVE
335217	JOHN J FOLEY SKILLED NURSING FACILITY	14 GLOVER DRIVE
335217	JOHN J FOLEY SKILLED NURSING FACILITY	14 GLOVER DRIVE
335217	JOHN J FOLEY SKILLED NURSING FACILITY	14 GLOVER DRIVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BRONX	NY	10469	7182315550	08/20/2012	09/08/2012	HEALTH
BRONX	NY	10469	7182315550	08/20/2012	09/08/2012	HEALTH
BRONX	NY	10469	7182315550	08/20/2012	09/08/2012	HEALTH
AVON	NY	14414	5852262225	04/09/2010	04/10/2010	HEALTH
YAPHANK	NY	11980	6318524400	12/16/2009	02/15/2010	HEALTH
YAPHANK	NY	11980	6318524400	12/16/2009	02/15/2010	HEALTH
YAPHANK	NY	11980	6318524400	07/01/2010	07/26/2010	HEALTH
YAPHANK	NY	11980	6318524400	07/01/2010	07/26/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	resident .		
Resident Rights Deficiencies	Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Few	3
Quality Care Deficiencies	Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Resident Assessment Deficiencies	Provide proper discharge planning and communication, of the resident's health status and summary of the resident's stay.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each	Some	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335217	JOHN J FOLEY SKILLED NURSING FACILITY	14 GLOVER DRIVE
335217	JOHN J FOLEY SKILLED NURSING FACILITY	14 GLOVER DRIVE
335217	JOHN J FOLEY SKILLED NURSING FACILITY	14 GLOVER DRIVE
335217	JOHN J FOLEY SKILLED NURSING FACILITY	14 GLOVER DRIVE
335217	JOHN J FOLEY SKILLED NURSING FACILITY	14 GLOVER DRIVE
335218	CORTLAND PARK REHABILITATION AND NURSING CENTER	193 CLINTON AVENUE
335219	NEWARK MANOR NURSING HOME	222 WEST PEARL STREET
335219	NEWARK MANOR NURSING HOME	222 WEST PEARL STREET
335219	NEWARK MANOR NURSING HOME	222 WEST PEARL STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

YAPHANK	NY	11980	6318524400	05/20/2011	06/29/2011	HEALTH
YAPHANK	NY	11980	6318524400	05/20/2011	06/29/2011	HEALTH
YAPHANK	NY	11980	6318524400	05/20/2011	06/29/2011	HEALTH
YAPHANK	NY	11980	6318524400	05/20/2011	06/29/2011	HEALTH
YAPHANK	NY	11980	6318524400	03/21/2012	05/18/2012	HEALTH
CORTLAND	NY	13045	6077569921	08/30/2011	10/03/2011	HEALTH
NEWARK	NY	14513	3153314690	11/19/2009	12/30/2009	HEALTH
NEWARK	NY	14513	3153314690	11/19/2009	12/30/2009	HEALTH
NEWARK	NY	14513	3153314690	03/03/2010	04/29/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	resident .		
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Few	2
Environmental Deficiencies	Provide a safe, clean, comfortable and homelike environment.	Few	2
Quality Care Deficiencies	Give the right treatment and services to residents who have mental or psychosocial problems adjusting.	Some	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	3
Environmental Deficiencies	Provide a safe, clean, comfortable and homelike environment.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent	Few	3

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335219	NEWARK MANOR NURSING HOME	222 WEST PEARL STREET
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335219	NEWARK MANOR NURSING HOME	222 WEST PEARL STREET
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335220	ADIRONDACK MEDICAL CENTER MERCY	114 WAWBEEK AVE
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335220	ADIRONDACK MEDICAL CENTER MERCY	114 WAWBEEK AVE
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335220	ADIRONDACK MEDICAL CENTER MERCY	114 WAWBEEK AVE
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335220	ADIRONDACK MEDICAL CENTER MERCY	114 WAWBEEK AVE
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335220	ADIRONDACK MEDICAL CENTER MERCY	114 WAWBEEK AVE
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335220	ADIRONDACK MEDICAL CENTER MERCY	114 WAWBEEK AVE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

NEWARK	NY	14513	3153314690	12/17/2010	12/18/2010	FIRE SAFETY
NEWARK	NY	14513	3153314690	07/13/2012	07/30/2012	HEALTH
TUPPER LAKE	NY	12986	5183593355	10/01/2009	11/10/2009	HEALTH
TUPPER LAKE	NY	12986	5183593355	10/01/2009	11/10/2009	HEALTH
TUPPER LAKE	NY	12986	5183593355	10/01/2009	11/10/2009	HEALTH
TUPPER LAKE	NY	12986	5183593355	01/12/2011	04/14/2011	HEALTH
TUPPER LAKE	NY	12986	5183593355	01/12/2011	03/18/2011	HEALTH
TUPPER LAKE	NY	12986	5183593355	04/26/2012	06/22/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	avoidable accidents.		
Exits and Egress Deficiencies	exits that are accessible at all times.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Some	4
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Quality Care Deficiencies	Make sure that each resident gets a nutritional and well balanced diet, unless	Few	3

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335220	ADIRONDACK MEDICAL CENTER MERCY	114 WAWBEEK AVE
335224	WHITE PLAINS CENTER FOR NURSING CARE L L C	220 WEST POST ROAD
335229	PUTNAM NURSING AND REHABILITATION	404 LUDINGTONVILLE ROAD
335229	PUTNAM NURSING AND REHABILITATION	404 LUDINGTONVILLE ROAD
335229	PUTNAM NURSING AND REHABILITATION	404 LUDINGTONVILLE ROAD
335229	PUTNAM NURSING AND REHABILITATION	404 LUDINGTONVILLE ROAD
335231	WOODBURY CENTER FOR HEALTH CARE	8533 JERICHO TPKE
335232	DEWITT REHAB AND HEALTH CARE CENTER	211 EAST 79 ST

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

TUPPER LAKE	NY	12986	5183593355	04/26/2012	06/22/2012	HEALTH
WHITE PLAINS	NY	10606	9146868880	04/25/2012	05/15/2012	HEALTH
HOLMES	NY	12531	8458783241	11/09/2009	12/17/2009	HEALTH
HOLMES	NY	12531	8458783241	11/09/2009	12/17/2009	HEALTH
HOLMES	NY	12531	8458783241	08/15/2011	08/26/2011	HEALTH
HOLMES	NY	12531	8458783241	04/25/2012	05/21/2012	HEALTH
WOODBURY	NY	11797	5166924100	10/22/2010	10/22/2010	HEALTH
NEW YORK	NY	10021	2128791600	01/19/2012	03/26/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	it is not possible to do so.		
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	4
Pharmacy Service Deficiencies	Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Few	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Quality Care Deficiencies	Give or get specialized rehabilitative services per the patient's assessment or plan of care.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Administration Deficiencies	1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Many	1
Quality Care Deficiencies	Provide necessary care and services to	Few	3

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335232	DEWITT REHAB AND HEALTH CARE CENTER	211 EAST 79 ST
335233	COLONIAL PARK REHABILITATION AND NURSING CENTER	950 FLOYD AVENUE
335233	COLONIAL PARK REHABILITATION AND NURSING CENTER	950 FLOYD AVENUE
335236	ROBINSON TERRACE	28652 STATE HIGHWAY 23
335236	ROBINSON TERRACE	28652 STATE HIGHWAY 23
335236	ROBINSON TERRACE	28652 STATE HIGHWAY 23
335236	ROBINSON TERRACE	28652 STATE HIGHWAY 23

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

NEW YORK	NY	10021	2128791600	01/19/2012	03/26/2012	HEALTH
ROME	NY	13440	3153365400	02/09/2011	04/15/2011	HEALTH
ROME	NY	13440	3153365400	04/12/2012	06/12/2012	HEALTH
STAMFORD	NY	12167	6076527521	02/24/2012	03/18/2012	HEALTH
STAMFORD	NY	12167	6076527521	02/24/2012	03/18/2012	HEALTH
STAMFORD	NY	12167	6076527521	02/24/2012	03/18/2012	HEALTH
STAMFORD	NY	12167	6076527521	07/25/2012	09/19/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	maintain the highest well being of each resident .		
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Some	4
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335236	ROBINSON TERRACE	28652 STATE HIGHWAY 23
335236	ROBINSON TERRACE	28652 STATE HIGHWAY 23
335238	THE VALLEY VIEW CENTER FOR NRSG CARE & REHAB	GLENMERE COVE RD PO BOX 59
335239	CLOVE LAKES HEALTH CARE AND REHABILITATION CENTER	25 FANNING STREET
335239	CLOVE LAKES HEALTH CARE AND REHABILITATION CENTER	25 FANNING STREET
335239	CLOVE LAKES HEALTH CARE AND REHABILITATION CENTER	25 FANNING STREET
335247	HILL HAVEN NURSING HOME	1550 EMPIRE BLVD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

STAMFORD	NY	12167	6076527521	07/25/2012	09/19/2012	HEALTH
STAMFORD	NY	12167	6076527521	09/14/2012	09/29/2012	HEALTH
GOSHEN	NY	10924	8452914740	07/14/2011	09/13/2011	HEALTH
STATEN ISLAND	NY	10314	7182897900	12/31/2009	01/11/2010	HEALTH
STATEN ISLAND	NY	10314	7182897900	03/12/2012	04/11/2012	HEALTH
STATEN ISLAND	NY	10314	7182897900	03/12/2012	04/02/2012	HEALTH
WEBSTER	NY	14580	5856714300	08/26/2009	09/16/2009	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335247	HILL HAVEN NURSING HOME	1550 EMPIRE BLVD
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335247	HILL HAVEN NURSING HOME	1550 EMPIRE BLVD
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335247	HILL HAVEN NURSING HOME	1550 EMPIRE BLVD
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335247	HILL HAVEN NURSING HOME	1550 EMPIRE BLVD
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335247	HILL HAVEN NURSING HOME	1550 EMPIRE BLVD
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335247	HILL HAVEN NURSING HOME	1550 EMPIRE BLVD
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335247	HILL HAVEN NURSING HOME	1550 EMPIRE BLVD
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335248	FIELDSTON LODGE CARE CENTER	666 KAPPOCK STREET
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335248	FIELDSTON LODGE CARE CENTER	666 KAPPOCK STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

WEBSTER	NY	14580	5856714300	01/13/2010	02/19/2010	HEALTH
WEBSTER	NY	14580	5856714300	07/09/2010	08/04/2010	HEALTH
WEBSTER	NY	14580	5856714300	08/23/2010	10/22/2010	HEALTH
WEBSTER	NY	14580	5856714300	08/23/2010	10/22/2010	HEALTH
WEBSTER	NY	14580	5856714300	12/16/2010	01/28/2011	HEALTH
WEBSTER	NY	14580	5856714300	03/17/2011	04/30/2011	HEALTH
WEBSTER	NY	14580	5856714300	06/21/2011	07/22/2011	HEALTH
RIVERDALE	NY	10463	7185491203	10/12/2010	12/01/2010	HEALTH
RIVERDALE	NY	10463	7185491203	01/11/2011	03/12/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Environmental Deficiencies	Provide a safe, clean, comfortable and homelike environment.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335249	CAYUGA RIDGE EXTENDED CARE	1229 TRUMANSBURG ROAD
335249	CAYUGA RIDGE EXTENDED CARE	1229 TRUMANSBURG ROAD
335250	HIGHFIELD GARDENS CARE CENTER OF GREAT NECK	199 COMMUNITY DRIVE
335252	GLENDALE HOME SCHDY CNTY DEPT	59 HETCHELTOWN ROAD
335252	GLENDALE HOME SCHDY CNTY DEPT	59 HETCHELTOWN ROAD
335252	GLENDALE HOME SCHDY CNTY DEPT	59 HETCHELTOWN ROAD
335252	GLENDALE HOME SCHDY CNTY DEPT	59 HETCHELTOWN ROAD
335252	GLENDALE HOME SCHDY CNTY DEPT	59 HETCHELTOWN ROAD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ITHACA	NY	14850	6072738072	08/26/2010	10/26/2010	HEALTH
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ITHACA	NY	14850	6072738072	03/23/2012	04/27/2012	HEALTH
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GREAT NECK	NY	11021	5163659229	08/17/2011	10/01/2011	HEALTH
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SCOTIA	NY	12302	5183843600	03/17/2010	05/16/2010	FIRE SAFETY
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SCOTIA	NY	12302	5183843600	10/15/2010	11/12/2010	HEALTH
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SCOTIA	NY	12302	5183843600	04/19/2011	06/10/2011	HEALTH
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SCOTIA	NY	12302	5183843600	04/19/2011	06/10/2011	HEALTH
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SCOTIA	NY	12302	5183843600	04/19/2011	06/10/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Resident Rights Deficiencies	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Many	1
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Few	2
Smoking Regulations Deficiencies	posted "No-smoking" signs in areas where smoking is not permitted or did not provide ashtrays where smoking was allowed.	Some	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Nutrition and Dietary Deficiencies	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335252	GLENDAL HOME SCHDY CNTY DEPT	59 HETCHELTOWN ROAD
335252	GLENDAL HOME SCHDY CNTY DEPT	59 HETCHELTOWN ROAD
335252	GLENDAL HOME SCHDY CNTY DEPT	59 HETCHELTOWN ROAD
335252	GLENDAL HOME SCHDY CNTY DEPT	59 HETCHELTOWN ROAD
335252	GLENDAL HOME SCHDY CNTY DEPT	59 HETCHELTOWN ROAD
335252	GLENDAL HOME SCHDY CNTY DEPT	59 HETCHELTOWN ROAD
335253	CENTRAL PARK REHABILITATION AND NURSING CENTER	116 EAST CASTLE STREET
335253	CENTRAL PARK REHABILITATION AND NURSING CENTER	116 EAST CASTLE STREET
335253	CENTRAL PARK REHABILITATION AND NURSING CENTER	116 EAST CASTLE STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SCOTIA	NY	12302	5183843600	10/26/2011	12/24/2011	HEALTH
SCOTIA	NY	12302	5183843600	01/31/2012	03/14/2012	HEALTH
SCOTIA	NY	12302	5183843600	02/22/2012	04/13/2012	HEALTH
SCOTIA	NY	12302	5183843600	02/22/2012	04/13/2012	HEALTH
SCOTIA	NY	12302	5183843600	02/22/2012	04/13/2012	HEALTH
SCOTIA	NY	12302	5183843600	02/22/2012	04/13/2012	HEALTH
SYRACUSE	NY	13205	3154751641	03/17/2010	04/19/2010	HEALTH
SYRACUSE	NY	13205	3154751641	03/17/2010	04/19/2010	HEALTH
SYRACUSE	NY	13205	3154751641	01/25/2011	03/23/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Quality Care Deficiencies	Make sure that residents receive proper treatment and assistive devices to maintain their vision and hearing.	Few	2
Quality Care Deficiencies	Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	2
Nutrition and Dietary Deficiencies	Store, cook, and serve food in a safe and clean way.	Some	2
Pharmacy Service Deficiencies	Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Some	2
Resident Rights Deficiencies	Reasonably accommodate the needs and preferences of each resident.	Some	2
Environmental Deficiencies	Provide a safe, clean, comfortable and homelike environment.	Some	2
Nutrition and Dietary Deficiencies	Store, cook, and serve food in a safe and clean way.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335253	CENTRAL PARK REHABILITATION AND NURSING CENTER	116 EAST CASTLE STREET
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335255	ELM MANOR NURSING HOME	210 N MAIN STREET
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335255	ELM MANOR NURSING HOME	210 N MAIN STREET
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335256	THE PINES AT CATSKILL CTR FOR NRSG & REHAB	154 JEFFERSON HEIGHTS
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335256	THE PINES AT CATSKILL CTR FOR NRSG & REHAB	154 JEFFERSON HEIGHTS
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335256	THE PINES AT CATSKILL CTR FOR NRSG & REHAB	154 JEFFERSON HEIGHTS
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335256	THE PINES AT CATSKILL CTR FOR NRSG & REHAB	154 JEFFERSON HEIGHTS
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SYRACUSE	NY	13205	3154751641	06/01/2012	07/17/2012	HEALTH
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CANANDAIGUA	NY	14424	5853943883	12/04/2009	12/26/2009	HEALTH
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CANANDAIGUA	NY	14424	5853943883	09/09/2010	10/01/2010	HEALTH
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CATSKILL	NY	12414	5189435151	10/08/2009	12/07/2009	HEALTH
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CATSKILL	NY	12414	5189435151	09/16/2010	11/15/2010	HEALTH
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CATSKILL	NY	12414	5189435151	07/25/2011	09/13/2011	HEALTH
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CATSKILL	NY	12414	5189435151	07/25/2011	09/13/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335256	THE PINES AT CATSKILL CTR FOR NRSG & REHAB	154 JEFFERSON HEIGHTS
335256	THE PINES AT CATSKILL CTR FOR NRSG & REHAB	154 JEFFERSON HEIGHTS
335260	SUMMIT PARK NURSING CARE CENTER	SANATORIUM ROAD
335261	SOMERS MANOR NURSING HOME	ROUTE 100
335261	SOMERS MANOR NURSING HOME	ROUTE 100
335261	SOMERS MANOR NURSING HOME	ROUTE 100
335263	EPISCOPAL CHURCH HOME	505 MT HOPE AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

CATSKILL	NY	12414	5189435151	07/25/2011	09/13/2011	HEALTH
CATSKILL	NY	12414	5189435151	07/25/2011	09/13/2011	HEALTH
POMONA	NY	10970	8453642700	12/04/2009	01/22/2010	HEALTH
SOMERS	NY	10589	9142325101	03/24/2010	05/24/2010	HEALTH
SOMERS	NY	10589	9142325101	03/24/2010	05/24/2010	HEALTH
SOMERS	NY	10589	9142325101	03/24/2010	05/24/2010	HEALTH
ROCHESTER	NY	14620	5855468400	12/08/2010	02/01/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	the highest possible quality of life.		
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Resident Rights Deficiencies	Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Many	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Many	4
Administration Deficiencies	Choose a doctor to serve as the medical director to create resident care policies and coordinate medical care in the facility.	Many	4
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335263	EPISCOPAL CHURCH HOME	505 MT HOPE AVENUE
335263	EPISCOPAL CHURCH HOME	505 MT HOPE AVENUE
335263	EPISCOPAL CHURCH HOME	505 MT HOPE AVENUE
335263	EPISCOPAL CHURCH HOME	505 MT HOPE AVENUE
335265	VAN RENSSELAER MANOR	85 BLOOMINGROVE DRIVE
335265	VAN RENSSELAER MANOR	85 BLOOMINGROVE DRIVE
335265	VAN RENSSELAER MANOR	85 BLOOMINGROVE DRIVE
335265	VAN RENSSELAER MANOR	85 BLOOMINGROVE DRIVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14620	5855468400	04/14/2011	06/01/2011	HEALTH
ROCHESTER	NY	14620	5855468400	04/14/2011	06/01/2011	HEALTH
ROCHESTER	NY	14620	5855468400	07/28/2011	09/23/2011	HEALTH
ROCHESTER	NY	14620	5855468400	06/29/2012	08/29/2012	HEALTH
TROY	NY	12180	5182832000	10/21/2009	11/20/2009	HEALTH
TROY	NY	12180	5182832000	03/15/2011	05/14/2011	HEALTH
TROY	NY	12180	5182832000	03/15/2011	05/14/2011	HEALTH
TROY	NY	12180	5182832000	11/22/2011	12/15/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Pharmacy Service Deficiencies	Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335265	VAN RENSSELAER MANOR	85 BLOOMINGROVE DRIVE
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335265	VAN RENSSELAER MANOR	85 BLOOMINGROVE DRIVE
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335265	VAN RENSSELAER MANOR	85 BLOOMINGROVE DRIVE
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335266	WOODCREST REHAB & RESIDENTIAL H C CENTER L L C	119 09 26TH AVENUE
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335266	WOODCREST REHAB & RESIDENTIAL H C CENTER L L C	119 09 26TH AVENUE
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335267	ADIRONDACK MEDICAL CENTER UIHLEIN	185 OLD MILITARY ROAD
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335267	ADIRONDACK MEDICAL CENTER UIHLEIN	185 OLD MILITARY ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

TROY	NY	12180	5182832000	11/22/2011	12/15/2011	HEALTH
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TROY	NY	12180	5182832000	04/18/2012	06/11/2012	HEALTH
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TROY	NY	12180	5182832000	10/30/2012	Not Available	HEALTH
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FLUSHING	NY	11354	7187626100	12/18/2009	01/08/2010	HEALTH
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FLUSHING	NY	11354	7187626100	06/01/2011	07/05/2011	HEALTH
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LAKE PLACID	NY	12946	5185232464	09/28/2009	11/25/2009	HEALTH
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LAKE PLACID	NY	12946	5185232464	04/05/2010	04/21/2010	FIRE SAFETY
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Resident Rights Deficiencies	Let the resident refuse treatment or refuse to take part in an experiment and formulate advance directives.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Fire Alarm Systems Deficiencies	an approved installation, maintenance and testing program for fire alarm systems.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335267	ADIRONDACK MEDICAL CENTER UIHLEIN	185 OLD MILITARY ROAD
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335267	ADIRONDACK MEDICAL CENTER UIHLEIN	185 OLD MILITARY ROAD
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335267	ADIRONDACK MEDICAL CENTER UIHLEIN	185 OLD MILITARY ROAD
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335267	ADIRONDACK MEDICAL CENTER UIHLEIN	185 OLD MILITARY ROAD
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335267	ADIRONDACK MEDICAL CENTER UIHLEIN	185 OLD MILITARY ROAD
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335267	ADIRONDACK MEDICAL CENTER UIHLEIN	185 OLD MILITARY ROAD
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335267	ADIRONDACK MEDICAL CENTER UIHLEIN	185 OLD MILITARY ROAD
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335267	ADIRONDACK MEDICAL CENTER UIHLEIN	185 OLD MILITARY ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

LAKE PLACID	NY	12946	5185232464	04/05/2010	04/21/2010	FIRE SAFETY
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LAKE PLACID	NY	12946	5185232464	09/30/2010	11/26/2010	HEALTH
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LAKE PLACID	NY	12946	5185232464	09/30/2010	11/26/2010	HEALTH
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LAKE PLACID	NY	12946	5185232464	09/30/2010	11/26/2010	HEALTH
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LAKE PLACID	NY	12946	5185232464	09/30/2010	11/26/2010	HEALTH
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LAKE PLACID	NY	12946	5185232464	03/22/2011	04/18/2011	HEALTH
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LAKE PLACID	NY	12946	5185232464	03/22/2011	04/18/2011	HEALTH
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LAKE PLACID	NY	12946	5185232464	03/22/2011	04/18/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	systems.		
Smoking Regulations Deficiencies	posted "No-smoking" signs in areas where smoking is not permitted or did not provide ashtrays where smoking was allowed.	Some	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Some	2
Resident Assessment Deficiencies	Develop a post-discharge plan with the resident and family for the resident's care after leaving the nursing home.	Few	2
Quality Care Deficiencies	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Many	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Many	4
Administration Deficiencies	Set up an ongoing quality assessment	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335267	ADIRONDACK MEDICAL CENTER UIHLEIN	185 OLD MILITARY ROAD
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335267	ADIRONDACK MEDICAL CENTER UIHLEIN	185 OLD MILITARY ROAD
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335267	ADIRONDACK MEDICAL CENTER UIHLEIN	185 OLD MILITARY ROAD
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335267	ADIRONDACK MEDICAL CENTER UIHLEIN	185 OLD MILITARY ROAD
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335268	LUTHERAN RETIREMENT HOME	715 FALCONER STREET
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335268	LUTHERAN RETIREMENT HOME	715 FALCONER STREET
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335268	LUTHERAN RETIREMENT HOME	715 FALCONER STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

LAKE PLACID	NY	12946	5185232464	06/02/2011	07/12/2011	HEALTH
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LAKE PLACID	NY	12946	5185232464	06/02/2011	07/12/2011	HEALTH
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LAKE PLACID	NY	12946	5185232464	06/02/2011	07/12/2011	HEALTH
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LAKE PLACID	NY	12946	5185232464	04/25/2012	06/22/2012	HEALTH
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JAMESTOWN	NY	14701	7166654905	02/08/2010	03/02/2010	HEALTH
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JAMESTOWN	NY	14701	7166654905	11/18/2010	01/16/2011	HEALTH
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JAMESTOWN	NY	14701	7166654905	07/19/2011	Not Available	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.		
Pharmacy Service Deficiencies	1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Resident Assessment Deficiencies	Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Few	2
Quality Care Deficiencies	Make sure that residents receive treatment/services to not only continue, but improve the ability to care for themselves.	Some	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	1
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335268	LUTHERAN RETIREMENT HOME	715 FALCONER STREET
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335268	LUTHERAN RETIREMENT HOME	715 FALCONER STREET
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335271	DUMONT CENTER FOR REHABILITATION AND NURSING	676 PELHAM ROAD
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335271	DUMONT CENTER FOR REHABILITATION AND NURSING	676 PELHAM ROAD
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335271	DUMONT CENTER FOR REHABILITATION AND NURSING	676 PELHAM ROAD
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335271	DUMONT CENTER FOR REHABILITATION AND NURSING	676 PELHAM ROAD
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335275	ELANT AT WAPPINGERS FALLS	37 MESIER AVENUE
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335275	ELANT AT WAPPINGERS FALLS	37 MESIER AVENUE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

JAMESTOWN	NY	14701	7166654905	05/11/2012	Not Available	HEALTH
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JAMESTOWN	NY	14701	7166654905	05/11/2012	Not Available	HEALTH
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NEW ROCHELLE	NY	10805	9146329600	09/11/2009	09/20/2009	HEALTH
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NEW ROCHELLE	NY	10805	9146329600	03/10/2011	03/27/2011	HEALTH
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NEW ROCHELLE	NY	10805	9146329600	02/09/2012	03/01/2012	HEALTH
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NEW ROCHELLE	NY	10805	9146329600	03/26/2012	04/01/2012	HEALTH
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WAPPINGERS FALLS	NY	12590	8452973793	02/26/2010	03/30/2010	HEALTH
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WAPPINGERS FALLS	NY	12590	8452973793	03/28/2012	05/25/2012	FIRE SAFETY
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Few	2
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Some	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Few	2
Building Construction Deficiencies	approved construction type or materials.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335275	ELANT AT WAPPINGERS FALLS	37 MESIER AVENUE
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335275	ELANT AT WAPPINGERS FALLS	37 MESIER AVENUE
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335275	ELANT AT WAPPINGERS FALLS	37 MESIER AVENUE
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335279	MAYFAIR CARE CENTER INC	100 BALDWIN ROAD
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335280	THE SPRINGS NURSING AND REHABILITATION CENTRE	49 MARVIN AVENUE
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335280	THE SPRINGS NURSING AND REHABILITATION CENTRE	49 MARVIN AVENUE
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335280	THE SPRINGS NURSING AND REHABILITATION CENTRE	49 MARVIN AVENUE
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335280	THE SPRINGS NURSING AND REHABILITATION CENTRE	49 MARVIN AVENUE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

WAPPINGERS FALLS	NY	12590	8452973793	03/28/2012	05/25/2012	FIRE SAFETY
WAPPINGERS FALLS	NY	12590	8452973793	03/28/2012	05/25/2012	FIRE SAFETY
WAPPINGERS FALLS	NY	12590	8452973793	03/28/2012	05/25/2012	FIRE SAFETY
HEMPSTEAD	NY	11550	5165387171	08/03/2010	09/30/2010	HEALTH
TROY	NY	12180	5182736646	10/14/2009	11/20/2009	HEALTH
TROY	NY	12180	5182736646	12/11/2009	01/15/2010	HEALTH
TROY	NY	12180	5182736646	04/01/2011	04/18/2011	HEALTH
TROY	NY	12180	5182736646	04/01/2011	04/18/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Exits and Egress Deficiencies	exit stairways and towers that are smoke proof.	Some	2
Exits and Egress Deficiencies	exits that are accessible at all times.	Some	2
Smoking Regulations Deficiencies	posted "No-smoking" signs in areas where smoking is not permitted or did not provide ashtrays where smoking was allowed.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Many	4
Quality Care Deficiencies	Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335280	THE SPRINGS NURSING AND REHABILITATION CENTRE	49 MARVIN AVENUE
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335280	THE SPRINGS NURSING AND REHABILITATION CENTRE	49 MARVIN AVENUE
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335280	THE SPRINGS NURSING AND REHABILITATION CENTRE	49 MARVIN AVENUE
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335280	THE SPRINGS NURSING AND REHABILITATION CENTRE	49 MARVIN AVENUE
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335280	THE SPRINGS NURSING AND REHABILITATION CENTRE	49 MARVIN AVENUE
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335280	THE SPRINGS NURSING AND REHABILITATION CENTRE	49 MARVIN AVENUE
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335280	THE SPRINGS NURSING AND REHABILITATION CENTRE	49 MARVIN AVENUE
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335280	THE SPRINGS NURSING AND REHABILITATION	49 MARVIN AVENUE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

TROY	NY	12180	5182736646	04/01/2011	04/18/2011	HEALTH
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TROY	NY	12180	5182736646	04/03/2012	05/31/2012	HEALTH
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TROY	NY	12180	5182736646	04/03/2012	05/31/2012	HEALTH
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TROY	NY	12180	5182736646	04/03/2012	05/31/2012	HEALTH
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TROY	NY	12180	5182736646	04/03/2012	05/31/2012	HEALTH
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TROY	NY	12180	5182736646	04/03/2012	05/31/2012	HEALTH
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TROY	NY	12180	5182736646	04/03/2012	05/31/2012	HEALTH
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TROY	NY	12180	5182736646	04/03/2012	05/31/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	the highest possible quality of life.		
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Many	4
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Resident Assessment Deficiencies	Provide doctors orders for the resident's immediate care, at the time the resident was admitted.	Few	2
Resident Assessment Deficiencies	Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Quality Care Deficiencies	Make sure that residents receive proper	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

CENTRE		
335280	THE SPRINGS NURSING AND REHABILITATION CENTRE	49 MARVIN AVENUE
335280	THE SPRINGS NURSING AND REHABILITATION CENTRE	49 MARVIN AVENUE
335280	THE SPRINGS NURSING AND REHABILITATION CENTRE	49 MARVIN AVENUE
335280	THE SPRINGS NURSING AND REHABILITATION CENTRE	49 MARVIN AVENUE
335280	THE SPRINGS NURSING AND REHABILITATION CENTRE	49 MARVIN AVENUE
335280	THE SPRINGS NURSING AND REHABILITATION CENTRE	49 MARVIN AVENUE
335281	ABSOLUT CTR FOR NURSING & REHAB AURORA PARK L L C	292 MAIN STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

TROY	NY	12180	5182736646	04/03/2012	05/31/2012	HEALTH
TROY	NY	12180	5182736646	04/03/2012	05/31/2012	HEALTH
TROY	NY	12180	5182736646	04/03/2012	05/31/2012	HEALTH
TROY	NY	12180	5182736646	06/27/2012	07/20/2012	HEALTH
TROY	NY	12180	5182736646	06/27/2012	07/20/2012	HEALTH
TROY	NY	12180	5182736646	06/27/2012	07/20/2012	HEALTH
EAST AURORA	NY	14052	7166521560	03/12/2010	03/31/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	treatment and assistive devices to maintain their vision and hearing.		
Quality Care Deficiencies	Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	2
Pharmacy Service Deficiencies	1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Some	2
Nutrition and Dietary Deficiencies	Store, cook, and serve food in a safe and clean way.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335281	ABSOLUT CTR FOR NURSING & REHAB AURORA PARK L L C	292 MAIN STREET
335281	ABSOLUT CTR FOR NURSING & REHAB AURORA PARK L L C	292 MAIN STREET
335281	ABSOLUT CTR FOR NURSING & REHAB AURORA PARK L L C	292 MAIN STREET
335281	ABSOLUT CTR FOR NURSING & REHAB AURORA PARK L L C	292 MAIN STREET
335281	ABSOLUT CTR FOR NURSING & REHAB AURORA PARK L L C	292 MAIN STREET
335281	ABSOLUT CTR FOR NURSING & REHAB AURORA PARK L L C	292 MAIN STREET
335283	ST CAMILLUS RESIDENTIAL HEALTH CARE FACILITY	813 FAY ROAD
335283	ST CAMILLUS RESIDENTIAL HEALTH CARE FACILITY	813 FAY ROAD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

EAST AURORA	NY	14052	7166521560	03/12/2010	03/31/2010	HEALTH
EAST AURORA	NY	14052	7166521560	03/12/2010	03/31/2010	HEALTH
EAST AURORA	NY	14052	7166521560	05/14/2010	06/01/2010	HEALTH
EAST AURORA	NY	14052	7166521560	02/24/2011	03/07/2011	HEALTH
EAST AURORA	NY	14052	7166521560	07/09/2012	07/20/2012	HEALTH
EAST AURORA	NY	14052	7166521560	07/09/2012	07/20/2012	HEALTH
SYRACUSE	NY	13219	3154882951	06/10/2011	08/05/2011	HEALTH
SYRACUSE	NY	13219	3154882951	06/10/2011	08/05/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Some	4
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335283	ST CAMILLUS RESIDENTIAL HEALTH CARE FACILITY	813 FAY ROAD
335283	ST CAMILLUS RESIDENTIAL HEALTH CARE FACILITY	813 FAY ROAD
335283	ST CAMILLUS RESIDENTIAL HEALTH CARE FACILITY	813 FAY ROAD
335284	CENTRAL ISLAND HEALTHCARE	825 OLD COUNTRY RD
335288	SHORE VIEW NURSING HOME	2865 BRIGHTON 3RD STREET
335288	SHORE VIEW NURSING HOME	2865 BRIGHTON 3RD STREET
335288	SHORE VIEW NURSING HOME	2865 BRIGHTON 3RD STREET
335290	CROWN NURSING AND REHAB CENTER	3457 NOSTRAND AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SYRACUSE	NY	13219	3154882951	06/10/2011	08/05/2011	HEALTH
SYRACUSE	NY	13219	3154882951	06/10/2011	08/05/2011	HEALTH
SYRACUSE	NY	13219	3154882951	04/05/2012	04/27/2012	HEALTH
PLAINVIEW	NY	11803	5164330600	03/08/2012	03/22/2012	HEALTH
BROOKLYN	NY	11235	7188914400	01/30/2010	03/08/2010	HEALTH
BROOKLYN	NY	11235	7188914400	10/29/2010	11/16/2010	FIRE SAFETY
BROOKLYN	NY	11235	7188914400	10/29/2010	11/16/2010	FIRE SAFETY
BROOKLYN	NY	11229	7186151100	02/22/2010	02/23/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Some	4
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Resident Rights Deficiencies	Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Hazardous Area Deficiencies	construction that can resist fire for one hour or an approved fire extinguishing system.	Few	2
Automatic Sprinkler Systems Deficiencies	portable fire extinguishers.	Few	2
Administration Deficiencies	1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Many	1

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335290	CROWN NURSING AND REHAB CENTER	3457 NOSTRAND AVENUE
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335291	WILLOW POINT NURSING HOME	3700 OLD VESTAL ROAD
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335291	WILLOW POINT NURSING HOME	3700 OLD VESTAL ROAD
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335291	WILLOW POINT NURSING HOME	3700 OLD VESTAL ROAD
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335292	PROMENADE REHAB AND HEALTH CARE CENTER	140 BEACH 114TH STREET
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335292	PROMENADE REHAB AND HEALTH CARE CENTER	140 BEACH 114TH STREET
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335293	FRANKLIN COUNTY NURSING HOME	184 FINNEY BOULEVARD
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335293	FRANKLIN COUNTY NURSING HOME	184 FINNEY BOULEVARD
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335293	FRANKLIN COUNTY NURSING HOME	184 FINNEY BOULEVARD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BROOKLYN	NY	11229	7186151100	09/24/2012	10/25/2012	HEALTH
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VESTAL	NY	13850	6077634400	05/18/2012	07/13/2012	HEALTH
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VESTAL	NY	13850	6077634400	05/18/2012	07/13/2012	HEALTH
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VESTAL	NY	13850	6077634400	05/18/2012	07/13/2012	HEALTH
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ROCKAWAY PARK	NY	11694	7189454600	01/12/2010	02/01/2010	HEALTH
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ROCKAWAY PARK	NY	11694	7189454600	01/12/2010	01/29/2010	HEALTH
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MALONE	NY	12953	5184833300	04/30/2010	05/28/2010	HEALTH
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MALONE	NY	12953	5184833300	09/01/2010	10/08/2010	HEALTH
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MALONE	NY	12953	5184833300	09/01/2010	10/08/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	licensed administrator.		
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Environmental Deficiencies	Provide a safe, clean, comfortable and homelike environment.	Some	2
Quality Care Deficiencies	Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Some	2
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Many	2
Mistreatment Deficiencies	Protect each resident from all abuse, physical punishment, and being separated from others.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Mistreatment Deficiencies	Protect each resident from all abuse, physical punishment, and being separated from others.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335293

FRANKLIN COUNTY NURSING HOME

184 FINNEY BOULEVARD

335293

FRANKLIN COUNTY NURSING HOME

184 FINNEY BOULEVARD

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FRANKLIN COUNTY NURSING HOME

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FRANKLIN COUNTY NURSING HOME

184 FINNEY BOULEVARD

335293

FRANKLIN COUNTY NURSING HOME

184 FINNEY BOULEVARD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

MALONE	NY	12953	5184833300	04/04/2011	06/03/2011	HEALTH
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MALONE	NY	12953	5184833300	06/06/2011	06/30/2011	HEALTH
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MALONE	NY	12953	5184833300	06/06/2011	06/30/2011	HEALTH
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MALONE	NY	12953	5184833300	09/09/2011	10/10/2011	HEALTH
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MALONE	NY	12953	5184833300	09/09/2011	10/10/2011	HEALTH
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MALONE	NY	12953	5184833300	09/09/2011	10/10/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	any acts or reports of abuse, neglect or mistreatment of residents.		
Resident Rights Deficiencies	Make sure each resident has the right to have a choice over activities, their schedules and health care according to his or her interests, assessment, and plan of care.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335293	FRANKLIN COUNTY NURSING HOME	184 FINNEY BOULEVARD
335293	FRANKLIN COUNTY NURSING HOME	184 FINNEY BOULEVARD
335293	FRANKLIN COUNTY NURSING HOME	184 FINNEY BOULEVARD
335293	FRANKLIN COUNTY NURSING HOME	184 FINNEY BOULEVARD
335293	FRANKLIN COUNTY NURSING HOME	184 FINNEY BOULEVARD
335293	FRANKLIN COUNTY NURSING HOME	184 FINNEY BOULEVARD
335294	LONG ISLAND CARE CENTER INC	144-61 38TH AVE
335294	LONG ISLAND CARE CENTER INC	144-61 38TH AVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

MALONE	NY	12953	5184833300	12/01/2011	01/30/2012	HEALTH
MALONE	NY	12953	5184833300	12/01/2011	01/30/2012	HEALTH
MALONE	NY	12953	5184833300	12/01/2011	01/30/2012	HEALTH
MALONE	NY	12953	5184833300	06/15/2012	07/31/2012	HEALTH
MALONE	NY	12953	5184833300	06/15/2012	08/20/2012	HEALTH
MALONE	NY	12953	5184833300	07/24/2012	08/20/2012	HEALTH
FLUSHING	NY	11354	7189397500	07/27/2010	11/15/2010	HEALTH
FLUSHING	NY	11354	7189397500	03/29/2011	05/30/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	avoidable accidents.		
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Quality Care Deficiencies	Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	3
Quality Care Deficiencies	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Some	4
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Few	2
Quality Care Deficiencies	Make sure services provided by the	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335297	THE GRAND PAVILION FOR R& N AT ROCKVILLE CENTRE	41 MAINE AVENUE
335297	THE GRAND PAVILION FOR R& N AT ROCKVILLE CENTRE	41 MAINE AVENUE
335300	FORT HUDSON NURSING CENTER INC	319 UPPER BROADWAY
335300	FORT HUDSON NURSING CENTER INC	319 UPPER BROADWAY
335300	FORT HUDSON NURSING CENTER INC	319 UPPER BROADWAY
335300	FORT HUDSON NURSING CENTER INC	319 UPPER BROADWAY
335300	FORT HUDSON NURSING CENTER INC	319 UPPER BROADWAY

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCKVILLE CENTRE	NY	11570	5165367730	07/21/2010	09/15/2010	HEALTH
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ROCKVILLE CENTRE	NY	11570	5165367730	07/21/2010	09/15/2010	HEALTH
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FORT EDWARD	NY	12828	5187472811	09/17/2009	09/30/2009	HEALTH
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FORT EDWARD	NY	12828	5187472811	11/10/2009	12/07/2009	HEALTH
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FORT EDWARD	NY	12828	5187472811	03/09/2010	04/30/2010	HEALTH
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FORT EDWARD	NY	12828	5187472811	10/07/2011	11/28/2011	HEALTH
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FORT EDWARD	NY	12828	5187472811	10/07/2011	11/28/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	nursing facility meet professional standards of quality.		
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335300	FORT HUDSON NURSING CENTER INC	319 UPPER BROADWAY
335300	FORT HUDSON NURSING CENTER INC	319 UPPER BROADWAY
335306	THE STANTON NURSING AND REHAB CENTRE	152 SHERMAN AVENUE
335306	THE STANTON NURSING AND REHAB CENTRE	152 SHERMAN AVENUE
335306	THE STANTON NURSING AND REHAB CENTRE	152 SHERMAN AVENUE
335306	THE STANTON NURSING AND REHAB CENTRE	152 SHERMAN AVENUE
335309	STEBEN COUNTY INFIRMARY	7009 RUMSEY STREET EXTENSION

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

FORT EDWARD	NY	12828	5187472811	02/16/2012	04/01/2012	HEALTH
FORT EDWARD	NY	12828	5187472811	10/05/2012	12/01/2012	HEALTH
GLENS FALLS	NY	12801	5187932575	02/15/2012	03/23/2012	HEALTH
GLENS FALLS	NY	12801	5187932575	05/08/2012	07/07/2012	HEALTH
GLENS FALLS	NY	12801	5187932575	05/08/2012	07/07/2012	HEALTH
GLENS FALLS	NY	12801	5187932575	05/08/2012	07/07/2012	HEALTH
BATH	NY	14810	6077767651	03/23/2012	05/04/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Resident Rights Deficiencies	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Few	2
Resident Rights Deficiencies	Follow policies and procedures to convey the resident's personal funds to the appropriate party responsible after the resident's death.	Few	2
Resident Rights Deficiencies	Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335309	STEUBEN COUNTY INFIRMARY	7009 RUMSEY STREET EXTENSION
335309	STEUBEN COUNTY INFIRMARY	7009 RUMSEY STREET EXTENSION
335309	STEUBEN COUNTY INFIRMARY	7009 RUMSEY STREET EXTENSION
335314	WELLS NURSING HOME INC	201 W MADISON AVENUE
335320	SPRAIN BROOK MANOR REHAB	77 JACKSON AVE
335320	SPRAIN BROOK MANOR REHAB	77 JACKSON AVE
335320	SPRAIN BROOK MANOR REHAB	77 JACKSON AVE
335320	SPRAIN BROOK MANOR REHAB	77 JACKSON AVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BATH	NY	14810	6077767651	03/23/2012	05/01/2012	HEALTH
BATH	NY	14810	6077767651	09/24/2012	10/26/2012	HEALTH
BATH	NY	14810	6077767651	09/24/2012	11/02/2012	HEALTH
JOHNSTOWN	NY	12095	5187624546	06/08/2012	08/07/2012	HEALTH
SCARSDALE	NY	10583	9144723200	09/16/2009	11/30/2009	HEALTH
SCARSDALE	NY	10583	9144723200	09/16/2009	11/30/2009	HEALTH
SCARSDALE	NY	10583	9144723200	09/16/2009	11/30/2009	HEALTH
SCARSDALE	NY	10583	9144723200	01/05/2010	02/14/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	mistreatment of residents.		
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Quality Care Deficiencies	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Many	2
Administration Deficiencies	Meet the definition of a skilled nursing facility or nursing facility, according to	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335320	SPRAIN BROOK MANOR REHAB	77 JACKSON AVE
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335320	SPRAIN BROOK MANOR REHAB	77 JACKSON AVE
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335320	SPRAIN BROOK MANOR REHAB	77 JACKSON AVE
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335320	SPRAIN BROOK MANOR REHAB	77 JACKSON AVE
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335320	SPRAIN BROOK MANOR REHAB	77 JACKSON AVE
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335320	SPRAIN BROOK MANOR REHAB	77 JACKSON AVE
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335320	SPRAIN BROOK MANOR REHAB	77 JACKSON AVE
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335320	SPRAIN BROOK MANOR REHAB	77 JACKSON AVE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SCARSDALE	NY	10583	9144723200	01/05/2010	02/14/2010	HEALTH
SCARSDALE	NY	10583	9144723200	08/11/2010	11/08/2010	HEALTH
SCARSDALE	NY	10583	9144723200	08/11/2010	10/10/2010	HEALTH
SCARSDALE	NY	10583	9144723200	09/28/2010	10/08/2010	HEALTH
SCARSDALE	NY	10583	9144723200	04/13/2011	05/30/2011	HEALTH
SCARSDALE	NY	10583	9144723200	04/13/2011	05/30/2011	HEALTH
SCARSDALE	NY	10583	9144723200	02/08/2012	04/08/2012	HEALTH
SCARSDALE	NY	10583	9144723200	02/08/2012	04/08/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	law.		
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Quality Care Deficiencies	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Some	2
Environmental Deficiencies	Put firmly secured handrails on each side of hallways.	Some	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335321	SPLIT ROCK REHAB AND HEALTH CARE CENTER	3525 BAYCHESTER AVE
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335321	SPLIT ROCK REHAB AND HEALTH CARE CENTER	3525 BAYCHESTER AVE
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335321	SPLIT ROCK REHAB AND HEALTH CARE CENTER	3525 BAYCHESTER AVE
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335321	SPLIT ROCK REHAB AND HEALTH CARE CENTER	3525 BAYCHESTER AVE
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335321	SPLIT ROCK REHAB AND HEALTH CARE CENTER	3525 BAYCHESTER AVE
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335322	HORNELL GARDENS	434 MONROE AVENUE
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335322	HORNELL GARDENS	434 MONROE AVENUE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BRONX	NY	10466	7187988900	03/26/2010	05/20/2010	HEALTH
BRONX	NY	10466	7187988900	03/26/2010	05/20/2010	HEALTH
BRONX	NY	10466	7187988900	01/11/2011	02/07/2011	HEALTH
BRONX	NY	10466	7187988900	10/14/2011	11/15/2011	HEALTH
BRONX	NY	10466	7187988900	04/10/2012	06/05/2012	HEALTH
HORNELL	NY	14843	6073247740	05/06/2010	06/19/2010	HEALTH
HORNELL	NY	14843	6073247740	07/06/2010	08/22/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	deficiencies quarterly, and develop corrective plans of action.		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Quality Care Deficiencies	Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Mistreatment Deficiencies	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent	Few	3

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335322	HORNELL GARDENS	434 MONROE AVENUE
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335322	HORNELL GARDENS	434 MONROE AVENUE
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335323	VICTORY LAKE NURSING CENTER	419 NORTH QUAKER LANE
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335325	THE PINES AT GLENS FALLS CTR FOR NRSG & REHAB	170 WARREN STREET
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335325	THE PINES AT GLENS FALLS CTR FOR NRSG & REHAB	170 WARREN STREET
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335325	THE PINES AT GLENS FALLS CTR FOR NRSG & REHAB	170 WARREN STREET
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335325	THE PINES AT GLENS FALLS CTR FOR NRSG & REHAB	170 WARREN STREET
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335325	THE PINES AT GLENS FALLS CTR FOR NRSG & REHAB	170 WARREN STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

HORNELL	NY	14843	6073247740	09/22/2010	11/10/2010	HEALTH
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HORNELL	NY	14843	6073247740	09/19/2011	11/04/2011	HEALTH
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HYDE PARK	NY	12538	8452299177	03/09/2010	04/21/2010	HEALTH
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GLENS FALLS	NY	12801	5187935163	05/26/2010	06/08/2010	HEALTH
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GLENS FALLS	NY	12801	5187935163	03/02/2011	03/21/2011	HEALTH
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GLENS FALLS	NY	12801	5187935163	03/02/2011	03/21/2011	HEALTH
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GLENS FALLS	NY	12801	5187935163	06/13/2011	07/01/2011	HEALTH
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GLENS FALLS	NY	12801	5187935163	11/17/2011	01/10/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	and provides supervision to prevent avoidable accidents.		
Resident Rights Deficiencies	Let the resident or the resident's legal representative the right to access or purchase copies of all records.	Some	1
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Provide housekeeping and maintenance services.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335325	THE PINES AT GLENS FALLS CTR FOR NRSG & REHAB	170 WARREN STREET
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335325	THE PINES AT GLENS FALLS CTR FOR NRSG & REHAB	170 WARREN STREET
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335325	THE PINES AT GLENS FALLS CTR FOR NRSG & REHAB	170 WARREN STREET
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335325	THE PINES AT GLENS FALLS CTR FOR NRSG & REHAB	170 WARREN STREET
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335327	BRIDGE VIEW NURSING HOME INC	143 10 20TH AVE
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335327	BRIDGE VIEW NURSING HOME INC	143 10 20TH AVE
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335327	BRIDGE VIEW NURSING HOME INC	143 10 20TH AVE
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335327	BRIDGE VIEW NURSING HOME INC	143 10 20TH AVE
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335327	BRIDGE VIEW NURSING HOME INC	143 10 20TH AVE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

GLENS FALLS	NY	12801	5187935163	01/17/2012	03/01/2012	HEALTH
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GLENS FALLS	NY	12801	5187935163	08/08/2012	10/07/2012	HEALTH
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GLENS FALLS	NY	12801	5187935163	08/08/2012	10/07/2012	HEALTH
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GLENS FALLS	NY	12801	5187935163	08/08/2012	10/07/2012	HEALTH
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WHITESTONE	NY	11357	7189611212	10/08/2010	11/05/2010	HEALTH
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WHITESTONE	NY	11357	7189611212	10/08/2010	11/05/2010	HEALTH
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WHITESTONE	NY	11357	7189611212	02/17/2011	03/23/2011	HEALTH
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WHITESTONE	NY	11357	7189611212	02/17/2011	03/23/2011	HEALTH
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WHITESTONE	NY	11357	7189611212	02/17/2011	03/23/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Resident Assessment Deficiencies	Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Pharmacy Service Deficiencies	Maintain drug records and properly mark/label drugs and other similar	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335330	FOUNDERS PAVILION	205 EAST FIRST STREET
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335330	FOUNDERS PAVILION	205 EAST FIRST STREET
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335330	FOUNDERS PAVILION	205 EAST FIRST STREET
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335330	FOUNDERS PAVILION	205 EAST FIRST STREET
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335330	FOUNDERS PAVILION	205 EAST FIRST STREET
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335330	FOUNDERS PAVILION	205 EAST FIRST STREET
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335330	FOUNDERS PAVILION	205 EAST FIRST STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

CORNING	NY	14830	6076542400	07/30/2010	09/15/2010	HEALTH
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CORNING	NY	14830	6076542400	07/30/2010	09/15/2010	HEALTH
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CORNING	NY	14830	6076542400	07/30/2010	10/20/2010	HEALTH
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CORNING	NY	14830	6076542400	05/04/2011	07/01/2011	HEALTH
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CORNING	NY	14830	6076542400	06/22/2012	08/01/2012	HEALTH
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CORNING	NY	14830	6076542400	06/22/2012	08/01/2012	HEALTH
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CORNING	NY	14830	6076542400	06/22/2012	08/01/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	mark/label drugs and other similar products according to accepted professional standards.		
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	3
Pharmacy Service Deficiencies	Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335331	INDIAN RIVER REHAB AND NURSING CENTER	17 MADISON STREET
335332	EGER HEALTH CARE AND REHABILITATION CENTER	140 MEISNER AVENUE
335332	EGER HEALTH CARE AND REHABILITATION CENTER	140 MEISNER AVENUE
335332	EGER HEALTH CARE AND REHABILITATION CENTER	140 MEISNER AVENUE
335332	EGER HEALTH CARE AND REHABILITATION CENTER	140 MEISNER AVENUE
335334	KATERI RESIDENCE	150 RIVERSIDE DRIVE
335334	KATERI RESIDENCE	150 RIVERSIDE DRIVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

GRANVILLE	NY	12832	5186422710	02/16/2010	03/01/2010	HEALTH
STATEN ISLAND	NY	10306	7189791800	07/26/2010	03/25/2010	HEALTH
STATEN ISLAND	NY	10306	7189791800	08/24/2010	12/05/2011	HEALTH
STATEN ISLAND	NY	10306	7189791800	02/23/2011	09/01/2011	HEALTH
STATEN ISLAND	NY	10306	7189791800	10/27/2011	12/05/2011	HEALTH
NEW YORK	NY	10024	6465053500	11/17/2009	11/25/2009	HEALTH
NEW YORK	NY	10024	6465053500	08/16/2010	09/28/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Administration Deficiencies	1) Receive registry verification that a nurse aide has met the required training and skills that the State requires; and 2) ensure nurse aides receive the required retraining after 24 months if nursing related services were not provided for monetary compensation	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Resident Rights Deficiencies	Help and prepare each resident for a safe and easy discharge and transfer	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335334

KATERI RESIDENCE

150 RIVERSIDE DRIVE

335334

KATERI RESIDENCE

150 RIVERSIDE DRIVE

335334

KATERI RESIDENCE

150 RIVERSIDE DRIVE

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KATERI RESIDENCE

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KATERI RESIDENCE

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KATERI RESIDENCE

150 RIVERSIDE DRIVE

335334

KATERI RESIDENCE

150 RIVERSIDE DRIVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

NEW YORK	NY	10024	6465053500	08/16/2010	09/28/2010	HEALTH
NEW YORK	NY	10024	6465053500	12/31/2010	01/10/2011	HEALTH
NEW YORK	NY	10024	6465053500	03/30/2011	04/17/2011	HEALTH
NEW YORK	NY	10024	6465053500	03/31/2011	04/12/2011	HEALTH
NEW YORK	NY	10024	6465053500	04/06/2011	05/27/2011	HEALTH
NEW YORK	NY	10024	6465053500	12/15/2011	01/13/2012	HEALTH
NEW YORK	NY	10024	6465053500	07/26/2012	09/07/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	safe and easy discharge and transfer from the nursing home.		
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Resident Rights Deficiencies	Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	3
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335336	MARGARET TIETZ CENTER FOR NURSING	164 11 CHAPIN PARKWAY
335336	MARGARET TIETZ CENTER FOR NURSING	164 11 CHAPIN PARKWAY
335336	MARGARET TIETZ CENTER FOR NURSING	164 11 CHAPIN PARKWAY
335336	MARGARET TIETZ CENTER FOR NURSING	164 11 CHAPIN PARKWAY
335336	MARGARET TIETZ CENTER FOR NURSING	164 11 CHAPIN PARKWAY
335336	MARGARET TIETZ CENTER FOR NURSING	164 11 CHAPIN PARKWAY
335336	MARGARET TIETZ CENTER FOR NURSING	164 11 CHAPIN PARKWAY
335337	HELEN AND MICHAEL SCHAFFER E C C	16 GUION PLACE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

JAMAICA	NY	11432	7182987800	05/11/2011	05/31/2011	HEALTH
JAMAICA	NY	11432	7182987800	11/10/2011	12/15/2011	HEALTH
JAMAICA	NY	11432	7182987800	02/16/2012	03/05/2012	HEALTH
JAMAICA	NY	11432	7182987800	02/16/2012	03/15/2012	HEALTH
JAMAICA	NY	11432	7182987800	02/16/2012	03/05/2012	HEALTH
JAMAICA	NY	11432	7182987800	07/16/2012	08/03/2012	HEALTH
JAMAICA	NY	11432	7182987800	09/19/2012	09/20/2012	HEALTH
NEW ROCHELLE	NY	10802	9146371200	03/26/2012	04/12/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335338	JAMES SQUARE HEALTH AND REHAB CENTRE	918 JAMES STREET
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335338	JAMES SQUARE HEALTH AND REHAB CENTRE	918 JAMES STREET
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335338	JAMES SQUARE HEALTH AND REHAB CENTRE	918 JAMES STREET
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335338	JAMES SQUARE HEALTH AND REHAB CENTRE	918 JAMES STREET
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335338	JAMES SQUARE HEALTH AND REHAB CENTRE	918 JAMES STREET
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335338	JAMES SQUARE HEALTH AND REHAB CENTRE	918 JAMES STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SYRACUSE	NY	13203	3154741561	08/06/2009	10/05/2009	HEALTH
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SYRACUSE	NY	13203	3154741561	06/11/2010	08/11/2010	HEALTH
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SYRACUSE	NY	13203	3154741561	06/11/2010	08/11/2010	HEALTH
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SYRACUSE	NY	13203	3154741561	10/06/2010	12/05/2010	HEALTH
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SYRACUSE	NY	13203	3154741561	04/13/2011	06/01/2011	HEALTH
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SYRACUSE	NY	13203	3154741561	07/22/2011	09/22/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	of the resident of situations (injury/decline/room, etc.) that affect the resident.		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Resident Rights Deficiencies	Reasonably accommodate the needs and preferences of each resident.	Few	2
Quality Care Deficiencies	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Quality Care Deficiencies	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	3
Nutrition and Dietary Deficiencies	Store, cook, and serve food in a safe and clean way.	Many	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335340	ROSEWOOD HEIGHTS HEALTH CENTER	614 SOUTH CROUSE AVENUE
335340	ROSEWOOD HEIGHTS HEALTH CENTER	614 SOUTH CROUSE AVENUE
335340	ROSEWOOD HEIGHTS HEALTH CENTER	614 SOUTH CROUSE AVENUE
335340	ROSEWOOD HEIGHTS HEALTH CENTER	614 SOUTH CROUSE AVENUE
335340	ROSEWOOD HEIGHTS HEALTH CENTER	614 SOUTH CROUSE AVENUE
335340	ROSEWOOD HEIGHTS HEALTH CENTER	614 SOUTH CROUSE AVENUE
335340	ROSEWOOD HEIGHTS HEALTH CENTER	614 SOUTH CROUSE AVENUE
335340	ROSEWOOD HEIGHTS HEALTH CENTER	614 SOUTH CROUSE AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SYRACUSE	NY	13210	3154744431	10/07/2009	10/27/2009	HEALTH
SYRACUSE	NY	13210	3154744431	10/07/2009	10/27/2009	HEALTH
SYRACUSE	NY	13210	3154744431	12/08/2009	01/27/2010	HEALTH
SYRACUSE	NY	13210	3154744431	12/10/2009	02/15/2010	HEALTH
SYRACUSE	NY	13210	3154744431	02/25/2010	03/15/2010	HEALTH
SYRACUSE	NY	13210	3154744431	03/09/2010	05/13/2010	HEALTH
SYRACUSE	NY	13210	3154744431	03/09/2010	05/13/2010	HEALTH
SYRACUSE	NY	13210	3154744431	01/14/2011	03/25/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	and clean way.		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	3
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Quality Care Deficiencies	Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Some	2
Resident Assessment Deficiencies	Coordinate assessments with the pre-	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

AVENUE

335340

ROSEWOOD HEIGHTS HEALTH CENTER

614 SOUTH CROUSE
AVENUE

335340

ROSEWOOD HEIGHTS HEALTH CENTER

614 SOUTH CROUSE
AVENUE

335340

ROSEWOOD HEIGHTS HEALTH CENTER

614 SOUTH CROUSE
AVENUE

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ROSEWOOD HEIGHTS HEALTH CENTER

614 SOUTH CROUSE
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ROSEWOOD HEIGHTS HEALTH CENTER

614 SOUTH CROUSE
AVENUE

335340

ROSEWOOD HEIGHTS HEALTH CENTER

614 SOUTH CROUSE
AVENUE

335340

ROSEWOOD HEIGHTS HEALTH CENTER

614 SOUTH CROUSE
AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SYRACUSE	NY	13210	3154744431	01/14/2011	03/25/2011	HEALTH
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SYRACUSE	NY	13210	3154744431	01/14/2011	03/25/2011	HEALTH
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SYRACUSE	NY	13210	3154744431	10/14/2011	12/14/2011	HEALTH
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SYRACUSE	NY	13210	3154744431	10/14/2011	12/14/2011	HEALTH
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SYRACUSE	NY	13210	3154744431	10/14/2011	12/14/2011	HEALTH
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SYRACUSE	NY	13210	3154744431	10/14/2011	12/14/2011	HEALTH
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SYRACUSE	NY	13210	3154744431	10/14/2011	12/14/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	admission screening and resident review program for mentally-ill and mentally-retarded patients.		
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Resident Assessment Deficiencies	Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Some	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Some	2
Environmental Deficiencies	Provide a safe, clean, comfortable and homelike environment.	Some	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Nutrition and Dietary Deficiencies	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335340	ROSEWOOD HEIGHTS HEALTH CENTER	614 SOUTH CROUSE AVENUE
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335340	ROSEWOOD HEIGHTS HEALTH CENTER	614 SOUTH CROUSE AVENUE
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335340	ROSEWOOD HEIGHTS HEALTH CENTER	614 SOUTH CROUSE AVENUE
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335340	ROSEWOOD HEIGHTS HEALTH CENTER	614 SOUTH CROUSE AVENUE
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335340	ROSEWOOD HEIGHTS HEALTH CENTER	614 SOUTH CROUSE AVENUE
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335340	ROSEWOOD HEIGHTS HEALTH CENTER	614 SOUTH CROUSE AVENUE
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335340	ROSEWOOD HEIGHTS HEALTH CENTER	614 SOUTH CROUSE AVENUE
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335340	ROSEWOOD HEIGHTS HEALTH CENTER	614 SOUTH CROUSE AVENUE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SYRACUSE	NY	13210	3154744431	10/14/2011	12/14/2011	HEALTH
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SYRACUSE	NY	13210	3154744431	06/01/2012	Not Available	HEALTH
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SYRACUSE	NY	13210	3154744431	06/01/2012	Not Available	HEALTH
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SYRACUSE	NY	13210	3154744431	06/18/2012	08/17/2012	HEALTH
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SYRACUSE	NY	13210	3154744431	06/18/2012	08/17/2012	HEALTH
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SYRACUSE	NY	13210	3154744431	06/18/2012	08/17/2012	HEALTH
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SYRACUSE	NY	13210	3154744431	06/18/2012	08/17/2012	HEALTH
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SYRACUSE	NY	13210	3154744431	06/18/2012	08/17/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	and at the right temperature.		
Environmental Deficiencies	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	Many	2
Resident Rights Deficiencies	Let the resident refuse treatment or refuse to take part in an experiment and formulate advance directives.	Few	3
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Few	2
Resident Rights Deficiencies	Try to resolve each resident's complaints quickly.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	1

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335340	ROSEWOOD HEIGHTS HEALTH CENTER	614 SOUTH CROUSE AVENUE
335340	ROSEWOOD HEIGHTS HEALTH CENTER	614 SOUTH CROUSE AVENUE
335341	THE HURLBUT	1177 EAST HENRIETTA RD
335341	THE HURLBUT	1177 EAST HENRIETTA RD
335341	THE HURLBUT	1177 EAST HENRIETTA RD
335341	THE HURLBUT	1177 EAST HENRIETTA RD
335341	THE HURLBUT	1177 EAST HENRIETTA RD
335343	KINNEY NURSING HOME	57 WEST BARNEY ST

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SYRACUSE	NY	13210	3154744431	06/18/2012	08/17/2012	HEALTH
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SYRACUSE	NY	13210	3154744431	06/18/2012	08/17/2012	HEALTH
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ROCHESTER	NY	14623	5854244770	08/14/2009	10/09/2009	HEALTH
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ROCHESTER	NY	14623	5854244770	12/21/2009	01/30/2010	HEALTH
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ROCHESTER	NY	14623	5854244770	02/19/2010	04/16/2010	HEALTH
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ROCHESTER	NY	14623	5854244770	08/05/2010	10/04/2010	HEALTH
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ROCHESTER	NY	14623	5854244770	12/27/2010	02/21/2011	HEALTH
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GOUVERNEUR	NY	13642	3152871000	04/26/2012	06/13/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Quality Care Deficiencies	Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Some	2
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2
Pharmacy Service Deficiencies	1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Resident Rights Deficiencies	Give the resident the right to receive visitors.	Few	2
Quality Care Deficiencies	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335343

KINNEY NURSING HOME

57 WEST BARNEY ST

335345

M M EWING CONTINUING CARE CTR

350 PARRISH STREET

335345

M M EWING CONTINUING CARE CTR

350 PARRISH STREET

335345

M M EWING CONTINUING CARE CTR

350 PARRISH STREET

335345

M M EWING CONTINUING CARE CTR

350 PARRISH STREET

335347

MORRIS PARK NURSING AND REHAB CENTER

1235 PELHAM PARKWAY
NORTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

GOUVERNEUR	NY	13642	3152871000	07/25/2012	08/09/2012	HEALTH
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CANANDAIGUA	NY	14424	5853966040	10/21/2009	12/01/2009	HEALTH
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CANANDAIGUA	NY	14424	5853966040	06/24/2011	07/31/2011	HEALTH
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CANANDAIGUA	NY	14424	5853966040	06/24/2011	08/19/2011	HEALTH
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CANANDAIGUA	NY	14424	5853966040	09/25/2012	09/25/2012	HEALTH
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BRONX	NY	10469	7182314300	03/08/2011	05/06/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Some	4
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335349	CLIFFSIDE REHAB & H C C	119 - 19 GRAHAM COURT
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335350	SUTTON PARK CTR NURSING REHAB	31 LOCKWOOD AVENUE
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335350	SUTTON PARK CTR NURSING REHAB	31 LOCKWOOD AVENUE
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335350	SUTTON PARK CTR NURSING REHAB	31 LOCKWOOD AVENUE
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335350	SUTTON PARK CTR NURSING REHAB	31 LOCKWOOD AVENUE
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335351	NATHAN LITTAUER HOSPITAL NURSING	99 EAST STATE STREET
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335351	NATHAN LITTAUER HOSPITAL NURSING	99 EAST STATE STREET
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335351	NATHAN LITTAUER HOSPITAL NURSING	99 EAST STATE STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

FLUSHING	NY	11354	7188860700	06/17/2010	07/06/2010	HEALTH
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NEW ROCHELLE	NY	10801	9145760600	01/19/2010	02/28/2010	HEALTH
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NEW ROCHELLE	NY	10801	9145760600	01/19/2010	02/28/2010	HEALTH
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NEW ROCHELLE	NY	10801	9145760600	01/19/2010	02/28/2010	HEALTH
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NEW ROCHELLE	NY	10801	9145760600	11/09/2010	12/15/2010	HEALTH
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GLOVERSVILLE	NY	12078	5187735622	05/11/2010	07/09/2010	HEALTH
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GLOVERSVILLE	NY	12078	5187735622	05/11/2010	07/09/2010	HEALTH
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GLOVERSVILLE	NY	12078	5187735622	10/08/2010	11/01/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the	Few	3

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335351	NATHAN LITTAUER HOSPITAL NURSING	99 EAST STATE STREET
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335351	NATHAN LITTAUER HOSPITAL NURSING	99 EAST STATE STREET
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335351	NATHAN LITTAUER HOSPITAL NURSING	99 EAST STATE STREET
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335351	NATHAN LITTAUER HOSPITAL NURSING	99 EAST STATE STREET
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335351	NATHAN LITTAUER HOSPITAL NURSING	99 EAST STATE STREET
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335351	NATHAN LITTAUER HOSPITAL NURSING	99 EAST STATE STREET
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335351	NATHAN LITTAUER HOSPITAL NURSING	99 EAST STATE STREET
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335351	NATHAN LITTAUER HOSPITAL NURSING	99 EAST STATE STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

GLOVERSVILLE	NY	12078	5187735622	10/08/2010	11/01/2010	HEALTH
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GLOVERSVILLE	NY	12078	5187735622	10/08/2010	11/01/2010	HEALTH
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GLOVERSVILLE	NY	12078	5187735622	10/08/2010	11/01/2010	HEALTH
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GLOVERSVILLE	NY	12078	5187735622	10/08/2010	11/01/2010	HEALTH
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GLOVERSVILLE	NY	12078	5187735622	10/08/2010	11/01/2010	HEALTH
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GLOVERSVILLE	NY	12078	5187735622	03/11/2011	04/05/2011	HEALTH
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GLOVERSVILLE	NY	12078	5187735622	02/01/2012	02/29/2012	HEALTH
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GLOVERSVILLE	NY	12078	5187735622	02/01/2012	02/29/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	(injury/decline/room, etc.) that affect the resident.		
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Quality Care Deficiencies	Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	3
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each	Few	3

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335351	NATHAN LITTAUER HOSPITAL NURSING	99 EAST STATE STREET
335353	HERITAGE VILLAGE REHAB AND SKILLED NURSING INC.	4570 ROUTE 60
335353	HERITAGE VILLAGE REHAB AND SKILLED NURSING INC.	4570 ROUTE 60
335354	THE DUTCH MANOR NURSING AND REHAB CENTRE	1940 HAMBURG STREET
335354	THE DUTCH MANOR NURSING AND REHAB CENTRE	1940 HAMBURG STREET
335354	THE DUTCH MANOR NURSING AND REHAB CENTRE	1940 HAMBURG STREET
335354	THE DUTCH MANOR NURSING AND REHAB CENTRE	1940 HAMBURG STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

GLOVERSVILLE	NY	12078	5187735622	02/01/2012	02/29/2012	HEALTH
GERRY	NY	14740	7169854612	06/15/2011	07/18/2011	HEALTH
GERRY	NY	14740	7169854612	06/15/2011	07/18/2011	HEALTH
SCHENECTADY	NY	12304	5183705051	07/20/2010	09/01/2010	HEALTH
SCHENECTADY	NY	12304	5183705051	02/03/2012	03/30/2012	HEALTH
SCHENECTADY	NY	12304	5183705051	03/12/2012	04/03/2012	HEALTH
SCHENECTADY	NY	12304	5183705051	03/12/2012	04/03/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	maintain the highest well being of each resident .		
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Resident Rights Deficiencies	Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Few	2
Administration Deficiencies	Operate and provide services according to Federal, State, and local laws and professional standards.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Pharmacy Service Deficiencies	Safely provide drugs and other similar products available, which are needed	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335354	THE DUTCH MANOR NURSING AND REHAB CENTRE	1940 HAMBURG STREET
335354	THE DUTCH MANOR NURSING AND REHAB CENTRE	1940 HAMBURG STREET
335355	CHENANGO MEMORIAL HOSPITAL	179 NORTH BROAD STREET
335355	CHENANGO MEMORIAL HOSPITAL	179 NORTH BROAD STREET
335357	THE PINES HEALTHCARE & REHABILITATION CTR OLEAN	2245 WEST STATE STREET
335357	THE PINES HEALTHCARE & REHABILITATION CTR OLEAN	2245 WEST STATE STREET
335358	BRONX PARK REHABILITATION & NURSING CENTER	3845 CARPENTER AVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SCHENECTADY	NY	12304	5183705051	09/13/2012	10/29/2012	HEALTH
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SCHENECTADY	NY	12304	5183705051	10/03/2012	10/29/2012	HEALTH
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NORWICH	NY	13815	6073374111	05/27/2010	07/16/2010	HEALTH
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NORWICH	NY	13815	6073374111	05/27/2010	06/30/2010	HEALTH
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OLEAN	NY	14760	7163731910	12/22/2010	02/15/2011	HEALTH
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OLEAN	NY	14760	7163731910	12/15/2011	02/11/2012	HEALTH
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BRONX	NY	10467	7187981100	02/10/2012	02/29/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	products available, which are needed every day and in emergencies, by a licensed pharmacist.		
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Administration Deficiencies	Keep clinical records for 1) The length of time that is required by State law; or 2) Five years from the date of discharge when no requirement in State law.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Prevent a loss in range of motion among residents who entered the nursing home with a full range of motion unless it was unavoidable.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Nutrition and Dietary Deficiencies	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335358	BRONX PARK REHABILITATION & NURSING CENTER	3845 CARPENTER AVE
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335361	CLIFTON SPRINGS HOSPITAL & CLINIC EXTENDED CARE	2 COULTER ROAD
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335364	CUBA MEMORIAL HOSPITAL INC S N F	140 WEST MAIN STREET
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335364	CUBA MEMORIAL HOSPITAL INC S N F	140 WEST MAIN STREET
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335364	CUBA MEMORIAL HOSPITAL INC S N F	140 WEST MAIN STREET
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335364	CUBA MEMORIAL HOSPITAL INC S N F	140 WEST MAIN STREET
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335364	CUBA MEMORIAL HOSPITAL INC S N F	140 WEST MAIN STREET
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335364	CUBA MEMORIAL HOSPITAL INC S N F	140 WEST MAIN STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BRONX	NY	10467	7187981100	02/10/2012	02/29/2012	HEALTH
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CLIFTON SPRINGS	NY	14432	3154620557	07/19/2011	09/17/2011	HEALTH
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CUBA	NY	14727	5859682000	10/07/2010	11/05/2010	HEALTH
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CUBA	NY	14727	5859682000	10/07/2010	11/05/2010	HEALTH
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CUBA	NY	14727	5859682000	10/07/2010	11/05/2010	HEALTH
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CUBA	NY	14727	5859682000	10/07/2010	11/05/2010	HEALTH
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CUBA	NY	14727	5859682000	10/07/2010	11/05/2010	HEALTH
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CUBA	NY	14727	5859682000	11/10/2011	11/23/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	standards of quality.		
Pharmacy Service Deficiencies	Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Environmental Deficiencies	Maintain comfortable and safe temperature levels.	Many	4
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Many	4
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Many	4
Administration Deficiencies	Have a detailed, written plan for disasters and emergencies, such as fire, severe weather, and missing residents.	Many	2
Administration Deficiencies	Keep accurate, complete and organized	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335365	NYACK MANOR NURSING HOME	476 CHRISTIAN HERALD ROAD
335365	NYACK MANOR NURSING HOME	476 CHRISTIAN HERALD ROAD
335371	ABSOLUT CTR FOR NURSING & REHAB ENDICOTT L L C	301 NANTUCKET DRIVE
335371	ABSOLUT CTR FOR NURSING & REHAB ENDICOTT L L C	301 NANTUCKET DRIVE
335372	NEW VANDERBILT REHAB AND CARE CENTER	135 VANDERBILT AVE
335372	NEW VANDERBILT REHAB AND CARE CENTER	135 VANDERBILT AVE
335373	BAINBRIDGE NURSING AND REHAB CENTER	3518 BAINBRIDGE AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

VALLEY COTTAGE	NY	10989	8452686861	01/06/2012	01/31/2012	HEALTH
VALLEY COTTAGE	NY	10989	8452686861	01/06/2012	01/31/2012	HEALTH
ENDICOTT	NY	13760	6077542705	11/21/2011	01/06/2012	HEALTH
ENDICOTT	NY	13760	6077542705	11/21/2011	01/06/2012	HEALTH
STATEN ISLAND	NY	10304	7184470701	03/12/2012	04/03/2012	HEALTH
STATEN ISLAND	NY	10304	7184470701	03/12/2012	04/03/2012	HEALTH
BRONX	NY	10467	7186551991	11/22/2010	01/21/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	clinical records on each resident that meet professional standards.		
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Environmental Deficiencies	Provide a safe, clean, comfortable and homelike environment.	Some	2
Administration Deficiencies	Operate and provide services according to Federal, State, and local laws and professional standards.	Few	2
Quality Care Deficiencies	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335374	THE PINES AT UTICA CENTER FOR NRSG AND REHAB	1800 BUTTERFIELD AVE
335374	THE PINES AT UTICA CENTER FOR NRSG AND REHAB	1800 BUTTERFIELD AVE
335374	THE PINES AT UTICA CENTER FOR NRSG AND REHAB	1800 BUTTERFIELD AVE
335374	THE PINES AT UTICA CENTER FOR NRSG AND REHAB	1800 BUTTERFIELD AVE
335374	THE PINES AT UTICA CENTER FOR NRSG AND REHAB	1800 BUTTERFIELD AVE
335374	THE PINES AT UTICA CENTER FOR NRSG AND REHAB	1800 BUTTERFIELD AVE
335375	SCHUYLER HOSPITAL INC & LONG TERM CARE UNIT S N F	220 STEUBEN STREET
335376	SCHOELLKOPF HEALTH CENTER	621 TENTH STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

UTICA	NY	13501	3157973570	12/03/2009	01/29/2010	HEALTH
UTICA	NY	13501	3157973570	12/03/2009	01/29/2010	HEALTH
UTICA	NY	13501	3157973570	01/31/2011	04/01/2011	HEALTH
UTICA	NY	13501	3157973570	01/31/2011	04/01/2011	HEALTH
UTICA	NY	13501	3157973570	07/27/2011	08/20/2011	HEALTH
UTICA	NY	13501	3157973570	07/27/2011	08/20/2011	HEALTH
MONTOUR FALLS	NY	14865	6075357121	10/19/2011	12/01/2011	HEALTH
NIAGARA FALLS	NY	14302	7162784578	07/28/2010	Not Available	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Mistreatment Deficiencies	Protect each resident from all abuse, physical punishment, and being separated from others.	Some	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335376	SCHOELLKOPF HEALTH CENTER	621 TENTH STREET
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335376	SCHOELLKOPF HEALTH CENTER	621 TENTH STREET
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335376	SCHOELLKOPF HEALTH CENTER	621 TENTH STREET
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335376	SCHOELLKOPF HEALTH CENTER	621 TENTH STREET
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335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
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335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
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335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

NIAGARA FALLS	NY	14302	7162784578	01/13/2011	03/11/2011	HEALTH
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NIAGARA FALLS	NY	14302	7162784578	01/13/2011	03/11/2011	HEALTH
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NIAGARA FALLS	NY	14302	7162784578	01/13/2011	03/11/2011	HEALTH
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NIAGARA FALLS	NY	14302	7162784578	01/13/2011	03/11/2011	HEALTH
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TROY	NY	12182	5182351410	10/29/2009	11/20/2009	HEALTH
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TROY	NY	12182	5182351410	04/07/2010	04/23/2010	HEALTH
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TROY	NY	12182	5182351410	04/07/2010	04/23/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	standards of quality.		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Nutrition and Dietary Deficiencies	1) Provide 3 meals at regular times; 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Some	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
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335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
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335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
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335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
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335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
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335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
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335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

TROY	NY	12182	5182351410	06/18/2010	07/09/2010	HEALTH
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TROY	NY	12182	5182351410	05/06/2011	05/20/2011	HEALTH
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TROY	NY	12182	5182351410	08/10/2011	09/10/2011	HEALTH
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TROY	NY	12182	5182351410	10/03/2011	10/17/2011	HEALTH
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TROY	NY	12182	5182351410	03/07/2012	05/06/2012	HEALTH
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TROY	NY	12182	5182351410	03/07/2012	05/06/2012	HEALTH
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TROY	NY	12182	5182351410	03/07/2012	05/06/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	meet professional standards.		
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Resident Rights Deficiencies	Provide care for residents in a way that	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
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335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
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335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
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335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
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335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
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335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
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335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

TROY	NY	12182	5182351410	03/07/2012	05/06/2012	HEALTH
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TROY	NY	12182	5182351410	03/07/2012	05/06/2012	HEALTH
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TROY	NY	12182	5182351410	03/07/2012	05/06/2012	HEALTH
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TROY	NY	12182	5182351410	03/07/2012	05/06/2012	HEALTH
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TROY	NY	12182	5182351410	03/07/2012	05/06/2012	HEALTH
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TROY	NY	12182	5182351410	03/07/2012	05/06/2012	HEALTH
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TROY	NY	12182	5182351410	03/07/2012	05/06/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	keeps or builds each resident's dignity and respect of individuality.		
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Give the right treatment and services to residents who have mental or psychosocial problems adjusting.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Quality Care Deficiencies	Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	2
Pharmacy Service Deficiencies	1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

TROY	NY	12182	5182351410	03/07/2012	05/06/2012	HEALTH
TROY	NY	12182	5182351410	03/07/2012	05/06/2012	HEALTH
TROY	NY	12182	5182351410	03/07/2012	05/06/2012	HEALTH
TROY	NY	12182	5182351410	03/07/2012	05/06/2012	HEALTH
TROY	NY	12182	5182351410	07/16/2012	08/27/2012	HEALTH
TROY	NY	12182	5182351410	07/16/2012	08/27/2012	HEALTH
TROY	NY	12182	5182351410	08/15/2012	08/27/2012	HEALTH
TROY	NY	12182	5182351410	08/30/2012	09/24/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Nutrition and Dietary Deficiencies	Store, cook, and serve food in a safe and clean way.	Some	2
Pharmacy Service Deficiencies	Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Some	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Some	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Mistreatment Deficiencies	Protect each resident from all abuse, physical punishment, and being separated from others.	Many	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
335377	DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD
335379	REGO PARK NURSING HOME	111 26 CORONA AVENUE
335381	SCHULMAN AND SCHACHNE INST FOR NURSING & REHAB	555 ROCKAWAY PARKWAY
335382	MERCY HEALTH AND REHAB CENTER N H INC	3 ST ANTHONY STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

TROY	NY	12182	5182351410	08/30/2012	09/24/2012	HEALTH
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TROY	NY	12182	5182351410	08/30/2012	09/24/2012	HEALTH
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TROY	NY	12182	5182351410	10/17/2012	11/16/2012	HEALTH
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TROY	NY	12182	5182351410	10/17/2012	11/16/2012	HEALTH
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FLUSHING	NY	11368	7185926400	03/31/2011	05/02/2011	HEALTH
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BROOKLYN	NY	11212	7182405775	12/02/2009	01/21/2010	HEALTH
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AUBURN	NY	13021	3152530351	03/16/2012	04/26/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	separated from others.		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Many	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Many	4
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Resident Rights Deficiencies	Reasonably accommodate the needs and preferences of each resident.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335382	MERCY HEALTH AND REHAB CENTER N H INC	3 ST ANTHONY STREET
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335382	MERCY HEALTH AND REHAB CENTER N H INC	3 ST ANTHONY STREET
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335382	MERCY HEALTH AND REHAB CENTER N H INC	3 ST ANTHONY STREET
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335382	MERCY HEALTH AND REHAB CENTER N H INC	3 ST ANTHONY STREET
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335385	ARNOT OGDEN MED CTR R H C F	600 ROE AVENUE
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335385	ARNOT OGDEN MED CTR R H C F	600 ROE AVENUE
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335386	MOHAWK VALLEY HEALTH CARE CENTER	99 SIXTH AVENUE
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335386	MOHAWK VALLEY HEALTH CARE CENTER	99 SIXTH AVENUE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

AUBURN	NY	13021	3152530351	03/16/2012	04/26/2012	HEALTH
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AUBURN	NY	13021	3152530351	03/16/2012	04/26/2012	HEALTH
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AUBURN	NY	13021	3152530351	03/16/2012	04/26/2012	HEALTH
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AUBURN	NY	13021	3152530351	06/26/2012	07/12/2012	HEALTH
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ELMIRA	NY	14905	6077374100	01/06/2012	03/01/2012	HEALTH
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ELMIRA	NY	14905	6077374100	07/05/2012	09/02/2012	HEALTH
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ILION	NY	13357	3158954050	11/10/2009	12/30/2009	HEALTH
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ILION	NY	13357	3158954050	11/10/2009	01/28/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	any acts or reports of abuse, neglect or mistreatment of residents.		
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Quality Care Deficiencies	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Quality Care Deficiencies	Give or get specialized rehabilitative services per the patient's assessment or plan of care.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Resident Rights Deficiencies	Reasonably accommodate the needs and preferences of each resident.	Some	2
Resident Rights Deficiencies	Reasonably accommodate the needs and preferences of each resident.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335386	MOHAWK VALLEY HEALTH CARE CENTER	99 SIXTH AVENUE
335387	PENINSULA CENTER FOR EXTENDED CARE AND REHAB	50 15 BEACH CHANNEL DRIVE
335387	PENINSULA CENTER FOR EXTENDED CARE AND REHAB	50 15 BEACH CHANNEL DRIVE
335387	PENINSULA CENTER FOR EXTENDED CARE AND REHAB	50 15 BEACH CHANNEL DRIVE
335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ILION	NY	13357	3158954050	11/24/2009	01/24/2010	HEALTH
FAR ROCKAWAY	NY	11691	7187342000	08/09/2010	08/18/2010	HEALTH
FAR ROCKAWAY	NY	11691	7187342000	08/09/2010	08/18/2010	HEALTH
FAR ROCKAWAY	NY	11691	7187342000	06/15/2012	08/13/2012	HEALTH
LIVINGSTON	NY	12541	5188513041	01/20/2010	02/03/2010	HEALTH
LIVINGSTON	NY	12541	5188513041	02/07/2011	02/18/2011	HEALTH
LIVINGSTON	NY	12541	5188513041	07/06/2011	08/12/2011	HEALTH
LIVINGSTON	NY	12541	5188513041	07/06/2011	08/12/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	corrective plans of action.		
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Quality Care Deficiencies	Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	3
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent	Some	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
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335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
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335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
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335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
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335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
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335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

LIVINGSTON	NY	12541	5188513041	07/06/2011	08/12/2011	HEALTH
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LIVINGSTON	NY	12541	5188513041	07/06/2011	08/12/2011	HEALTH
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LIVINGSTON	NY	12541	5188513041	10/07/2011	11/04/2011	HEALTH
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LIVINGSTON	NY	12541	5188513041	10/31/2011	12/23/2011	HEALTH
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LIVINGSTON	NY	12541	5188513041	10/31/2011	12/23/2011	HEALTH
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LIVINGSTON	NY	12541	5188513041	10/31/2011	12/23/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	avoidable accidents.		
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Some	4
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Resident Rights Deficiencies	Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Some	1
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
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335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
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335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
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335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
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335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
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335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
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335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
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335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

LIVINGSTON	NY	12541	5188513041	10/31/2011	12/23/2011	HEALTH
LIVINGSTON	NY	12541	5188513041	10/31/2011	12/23/2011	HEALTH
LIVINGSTON	NY	12541	5188513041	10/31/2011	12/23/2011	HEALTH
LIVINGSTON	NY	12541	5188513041	10/31/2011	12/23/2011	HEALTH
LIVINGSTON	NY	12541	5188513041	10/31/2011	12/23/2011	HEALTH
LIVINGSTON	NY	12541	5188513041	10/31/2011	12/23/2011	HEALTH
LIVINGSTON	NY	12541	5188513041	10/31/2011	12/23/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	mistreatment of residents.		
Quality Care Deficiencies	Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Resident Assessment Deficiencies	Allow the resident the right to participate in the planning or revision of the resident's care plan.	Some	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Quality Care Deficiencies	Make sure that residents receive treatment/services to not only continue, but improve the ability to care for themselves.	Few	2
Quality Care Deficiencies	Make sure that residents receive proper treatment and assistive devices to maintain their vision and hearing.	Few	2
Pharmacy Service Deficiencies	1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

LIVINGSTON	NY	12541	5188513041	10/31/2011	12/23/2011	HEALTH
LIVINGSTON	NY	12541	5188513041	10/31/2011	12/23/2011	HEALTH
LIVINGSTON	NY	12541	5188513041	10/31/2011	12/23/2011	HEALTH
LIVINGSTON	NY	12541	5188513041	10/31/2011	12/23/2011	HEALTH
LIVINGSTON	NY	12541	5188513041	10/31/2011	12/23/2011	HEALTH
LIVINGSTON	NY	12541	5188513041	10/31/2011	12/23/2011	HEALTH
LIVINGSTON	NY	12541	5188513041	10/31/2011	12/23/2011	HEALTH
LIVINGSTON	NY	12541	5188513041	04/13/2012	05/21/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	drug/medication is managed and monitored to achieve highest well being.		
Quality Care Deficiencies	Develop policies and procedures for influenza and pneumococcal immunizations.	Some	2
Administration Deficiencies	Post nurse staffing information/data on a daily basis.	Some	1
Nutrition and Dietary Deficiencies	Store, cook, and serve food in a safe and clean way.	Some	2
Resident Assessment Deficiencies	Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Few	2
Pharmacy Service Deficiencies	At least once a month, have a licensed pharmacist review each resident's medication(s) and report any irregularities to the attending doctor.	Few	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Some	2
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Few	2
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
335389	LIVINGSTON HILLS NURSING & REHAB CTR L L C	2781 ROUTE 9 , P O BOX 95
335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

LIVINGSTON	NY	12541	5188513041	04/13/2012	05/21/2012	HEALTH
LIVINGSTON	NY	12541	5188513041	04/13/2012	05/21/2012	HEALTH
LIVINGSTON	NY	12541	5188513041	07/24/2012	09/17/2012	HEALTH
LIVINGSTON	NY	12541	5188513041	07/24/2012	09/17/2012	HEALTH
LIVINGSTON	NY	12541	5188513041	07/24/2012	09/17/2012	HEALTH
LIVINGSTON	NY	12541	5188513041	10/17/2012	12/16/2012	HEALTH
CORTLAND	NY	13045	6077539631	08/03/2009	10/09/2009	HEALTH
CORTLAND	NY	13045	6077539631	02/11/2010	05/20/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	and respect of individuality.		
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Some	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Resident Rights Deficiencies	Give each resident a notice of rights, rules, services and charges. Tell each	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
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335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
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335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
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335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
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335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
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335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
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335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

CORTLAND	NY	13045	6077539631	02/11/2010	05/20/2010	HEALTH
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CORTLAND	NY	13045	6077539631	02/11/2010	05/20/2010	HEALTH
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CORTLAND	NY	13045	6077539631	02/11/2010	05/20/2010	HEALTH
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CORTLAND	NY	13045	6077539631	02/11/2010	05/20/2010	HEALTH
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CORTLAND	NY	13045	6077539631	02/11/2010	05/20/2010	HEALTH
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CORTLAND	NY	13045	6077539631	10/22/2010	03/04/2011	HEALTH
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CORTLAND	NY	13045	6077539631	10/22/2010	12/13/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.		
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Some	2
Quality Care Deficiencies	Give the right treatment and services to residents who have mental or psychosocial problems adjusting.	Some	2
Quality Care Deficiencies	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
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335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
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335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
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335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
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335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
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335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
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335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
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335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

CORTLAND	NY	13045	6077539631	12/22/2010	03/04/2011	HEALTH
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CORTLAND	NY	13045	6077539631	02/17/2011	04/14/2011	HEALTH
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CORTLAND	NY	13045	6077539631	02/17/2011	04/14/2011	HEALTH
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CORTLAND	NY	13045	6077539631	02/17/2011	04/14/2011	HEALTH
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CORTLAND	NY	13045	6077539631	02/17/2011	04/14/2011	HEALTH
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CORTLAND	NY	13045	6077539631	02/17/2011	04/14/2011	HEALTH
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CORTLAND	NY	13045	6077539631	02/17/2011	04/14/2011	HEALTH
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CORTLAND	NY	13045	6077539631	02/17/2011	04/14/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	residents or theft of resident property.		
Quality Care Deficiencies	Give the right treatment and services to residents who have mental or psychosocial problems adjusting.	Few	3
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Some	3
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Some	3
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	3
Administration Deficiencies	1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Some	3
Administration Deficiencies	Choose a doctor to serve as the medical director to create resident care policies and coordinate medical care in the facility.	Some	3
Administration Deficiencies	Set up an ongoing quality assessment	Some	3

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
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335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
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335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
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335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
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335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
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335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
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335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

CORTLAND	NY	13045	6077539631	04/04/2011	04/04/2011	HEALTH
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CORTLAND	NY	13045	6077539631	04/04/2011	04/04/2011	HEALTH
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CORTLAND	NY	13045	6077539631	04/04/2011	04/04/2011	HEALTH
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CORTLAND	NY	13045	6077539631	04/04/2011	04/04/2011	HEALTH
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CORTLAND	NY	13045	6077539631	04/04/2011	04/04/2011	HEALTH
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CORTLAND	NY	13045	6077539631	06/15/2011	08/16/2011	HEALTH
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CORTLAND	NY	13045	6077539631	12/09/2011	01/25/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.		
Resident Rights Deficiencies	Let the resident refuse treatment or refuse to take part in an experiment and formulate advance directives.	Some	2
Mistreatment Deficiencies	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Few	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
335392	CROWN CENTER FOR NURSING & REHABILITATION	28 KELLOGG ROAD
335393	SUSQUEHANNA NURSING AND REHAB CENTER L L C	282 RIVERSIDE DR
335393	SUSQUEHANNA NURSING AND REHAB CENTER L L C	282 RIVERSIDE DR
335393	SUSQUEHANNA NURSING AND REHAB CENTER L L C	282 RIVERSIDE DR
335394	WESLEY HEALTH CARE CENTER	131 LAWRENCE STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

CORTLAND	NY	13045	6077539631	05/14/2012	06/20/2012	HEALTH
CORTLAND	NY	13045	6077539631	05/14/2012	06/20/2012	HEALTH
CORTLAND	NY	13045	6077539631	05/14/2012	06/20/2012	HEALTH
JOHNSON CITY	NY	13790	6077299206	04/27/2010	06/25/2010	HEALTH
JOHNSON CITY	NY	13790	6077299206	02/13/2012	Not Available	HEALTH
JOHNSON CITY	NY	13790	6077299206	02/13/2012	Not Available	HEALTH
SARATOGA SPRINGS	NY	12866	5185873600	12/21/2010	02/18/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Administration Deficiencies	Choose a doctor to serve as the medical director to create resident care policies and coordinate medical care in the facility.	Few	4
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Few	4
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Resident Rights Deficiencies	Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits	Many	1

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335394	WESLEY HEALTH CARE CENTER	131 LAWRENCE STREET
335394	WESLEY HEALTH CARE CENTER	131 LAWRENCE STREET
335396	MONTGOMERY NURSING AND REHABILITATION CENTER	2817 ALBANY POST ROAD
335396	MONTGOMERY NURSING AND REHABILITATION CENTER	2817 ALBANY POST ROAD
335396	MONTGOMERY NURSING AND REHABILITATION CENTER	2817 ALBANY POST ROAD
335396	MONTGOMERY NURSING AND REHABILITATION CENTER	2817 ALBANY POST ROAD
335396	MONTGOMERY NURSING AND REHABILITATION CENTER	2817 ALBANY POST ROAD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SARATOGA SPRINGS	NY	12866	5185873600	11/16/2011	01/15/2012	HEALTH
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SARATOGA SPRINGS	NY	12866	5185873600	11/16/2011	01/15/2012	HEALTH
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MONTGOMERY	NY	12549	8454573155	07/20/2010	08/31/2010	HEALTH
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MONTGOMERY	NY	12549	8454573155	07/20/2010	08/31/2010	HEALTH
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MONTGOMERY	NY	12549	8454573155	02/09/2011	03/25/2011	HEALTH
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MONTGOMERY	NY	12549	8454573155	02/09/2011	03/25/2011	HEALTH
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MONTGOMERY	NY	12549	8454573155	08/16/2011	09/30/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.		
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Mistreatment Deficiencies	Protect each resident from all abuse, physical punishment, and being separated from others.	Few	2
Nutrition and Dietary Deficiencies	Store, cook, and serve food in a safe and clean way.	Some	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Many	1
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

CENTER

335397

ORCHARD MANOR INC

600 BATES ROAD

335398

SANS SOUCI REHABILITATION AND NURSING CENTER

115 PARK AVENUE

335399

HUDSON VALLEY REHAB AND EXT CARE FACILITY

260 VINEYARD AVE, RT
44/55

335400

SENECA NURSING AND REHABILITATION CENTER

200 DOUGLAS DRIVE

335403

WAYNE HEALTH CARE

100 SUNSET DRIVE

335403

WAYNE HEALTH CARE

100 SUNSET DRIVE

335403

WAYNE HEALTH CARE

100 SUNSET DRIVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

MEDINA	NY	14103	5857984100	10/29/2009	12/27/2009	HEALTH
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YONKERS	NY	10703	9144239800	08/23/2012	08/23/2012	HEALTH
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HIGHLAND	NY	12528	8456917201	04/26/2010	05/30/2010	HEALTH
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WATERLOO	NY	13165	3155399202	08/05/2009	09/30/2009	HEALTH
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NEWARK	NY	14513	3153322700	01/08/2010	03/01/2010	FIRE SAFETY
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NEWARK	NY	14513	3153322700	01/08/2010	03/01/2010	FIRE SAFETY
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NEWARK	NY	14513	3153322700	01/08/2010	03/01/2010	FIRE SAFETY
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Resident Assessment Deficiencies	Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Few	2
Resident Rights Deficiencies	Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Smoke Compartmentation and Control Deficiencies	walls or barriers that prevent smoke from passing through and would resist fire for at least one hour.	Some	2
Hazardous Area Deficiencies	construction that can resist fire for one hour or an approved fire extinguishing system.	Some	2
Furnishings and Decorations Deficiencies	restrictions on the use of highly flammable materials.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335403	WAYNE HEALTH CARE	100 SUNSET DRIVE
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335403	WAYNE HEALTH CARE	100 SUNSET DRIVE
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335403	WAYNE HEALTH CARE	100 SUNSET DRIVE
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335405	FERNCLIFF NURSING HOME CO INC	21 FERNCLIFF DRIVE
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335405	FERNCLIFF NURSING HOME CO INC	21 FERNCLIFF DRIVE
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335405	FERNCLIFF NURSING HOME CO INC	21 FERNCLIFF DRIVE
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335405	FERNCLIFF NURSING HOME CO INC	21 FERNCLIFF DRIVE
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335405	FERNCLIFF NURSING HOME CO INC	21 FERNCLIFF DRIVE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SAFETY

NEWARK	NY	14513	3153322700	07/09/2010	08/10/2010	HEALTH
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NEWARK	NY	14513	3153322700	07/09/2010	08/10/2010	HEALTH
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NEWARK	NY	14513	3153322700	11/23/2010	01/17/2011	HEALTH
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RHINEBECK	NY	12572	8458762011	09/29/2010	11/26/2010	HEALTH
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RHINEBECK	NY	12572	8458762011	09/29/2010	11/26/2010	HEALTH
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RHINEBECK	NY	12572	8458762011	04/27/2011	06/02/2011	HEALTH
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RHINEBECK	NY	12572	8458762011	04/27/2011	06/02/2011	HEALTH
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RHINEBECK	NY	12572	8458762011	04/27/2011	06/02/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Deficiencies	flammable materials.		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Resident Rights Deficiencies	Reasonably accommodate the needs and preferences of each resident.	Few	2
Environmental Deficiencies	Provide housekeeping and maintenance services.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	4
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Some	4
Resident Assessment Deficiencies	Make sure that doctors see a resident's plan of care at every visit and make	Some	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335405	FERNCLIFF NURSING HOME CO INC	21 FERNCLIFF DRIVE
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335405	FERNCLIFF NURSING HOME CO INC	21 FERNCLIFF DRIVE
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335405	FERNCLIFF NURSING HOME CO INC	21 FERNCLIFF DRIVE
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335406	WAYNE COUNTY NURSING HOME	1529 NYE ROAD
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335406	WAYNE COUNTY NURSING HOME	1529 NYE ROAD
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335406	WAYNE COUNTY NURSING HOME	1529 NYE ROAD
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335406	WAYNE COUNTY NURSING HOME	1529 NYE ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

RHINEBECK	NY	12572	8458762011	04/27/2011	06/02/2011	HEALTH
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RHINEBECK	NY	12572	8458762011	04/27/2011	06/02/2011	HEALTH
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RHINEBECK	NY	12572	8458762011	04/27/2011	06/02/2011	HEALTH
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LYONS	NY	14489	3159465673	10/13/2009	11/12/2009	HEALTH
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LYONS	NY	14489	3159465673	11/02/2010	12/03/2010	HEALTH
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LYONS	NY	14489	3159465673	11/02/2010	12/03/2010	HEALTH
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LYONS	NY	14489	3159465673	12/17/2010	01/11/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	notes about progress and orders in writing.		
Pharmacy Service Deficiencies	At least once a month, have a licensed pharmacist review each resident's medication(s) and report any irregularities to the attending doctor.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Administration Deficiencies	Choose a doctor to serve as the medical director to create resident care policies and coordinate medical care in the facility.	Some	4
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335406	WAYNE COUNTY NURSING HOME	1529 NYE ROAD
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335406	WAYNE COUNTY NURSING HOME	1529 NYE ROAD
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335406	WAYNE COUNTY NURSING HOME	1529 NYE ROAD
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335406	WAYNE COUNTY NURSING HOME	1529 NYE ROAD
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335406	WAYNE COUNTY NURSING HOME	1529 NYE ROAD
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335408	WEDGEWOOD NURSING HOME	5 CHURCH STREET
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335409	SUNNYSIDE CARE CENTER	7000 COLLAMER RD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

LYONS	NY	14489	3159465673	06/30/2011	07/24/2011	HEALTH
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LYONS	NY	14489	3159465673	06/30/2011	07/24/2011	HEALTH
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LYONS	NY	14489	3159465673	10/18/2011	12/15/2011	HEALTH
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LYONS	NY	14489	3159465673	01/17/2012	02/02/2012	HEALTH
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LYONS	NY	14489	3159465673	06/07/2012	07/31/2012	HEALTH
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SPENCERPORT	NY	14559	5853524810	08/16/2012	09/19/2012	HEALTH
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EAST SYRACUSE	NY	13057	3156567218	09/21/2009	10/30/2009	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	standards of quality.		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Pharmacy Service Deficiencies	Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335409

SUNNYSIDE CARE CENTER

7000 COLLAMER RD

335409

SUNNYSIDE CARE CENTER

7000 COLLAMER RD

335410

PORT JEFFERSON HEALTH CARE FACILITY

150 DARK HOLLOW ROAD

335410

PORT JEFFERSON HEALTH CARE FACILITY

150 DARK HOLLOW ROAD

335410

PORT JEFFERSON HEALTH CARE FACILITY

150 DARK HOLLOW ROAD

335411

SEA CREST HEALTH CARE CENTER

3035 WEST 24TH ST

335411

SEA CREST HEALTH CARE CENTER

3035 WEST 24TH ST

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

EAST SYRACUSE	NY	13057	3156567218	02/18/2010	04/16/2010	HEALTH
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EAST SYRACUSE	NY	13057	3156567218	02/17/2012	04/02/2012	HEALTH
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PORT JEFFERSON	NY	11777	6314735400	06/27/2012	08/02/2012	HEALTH
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PORT JEFFERSON	NY	11777	6314735400	06/27/2012	08/02/2012	HEALTH
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PORT JEFFERSON	NY	11777	6314735400	06/27/2012	08/02/2012	HEALTH
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BROOKLYN	NY	11224	7183724500	03/01/2012	04/16/2012	HEALTH
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BROOKLYN	NY	11224	7183724500	03/01/2012	04/16/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Pharmacy Service Deficiencies	Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335413

PLEASANT VALLEY

ROUTE 40

335413

PLEASANT VALLEY

ROUTE 40

335413

PLEASANT VALLEY

ROUTE 40

335413

PLEASANT VALLEY

ROUTE 40

335413

PLEASANT VALLEY

ROUTE 40

335413

PLEASANT VALLEY

ROUTE 40

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ARGYLE	NY	12809	5186388274	01/20/2010	02/20/2010	HEALTH
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ARGYLE	NY	12809	5186388274	08/11/2010	09/08/2010	HEALTH
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ARGYLE	NY	12809	5186388274	08/11/2010	09/08/2010	HEALTH
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ARGYLE	NY	12809	5186388274	08/11/2010	09/08/2010	HEALTH
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ARGYLE	NY	12809	5186388274	08/11/2010	09/08/2010	HEALTH
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ARGYLE	NY	12809	5186388274	01/06/2011	01/31/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	licensed pharmacist.		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	4
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Some	4
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335413	PLEASANT VALLEY	ROUTE 40
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335413	PLEASANT VALLEY	ROUTE 40
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335413	PLEASANT VALLEY	ROUTE 40
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335413	PLEASANT VALLEY	ROUTE 40
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335413	PLEASANT VALLEY	ROUTE 40
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335413	PLEASANT VALLEY	ROUTE 40
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335413	PLEASANT VALLEY	ROUTE 40
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335413	PLEASANT VALLEY	ROUTE 40
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ARGYLE	NY	12809	5186388274	04/26/2011	05/18/2011	HEALTH
ARGYLE	NY	12809	5186388274	04/26/2011	05/18/2011	HEALTH
ARGYLE	NY	12809	5186388274	04/26/2011	05/18/2011	HEALTH
ARGYLE	NY	12809	5186388274	04/26/2011	05/18/2011	HEALTH
ARGYLE	NY	12809	5186388274	04/26/2011	05/18/2011	HEALTH
ARGYLE	NY	12809	5186388274	04/26/2011	05/18/2011	HEALTH
ARGYLE	NY	12809	5186388274	04/26/2011	05/18/2011	HEALTH
ARGYLE	NY	12809	5186388274	03/20/2012	05/25/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	mistreatment of residents.		
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Many	4
Quality Care Deficiencies	Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	3
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Many	4
Administration Deficiencies	Quickly tell the resident's doctor the results of lab tests.	Many	4
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Many	4
Mistreatment Deficiencies	Write and use policies that forbid mistreatment, neglect and abuse of	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335413	PLEASANT VALLEY	ROUTE 40
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335413	PLEASANT VALLEY	ROUTE 40
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335413	PLEASANT VALLEY	ROUTE 40
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335413	PLEASANT VALLEY	ROUTE 40
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335413	PLEASANT VALLEY	ROUTE 40
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335413	PLEASANT VALLEY	ROUTE 40
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335413	PLEASANT VALLEY	ROUTE 40
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ARGYLE	NY	12809	5186388274	03/20/2012	05/25/2012	HEALTH
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ARGYLE	NY	12809	5186388274	03/20/2012	07/30/2012	HEALTH
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ARGYLE	NY	12809	5186388274	03/20/2012	05/25/2012	HEALTH
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ARGYLE	NY	12809	5186388274	03/20/2012	05/25/2012	HEALTH
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ARGYLE	NY	12809	5186388274	03/20/2012	05/25/2012	HEALTH
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ARGYLE	NY	12809	5186388274	03/20/2012	05/25/2012	HEALTH
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ARGYLE	NY	12809	5186388274	03/28/2012	05/25/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	residents and theft of residents' property.		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Many	4
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Many	4
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Many	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Many	4
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Many	4
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Many	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335413	PLEASANT VALLEY	ROUTE 40
335413	PLEASANT VALLEY	ROUTE 40
335413	PLEASANT VALLEY	ROUTE 40
335415	LAWRENCE NURSING CARE CENTER	350 BEACH 54TH STREET
335415	LAWRENCE NURSING CARE CENTER	350 BEACH 54TH STREET
335415	LAWRENCE NURSING CARE CENTER	350 BEACH 54TH STREET
335415	LAWRENCE NURSING CARE CENTER	350 BEACH 54TH STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ARGYLE	NY	12809	5186388274	03/28/2012	05/25/2012	HEALTH
ARGYLE	NY	12809	5186388274	03/28/2012	05/25/2012	HEALTH
ARGYLE	NY	12809	5186388274	06/18/2012	07/10/2012	HEALTH
ARVERNE	NY	11692	7189450400	03/10/2010	05/03/2010	HEALTH
ARVERNE	NY	11692	7189450400	03/10/2010	05/03/2010	HEALTH
ARVERNE	NY	11692	7189450400	03/10/2010	05/03/2010	HEALTH
ARVERNE	NY	11692	7189450400	09/20/2011	10/17/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Many	4
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Many	4
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Administration Deficiencies	Choose a doctor to serve as the medical director to create resident care policies and coordinate medical care in the facility.	Some	4
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335418	NORTHERN RIVERVIEW HEALTH CARE	87 SOUTH ROUTE 9W
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335418	NORTHERN RIVERVIEW HEALTH CARE	87 SOUTH ROUTE 9W
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335418	NORTHERN RIVERVIEW HEALTH CARE	87 SOUTH ROUTE 9W
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335419	ST CATHERINE LABOURE HEALTH CARE CENTER	2157 MAIN STREET
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335419	ST CATHERINE LABOURE HEALTH CARE CENTER	2157 MAIN STREET
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335422	RIVER RIDGE LIVING CENTER L L C	100 SANDY DRIVE
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335422	RIVER RIDGE LIVING CENTER L L C	100 SANDY DRIVE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

HAVERSTRAW	NY	10927	8454295381	01/27/2010	02/10/2010	HEALTH
HAVERSTRAW	NY	10927	8454295381	04/08/2010	05/30/2010	HEALTH
HAVERSTRAW	NY	10927	8454295381	04/20/2011	04/21/2011	HEALTH
BUFFALO	NY	14214	7168622000	04/26/2010	05/24/2010	HEALTH
BUFFALO	NY	14214	7168622000	04/26/2010	05/24/2010	HEALTH
AMSTERDAM	NY	12010	5188433503	12/28/2009	02/26/2010	HEALTH
AMSTERDAM	NY	12010	5188433503	07/16/2012	09/14/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	avoidable accidents.		
Quality Care Deficiencies	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Resident Rights Deficiencies	Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335422	RIVER RIDGE LIVING CENTER L L C	100 SANDY DRIVE
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335423	GENESEE COUNTY NURSING HOME	278 BANK STREET
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335423	GENESEE COUNTY NURSING HOME	278 BANK STREET
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335423	GENESEE COUNTY NURSING HOME	278 BANK STREET
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335423	GENESEE COUNTY NURSING HOME	278 BANK STREET
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335425	ALBANY COUNTY NURSING HOME	780 ALBANY SHAKER ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

AMSTERDAM	NY	12010	5188433503	07/16/2012	09/14/2012	HEALTH
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BATAVIA	NY	14020	5853440584	12/29/2011	01/16/2012	HEALTH
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BATAVIA	NY	14020	5853440584	12/29/2011	01/16/2012	HEALTH
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BATAVIA	NY	14020	5853440584	12/29/2011	01/18/2012	HEALTH
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BATAVIA	NY	14020	5853440584	12/29/2011	01/16/2012	HEALTH
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ALBANY	NY	12211	5188692231	01/14/2010	03/12/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Resident Assessment Deficiencies	Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335425	ALBANY COUNTY NURSING HOME	780 ALBANY SHAKER ROAD
335425	ALBANY COUNTY NURSING HOME	780 ALBANY SHAKER ROAD
335426	FRANKLIN CENTER FOR REHAB AND NURSING	142 27 FRANKLIN AVENUE
335426	FRANKLIN CENTER FOR REHAB AND NURSING	142 27 FRANKLIN AVENUE
335427	ONEIDA HEALTHCARE CENTER E C F	323 GENESEE STREET
335428	LEWIS COUNTY R H C F	7785 NORTH STATE STREET
335428	LEWIS COUNTY R H C F	7785 NORTH STATE STREET
335428	LEWIS COUNTY R H C F	7785 NORTH STATE STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ALBANY	NY	12211	5188692231	12/20/2010	02/14/2011	HEALTH
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ALBANY	NY	12211	5188692231	09/04/2012	10/19/2012	HEALTH
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FLUSHING	NY	11355	7186703400	07/22/2011	09/20/2011	HEALTH
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FLUSHING	NY	11355	7186703400	09/22/2011	11/20/2011	HEALTH
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ONEIDA	NY	13421	3153636000	01/28/2011	02/03/2011	HEALTH
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LOWVILLE	NY	13367	3153765200	04/12/2010	10/11/2010	HEALTH
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LOWVILLE	NY	13367	3153765200	04/12/2010	10/11/2010	HEALTH
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LOWVILLE	NY	13367	3153765200	11/10/2011	12/31/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Environmental Deficiencies	Provide clean bed and bath linens that are in good condition.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Some	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Administration Deficiencies	Operate and provide services according to Federal, State, and local laws and professional standards.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335429	ADIRONDACK TRI COUNTY NURSING & REHABILITATION CTR	112 SKI BOWL ROAD
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335429	ADIRONDACK TRI COUNTY NURSING & REHABILITATION CTR	112 SKI BOWL ROAD
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335429	ADIRONDACK TRI COUNTY NURSING & REHABILITATION CTR	112 SKI BOWL ROAD
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335429	ADIRONDACK TRI COUNTY NURSING & REHABILITATION CTR	112 SKI BOWL ROAD
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335431	SAMARITAN KEEP NURSING HOME INC	133 PRATT ST
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335433	MCAULEY RESIDENCE	1503 MILITARY ROAD
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335435	JENNIE B RICHMOND CHAFFEE NURSING HOME CO., INC.	222 EAST MAIN STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

NORTH CREEK	NY	12853	5182512447	10/06/2010	12/07/2010	HEALTH
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NORTH CREEK	NY	12853	5182512447	10/06/2010	12/07/2010	HEALTH
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NORTH CREEK	NY	12853	5182512447	10/06/2010	12/07/2010	HEALTH
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NORTH CREEK	NY	12853	5182512447	05/09/2011	05/18/2011	HEALTH
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WATERTOWN	NY	13601	3157854400	12/01/2010	01/28/2011	HEALTH
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KENMORE	NY	14217	7164476600	12/29/2009	02/27/2010	HEALTH
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SPRINGVILLE	NY	14141	7165922871	09/08/2009	Not Available	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	any acts or reports of abuse, neglect or mistreatment of residents.		
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Some	4
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Quality Care Deficiencies	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

INC.

335435	JENNIE B RICHMOND CHAFFEE NURSING HOME CO., INC.	222 EAST MAIN STREET
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335437	WATERFRONT HEALTH CARE CENTER INC	200 SEVENTH STREET
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335437	WATERFRONT HEALTH CARE CENTER INC	200 SEVENTH STREET
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335437	WATERFRONT HEALTH CARE CENTER INC	200 SEVENTH STREET
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335437	WATERFRONT HEALTH CARE CENTER INC	200 SEVENTH STREET
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335437	WATERFRONT HEALTH CARE CENTER INC	200 SEVENTH STREET
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335437	WATERFRONT HEALTH CARE CENTER INC	200 SEVENTH STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SPRINGVILLE	NY	14141	7165922871	09/08/2009	Not Available	HEALTH
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BUFFALO	NY	14201	7168472500	10/28/2010	11/19/2010	HEALTH
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BUFFALO	NY	14201	7168472500	12/15/2010	Not Available	HEALTH
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BUFFALO	NY	14201	7168472500	07/27/2011	Not Available	HEALTH
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BUFFALO	NY	14201	7168472500	08/08/2011	09/23/2011	HEALTH
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BUFFALO	NY	14201	7168472500	09/27/2011	09/27/2011	HEALTH
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BUFFALO	NY	14201	7168472500	10/28/2011	Not Available	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Resident Assessment Deficiencies	Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Resident Rights Deficiencies	Establish and follow a written policy that permits a resident to return to the nursing home after hospitalization.	Some	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335437	WATERFRONT HEALTH CARE CENTER INC	200 SEVENTH STREET
335437	WATERFRONT HEALTH CARE CENTER INC	200 SEVENTH STREET
335437	WATERFRONT HEALTH CARE CENTER INC	200 SEVENTH STREET
335437	WATERFRONT HEALTH CARE CENTER INC	200 SEVENTH STREET
335437	WATERFRONT HEALTH CARE CENTER INC	200 SEVENTH STREET
335437	WATERFRONT HEALTH CARE CENTER INC	200 SEVENTH STREET
335437	WATERFRONT HEALTH CARE CENTER INC	200 SEVENTH STREET
335437	WATERFRONT HEALTH CARE CENTER INC	200 SEVENTH STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BUFFALO	NY	14201	7168472500	10/28/2011	Not Available	HEALTH
BUFFALO	NY	14201	7168472500	10/28/2011	Not Available	HEALTH
BUFFALO	NY	14201	7168472500	10/28/2011	Not Available	HEALTH
BUFFALO	NY	14201	7168472500	10/28/2011	Not Available	HEALTH
BUFFALO	NY	14201	7168472500	10/28/2011	Not Available	HEALTH
BUFFALO	NY	14201	7168472500	01/18/2012	03/09/2012	HEALTH
BUFFALO	NY	14201	7168472500	02/07/2012	Not Available	HEALTH
BUFFALO	NY	14201	7168472500	05/23/2012	07/19/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Resident Assessment Deficiencies	Make sure that doctors visit residents regularly, as required.	Few	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335437	WATERFRONT HEALTH CARE CENTER INC	200 SEVENTH STREET
335437	WATERFRONT HEALTH CARE CENTER INC	200 SEVENTH STREET
335438	MEADOWBROOK HEALTHCARE	154 NORTH PROSPECT AVENUE
335438	MEADOWBROOK HEALTHCARE	154 NORTH PROSPECT AVENUE
335438	MEADOWBROOK HEALTHCARE	154 NORTH PROSPECT AVENUE
335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE
335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE
335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BUFFALO	NY	14201	7168472500	05/23/2012	07/19/2012	HEALTH
BUFFALO	NY	14201	7168472500	05/23/2012	07/19/2012	HEALTH
PLATTSBURGH	NY	12901	5185635440	01/22/2010	03/23/2010	HEALTH
PLATTSBURGH	NY	12901	5185635440	01/22/2010	03/23/2010	HEALTH
PLATTSBURGH	NY	12901	5185635440	09/04/2012	10/01/2012	HEALTH
ROCHESTER	NY	14621	5855444000	09/25/2009	11/20/2009	HEALTH
ROCHESTER	NY	14621	5855444000	09/25/2009	11/20/2009	HEALTH
ROCHESTER	NY	14621	5855444000	09/25/2009	11/20/2009	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Resident Rights Deficiencies	Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Some	2
Resident Rights Deficiencies	Follow policies and procedures to convey the resident's personal funds to the appropriate party responsible after the resident's death.	Some	2
Nutrition and Dietary Deficiencies	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Few	2
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

CENTER

335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE
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335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE
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335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE
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335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE
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335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE
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335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE
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335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE
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335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14621	5855444000	09/25/2009	11/20/2009	HEALTH
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ROCHESTER	NY	14621	5855444000	10/28/2009	11/17/2009	HEALTH
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ROCHESTER	NY	14621	5855444000	10/28/2009	11/17/2009	HEALTH
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ROCHESTER	NY	14621	5855444000	10/28/2009	12/18/2009	HEALTH
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ROCHESTER	NY	14621	5855444000	03/19/2010	04/16/2010	HEALTH
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ROCHESTER	NY	14621	5855444000	03/19/2010	04/16/2010	HEALTH
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ROCHESTER	NY	14621	5855444000	08/27/2010	10/05/2010	HEALTH
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ROCHESTER	NY	14621	5855444000	08/27/2010	12/20/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Administration Deficiencies	Employ qualified full-time, part-time or consultant professionals that must be licensed, certified, or registered staff to give needed services.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	4
Quality Care Deficiencies	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Pharmacy Service Deficiencies	Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Environmental Deficiencies	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	Some	2
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

CENTER		
335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE
335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE
335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE
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335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14621	5855444000	09/15/2010	12/20/2010	HEALTH
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ROCHESTER	NY	14621	5855444000	10/21/2010	11/27/2010	HEALTH
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ROCHESTER	NY	14621	5855444000	01/20/2011	02/28/2011	HEALTH
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ROCHESTER	NY	14621	5855444000	01/20/2011	02/28/2011	HEALTH
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ROCHESTER	NY	14621	5855444000	01/20/2011	02/28/2011	HEALTH
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ROCHESTER	NY	14621	5855444000	03/31/2011	04/21/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Environmental Deficiencies	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	Many	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Resident Rights Deficiencies	Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed.	Few	2
Quality Care Deficiencies	Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE
335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE
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335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE
335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14621	5855444000	04/11/2011	04/21/2011	HEALTH
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ROCHESTER	NY	14621	5855444000	04/11/2011	04/22/2011	HEALTH
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ROCHESTER	NY	14621	5855444000	07/05/2011	08/20/2011	HEALTH
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ROCHESTER	NY	14621	5855444000	07/05/2011	08/20/2011	HEALTH
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ROCHESTER	NY	14621	5855444000	07/05/2011	08/20/2011	HEALTH
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ROCHESTER	NY	14621	5855444000	09/14/2011	10/01/2011	HEALTH
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ROCHESTER	NY	14621	5855444000	09/14/2011	09/29/2011	HEALTH
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ROCHESTER	NY	14621	5855444000	12/30/2011	02/20/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Quality Care Deficiencies	Give or get specialized rehabilitative services per the patient's assessment or plan of care.	Some	2
Resident Assessment Deficiencies	Allow the resident the right to participate in the planning or revision of the resident's care plan.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	2
Mistreatment Deficiencies	Protect each resident from all abuse, physical punishment, and being separated from others.	Some	4
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	4
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE
335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE
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335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14621	5855444000	12/30/2011	02/20/2012	HEALTH
ROCHESTER	NY	14621	5855444000	12/30/2011	03/20/2012	HEALTH
ROCHESTER	NY	14621	5855444000	12/30/2011	02/20/2012	HEALTH
ROCHESTER	NY	14621	5855444000	12/30/2011	02/20/2012	HEALTH
ROCHESTER	NY	14621	5855444000	12/30/2011	02/20/2012	HEALTH
ROCHESTER	NY	14621	5855444000	02/21/2012	03/23/2012	HEALTH
ROCHESTER	NY	14621	5855444000	02/21/2012	03/23/2012	HEALTH
ROCHESTER	NY	14621	5855444000	02/21/2012	03/23/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Pharmacy Service Deficiencies	Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Some	2
Administration Deficiencies	Choose a doctor to serve as the medical director to create resident care policies and coordinate medical care in the facility.	Some	2
Quality Care Deficiencies	Develop policies and procedures for influenza and pneumococcal immunizations.	Few	2
Pharmacy Service Deficiencies	Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Some	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE
335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE
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335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE
335439	BLOSSOM NORTH NURSING AND REHABILITATION CENTER	1335 PORTLAND AVE
335440	THE PINES AT POUGHKEEPSIE CTR FOR NRSG & REHAB	100 FRANKLIN STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14621	5855444000	03/14/2012	03/29/2012	HEALTH
ROCHESTER	NY	14621	5855444000	07/12/2012	09/07/2012	HEALTH
ROCHESTER	NY	14621	5855444000	07/12/2012	09/07/2012	HEALTH
ROCHESTER	NY	14621	5855444000	07/12/2012	09/07/2012	HEALTH
ROCHESTER	NY	14621	5855444000	07/12/2012	09/07/2012	HEALTH
ROCHESTER	NY	14621	5855444000	07/12/2012	09/07/2012	HEALTH
ROCHESTER	NY	14621	5855444000	09/25/2012	11/19/2012	HEALTH
POUGHKEEPSIE	NY	12601	8454544100	07/16/2012	07/17/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Many	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Environmental Deficiencies	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	Many	2
Resident Rights Deficiencies	Reasonably accommodate the needs and preferences of each resident.	Few	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335442	CHAMPLAIN VALLEY PHYSICIANS HOSPITAL S N F	75 BEEKMAN STREET
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335442	CHAMPLAIN VALLEY PHYSICIANS HOSPITAL S N F	75 BEEKMAN STREET
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335442	CHAMPLAIN VALLEY PHYSICIANS HOSPITAL S N F	75 BEEKMAN STREET
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335445	DAUGHTERS OF JACOB NURSING HOME CO, INC	1160 TELLER AVE
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335445	DAUGHTERS OF JACOB NURSING HOME CO, INC	1160 TELLER AVE
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335445	DAUGHTERS OF JACOB NURSING HOME CO, INC	1160 TELLER AVE
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335445	DAUGHTERS OF JACOB NURSING HOME CO, INC	1160 TELLER AVE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

PLATTSBURGH	NY	12901	5185627760	03/23/2010	04/15/2010	HEALTH
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PLATTSBURGH	NY	12901	5185627760	12/05/2011	01/31/2012	HEALTH
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PLATTSBURGH	NY	12901	5185627760	07/26/2012	09/24/2012	HEALTH
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BRONX	NY	10456	7182931500	12/07/2010	01/30/2011	HEALTH
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BRONX	NY	10456	7182931500	12/07/2010	01/30/2011	HEALTH
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BRONX	NY	10456	7182931500	09/09/2011	09/29/2011	HEALTH
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BRONX	NY	10456	7182931500	05/18/2012	05/28/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	spreading.		
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335445	DAUGHTERS OF JACOB NURSING HOME CO, INC	1160 TELLER AVE
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335445	DAUGHTERS OF JACOB NURSING HOME CO, INC	1160 TELLER AVE
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335446	FLUSHING MANOR CARE CENTER	139 66 35TH AVENUE
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335446	FLUSHING MANOR CARE CENTER	139 66 35TH AVENUE
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335446	FLUSHING MANOR CARE CENTER	139 66 35TH AVENUE
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335447	KING STREET HOME INC	787 KING STREET
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335447	KING STREET HOME INC	787 KING STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BRONX	NY	10456	7182931500	05/18/2012	05/28/2012	HEALTH
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BRONX	NY	10456	7182931500	05/18/2012	05/28/2012	HEALTH
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FLUSHING	NY	11354	7189615300	02/04/2010	03/12/2010	HEALTH
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FLUSHING	NY	11354	7189615300	08/06/2010	09/14/2010	HEALTH
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FLUSHING	NY	11354	7189615300	06/03/2011	08/02/2011	HEALTH
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PORT CHESTER	NY	10573	9149375800	04/25/2012	05/17/2012	HEALTH
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PORT CHESTER	NY	10573	9149375800	04/25/2012	05/17/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Pharmacy Service Deficiencies	Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335453	CARTHAGE AREA HOSPITAL S N F	1001 WEST STREET ROAD
335454	RIVER LEDGE HEALTH CARE AND REHABILITATION CENTER	8101 STATE HIGHWAY 68
335455	CARMEL RICHMOND HEALTHCARE AND REHAB CENTER	88 OLD TOWN ROAD
335455	CARMEL RICHMOND HEALTHCARE AND REHAB CENTER	88 OLD TOWN ROAD
335455	CARMEL RICHMOND HEALTHCARE AND REHAB CENTER	88 OLD TOWN ROAD
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

CARTHAGE	NY	13619	3154931000	01/11/2011	04/01/2011	HEALTH
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OGDENSBURG	NY	13669	3153930730	08/06/2010	10/10/2010	HEALTH
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STATEN ISLAND	NY	10304	7189795000	04/28/2010	12/16/2011	HEALTH
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STATEN ISLAND	NY	10304	7189795000	12/08/2011	02/01/2012	HEALTH
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STATEN ISLAND	NY	10304	7189795000	12/08/2011	02/01/2012	HEALTH
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ROCHESTER	NY	14620	5854420450	08/21/2009	09/04/2009	HEALTH
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ROCHESTER	NY	14620	5854420450	08/21/2009	09/10/2009	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	professional standards.		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Resident Assessment Deficiencies	Make sure each resident receives an accurate assessment by a qualified health professional.	Few	2
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14620	5854420450	10/15/2009	11/07/2009	HEALTH
ROCHESTER	NY	14620	5854420450	11/19/2009	12/18/2009	HEALTH
ROCHESTER	NY	14620	5854420450	02/26/2010	04/20/2010	HEALTH
ROCHESTER	NY	14620	5854420450	02/26/2010	04/20/2010	HEALTH
ROCHESTER	NY	14620	5854420450	02/26/2010	04/20/2010	HEALTH
ROCHESTER	NY	14620	5854420450	02/26/2010	04/20/2010	HEALTH
ROCHESTER	NY	14620	5854420450	02/26/2010	04/20/2010	HEALTH
ROCHESTER	NY	14620	5854420450	02/26/2010	04/20/2010	HEALTH
ROCHESTER	NY	14620	5854420450	03/26/2010	05/25/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	1
Quality Care Deficiencies	Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Resident Rights Deficiencies	Reasonably accommodate the needs and preferences of each resident.	Few	2
Quality Care Deficiencies	Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Pharmacy Service Deficiencies	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Some	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14620	5854420450	03/26/2010	05/25/2010	HEALTH
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ROCHESTER	NY	14620	5854420450	03/26/2010	05/25/2010	HEALTH
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ROCHESTER	NY	14620	5854420450	03/26/2010	05/25/2010	HEALTH
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ROCHESTER	NY	14620	5854420450	04/01/2010	04/26/2010	HEALTH
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ROCHESTER	NY	14620	5854420450	04/01/2010	04/26/2010	HEALTH
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ROCHESTER	NY	14620	5854420450	05/26/2010	06/18/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	of the resident of situations (injury/decline/room, etc.) that affect the resident.		
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	2
Quality Care Deficiencies	Give or get specialized rehabilitative services per the patient's assessment or plan of care.	Few	2
Quality Care Deficiencies	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Quality Care Deficiencies	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
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335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
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335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
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335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
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335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
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335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
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335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14620	5854420450	05/26/2010	06/18/2010	HEALTH
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ROCHESTER	NY	14620	5854420450	05/26/2010	06/18/2010	HEALTH
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ROCHESTER	NY	14620	5854420450	05/26/2010	06/18/2010	HEALTH
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ROCHESTER	NY	14620	5854420450	05/26/2010	06/18/2010	HEALTH
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ROCHESTER	NY	14620	5854420450	09/08/2010	10/28/2010	HEALTH
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ROCHESTER	NY	14620	5854420450	09/08/2010	10/28/2010	HEALTH
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ROCHESTER	NY	14620	5854420450	11/19/2010	02/17/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Make sure that each residents' abilities in activities of daily living do not decline, unless unavoidable.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Quality Care Deficiencies	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Quality Care Deficiencies	Make sure that residents receive proper treatment and assistive devices to maintain their vision and hearing.	Few	2
Pharmacy Service Deficiencies	1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14620	5854420450	11/19/2010	01/12/2011	HEALTH
ROCHESTER	NY	14620	5854420450	11/19/2010	02/17/2011	HEALTH
ROCHESTER	NY	14620	5854420450	11/19/2010	02/17/2011	HEALTH
ROCHESTER	NY	14620	5854420450	11/19/2010	01/12/2011	HEALTH
ROCHESTER	NY	14620	5854420450	11/19/2010	02/17/2011	HEALTH
ROCHESTER	NY	14620	5854420450	11/19/2010	01/12/2011	HEALTH
ROCHESTER	NY	14620	5854420450	11/19/2010	02/17/2011	HEALTH
ROCHESTER	NY	14620	5854420450	03/25/2011	04/28/2011	HEALTH
ROCHESTER	NY	14620	5854420450	03/25/2011	04/28/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies	Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Environmental Deficiencies	Maintain comfortable and safe temperature levels.	Many	4
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Many	4
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Environmental Deficiencies	Keep all essential equipment working safely.	Some	2
Resident Rights Deficiencies	Follow policies and procedures to convey the resident's personal funds to the appropriate party responsible after the resident's death.	Some	1
Quality Care Deficiencies	Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE

335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
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335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
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335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
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335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
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335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
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335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
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335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14620	5854420450	03/25/2011	08/20/2011	HEALTH
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ROCHESTER	NY	14620	5854420450	07/12/2011	08/13/2011	HEALTH
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ROCHESTER	NY	14620	5854420450	07/12/2011	08/13/2011	HEALTH
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ROCHESTER	NY	14620	5854420450	07/12/2011	08/13/2011	HEALTH
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ROCHESTER	NY	14620	5854420450	07/12/2011	08/13/2011	HEALTH
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ROCHESTER	NY	14620	5854420450	07/12/2011	08/13/2011	HEALTH
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ROCHESTER	NY	14620	5854420450	07/12/2011	08/13/2011	HEALTH
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ROCHESTER	NY	14620	5854420450	09/21/2011	10/12/2011	HEALTH
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ROCHESTER	NY	14620	5854420450	09/21/2011	10/12/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Resident Assessment Deficiencies	Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	2
Resident Assessment Deficiencies	Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	CENTER	
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14620	5854420450	11/18/2011	12/02/2011	HEALTH
ROCHESTER	NY	14620	5854420450	11/18/2011	12/02/2011	HEALTH
ROCHESTER	NY	14620	5854420450	01/04/2012	01/27/2012	HEALTH
ROCHESTER	NY	14620	5854420450	01/24/2012	02/27/2012	HEALTH
ROCHESTER	NY	14620	5854420450	04/09/2012	05/09/2012	HEALTH
ROCHESTER	NY	14620	5854420450	05/08/2012	06/04/2012	HEALTH
ROCHESTER	NY	14620	5854420450	07/02/2012	08/10/2012	HEALTH
ROCHESTER	NY	14620	5854420450	07/30/2012	08/24/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	according to each resident's written plan of care.		
Quality Care Deficiencies	Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Quality Care Deficiencies	Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Quality Care Deficiencies	Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

CENTER		
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335456	BLOSSOM SOUTH NURSING AND REHABILITATION CENTER	1175 MONROE AVENUE
335457	FIDDLERS GREEN MANOR NURSING HOME	168 WEST MAIN STREET
335457	FIDDLERS GREEN MANOR NURSING HOME	168 WEST MAIN STREET
335457	FIDDLERS GREEN MANOR NURSING HOME	168 WEST MAIN STREET
335457	FIDDLERS GREEN MANOR NURSING HOME	168 WEST MAIN STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14620	5854420450	09/14/2012	11/02/2012	HEALTH
ROCHESTER	NY	14620	5854420450	09/14/2012	11/02/2012	HEALTH
ROCHESTER	NY	14620	5854420450	09/14/2012	11/02/2012	HEALTH
SPRINGVILLE	NY	14141	7165924781	09/11/2009	Not Available	HEALTH
SPRINGVILLE	NY	14141	7165924781	11/25/2009	01/31/2010	HEALTH
SPRINGVILLE	NY	14141	7165924781	07/06/2011	08/22/2011	HEALTH
SPRINGVILLE	NY	14141	7165924781	09/12/2011	10/31/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	according to each resident's written plan of care.		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Pharmacy Service Deficiencies	1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	3
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335457	FIDDLERS GREEN MANOR NURSING HOME	168 WEST MAIN STREET
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335458	DUTCHESS CENTER FOR REHAB AND HEALTHCARE	9 RESERVOIR ROAD
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335458	DUTCHESS CENTER FOR REHAB AND HEALTHCARE	9 RESERVOIR ROAD
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335458	DUTCHESS CENTER FOR REHAB AND HEALTHCARE	9 RESERVOIR ROAD
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335458	DUTCHESS CENTER FOR REHAB AND HEALTHCARE	9 RESERVOIR ROAD
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335458	DUTCHESS CENTER FOR REHAB AND HEALTHCARE	9 RESERVOIR ROAD
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335458	DUTCHESS CENTER FOR REHAB AND HEALTHCARE	9 RESERVOIR ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SPRINGVILLE	NY	14141	7165924781	09/12/2011	10/31/2011	HEALTH
PAWLING	NY	12564	8458555700	04/07/2011	06/06/2011	HEALTH
PAWLING	NY	12564	8458555700	04/07/2011	06/06/2011	HEALTH
PAWLING	NY	12564	8458555700	04/07/2011	06/06/2011	HEALTH
PAWLING	NY	12564	8458555700	04/25/2012	05/25/2012	HEALTH
PAWLING	NY	12564	8458555700	04/25/2012	05/25/2012	HEALTH
PAWLING	NY	12564	8458555700	04/25/2012	05/25/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Resident Assessment Deficiencies	Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Few	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335459	WESTCHESTER CENTER FOR REHABILITATION & NURSING	10 CLAREMONT AVE
335459	WESTCHESTER CENTER FOR REHABILITATION & NURSING	10 CLAREMONT AVE
335459	WESTCHESTER CENTER FOR REHABILITATION & NURSING	10 CLAREMONT AVE
335459	WESTCHESTER CENTER FOR REHABILITATION & NURSING	10 CLAREMONT AVE
335459	WESTCHESTER CENTER FOR REHABILITATION & NURSING	10 CLAREMONT AVE
335461	NEW GOUVERNEUR HOSPITAL S N F	227 MADISON STREET
335461	NEW GOUVERNEUR HOSPITAL S N F	227 MADISON STREET
335464	ELANT AT NEWBURGH INC	172 MEADOW HILL ROAD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

MOUNT VERNON	NY	10550	9146991600	10/29/2009	11/30/2009	HEALTH
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MOUNT VERNON	NY	10550	9146991600	10/29/2009	11/30/2009	HEALTH
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MOUNT VERNON	NY	10550	9146991600	12/23/2010	01/26/2011	HEALTH
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MOUNT VERNON	NY	10550	9146991600	02/02/2012	03/30/2012	HEALTH
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MOUNT VERNON	NY	10550	9146991600	03/26/2012	05/23/2012	HEALTH
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NEW YORK	NY	10002	2124415000	02/01/2010	03/07/2010	HEALTH
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NEW YORK	NY	10002	2124415000	06/01/2011	06/17/2011	HEALTH
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NEWBURGH	NY	12550	8455641700	09/02/2009	11/30/2009	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Resident Rights Deficiencies	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Few	2
Resident Rights Deficiencies	Limit the charges against the personal funds of a resident for items or services for which payment is made under Medicare or Medicaid.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Some	1
Quality Care Deficiencies	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Administration Deficiencies	Keep clinical records for 1) The length of time that is required by State law; or 2) Five years from the date of discharge when no requirement in State law.	Few	2
Environmental Deficiencies	Maintain comfortable and safe temperature levels.	Some	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335464	ELANT AT NEWBURGH INC	172 MEADOW HILL ROAD
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335464	ELANT AT NEWBURGH INC	172 MEADOW HILL ROAD
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335464	ELANT AT NEWBURGH INC	172 MEADOW HILL ROAD
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335464	ELANT AT NEWBURGH INC	172 MEADOW HILL ROAD
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335464	ELANT AT NEWBURGH INC	172 MEADOW HILL ROAD
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335464	ELANT AT NEWBURGH INC	172 MEADOW HILL ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

NEWBURGH	NY	12550	8455641700	09/02/2009	11/30/2009	HEALTH
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NEWBURGH	NY	12550	8455641700	09/02/2009	11/30/2009	HEALTH
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NEWBURGH	NY	12550	8455641700	09/02/2009	11/30/2009	HEALTH
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NEWBURGH	NY	12550	8455641700	09/02/2009	11/30/2009	HEALTH
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NEWBURGH	NY	12550	8455641700	09/02/2009	11/30/2009	HEALTH
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NEWBURGH	NY	12550	8455641700	09/02/2009	11/30/2009	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.		
Mistreatment Deficiencies	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Many	4
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	3
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Many	4
Quality Care Deficiencies	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Some	3
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Some	2
Environmental Deficiencies	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	Many	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335464	ELANT AT NEWBURGH INC	172 MEADOW HILL ROAD
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335464	ELANT AT NEWBURGH INC	172 MEADOW HILL ROAD
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335464	ELANT AT NEWBURGH INC	172 MEADOW HILL ROAD
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335464	ELANT AT NEWBURGH INC	172 MEADOW HILL ROAD
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335465	DAUGHTERS OF SARAH NURSING CENTER	180 WASHINGTON AVE EXT
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335465	DAUGHTERS OF SARAH NURSING CENTER	180 WASHINGTON AVE EXT
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335465	DAUGHTERS OF SARAH NURSING CENTER	180 WASHINGTON AVE EXT
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

NEWBURGH	NY	12550	8455641700	09/02/2009	11/30/2009	HEALTH
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NEWBURGH	NY	12550	8455641700	09/02/2009	11/30/2009	HEALTH
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NEWBURGH	NY	12550	8455641700	09/02/2009	11/30/2009	HEALTH
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NEWBURGH	NY	12550	8455641700	09/02/2009	11/30/2009	HEALTH
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ALBANY	NY	12203	5184567831	02/19/2010	04/18/2010	HEALTH
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ALBANY	NY	12203	5184567831	02/19/2010	04/18/2010	HEALTH
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ALBANY	NY	12203	5184567831	06/27/2011	07/01/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Many	4
Administration Deficiencies	1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Few	3
Administration Deficiencies	Make sure that nurse aides show they have the skills and techniques to be able to care for residents' needs.	Many	4
Administration Deficiencies	Choose a doctor to serve as the medical director to create resident care policies and coordinate medical care in the facility.	Many	4
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335465	DAUGHTERS OF SARAH NURSING CENTER	180 WASHINGTON AVE EXT
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335466	KINGSWAY ARMS NURSING CENTER INC	323 KINGS ROAD
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335466	KINGSWAY ARMS NURSING CENTER INC	323 KINGS ROAD
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335466	KINGSWAY ARMS NURSING CENTER INC	323 KINGS ROAD
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335466	KINGSWAY ARMS NURSING CENTER INC	323 KINGS ROAD
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335466	KINGSWAY ARMS NURSING CENTER INC	323 KINGS ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ALBANY	NY	12203	5184567831	01/12/2012	02/13/2012	HEALTH
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SCHENECTADY	NY	12304	5183934117	09/22/2009	11/21/2009	HEALTH
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SCHENECTADY	NY	12304	5183934117	09/22/2009	11/21/2009	HEALTH
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SCHENECTADY	NY	12304	5183934117	09/22/2009	11/21/2009	HEALTH
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SCHENECTADY	NY	12304	5183934117	04/20/2012	06/11/2012	HEALTH
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SCHENECTADY	NY	12304	5183934117	04/20/2012	06/11/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335467	CREST MANOR LIVING AND REHABILITATION CENTER	6745 PITTSFORD PALMYRA ROAD
335468	BEECHWOOD HOMES	2235 MILLERSPORT HIGHWAY
335468	BEECHWOOD HOMES	2235 MILLERSPORT HIGHWAY
335468	BEECHWOOD HOMES	2235 MILLERSPORT HIGHWAY
335468	BEECHWOOD HOMES	2235 MILLERSPORT HIGHWAY
335471	ST JOSEPH NURSING HOME	2535 GENESEE STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

FAIRPORT	NY	14450	5852233633	12/17/2010	02/15/2011	HEALTH
GETZVILLE	NY	14068	7165041000	06/22/2010	07/20/2010	HEALTH
GETZVILLE	NY	14068	7165041000	12/20/2010	01/19/2011	HEALTH
GETZVILLE	NY	14068	7165041000	05/01/2012	06/15/2012	HEALTH
GETZVILLE	NY	14068	7165041000	05/01/2012	06/15/2012	HEALTH
UTICA	NY	13501	3157971230	12/14/2009	02/12/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Quality Care Deficiencies	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335471	ST JOSEPH NURSING HOME	2535 GENESEE STREET
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335471	ST JOSEPH NURSING HOME	2535 GENESEE STREET
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335471	ST JOSEPH NURSING HOME	2535 GENESEE STREET
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335471	ST JOSEPH NURSING HOME	2535 GENESEE STREET
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335471	ST JOSEPH NURSING HOME	2535 GENESEE STREET
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335471	ST JOSEPH NURSING HOME	2535 GENESEE STREET
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335471	ST JOSEPH NURSING HOME	2535 GENESEE STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

UTICA	NY	13501	3157971230	01/20/2012	03/24/2012	HEALTH
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UTICA	NY	13501	3157971230	01/20/2012	03/24/2012	HEALTH
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UTICA	NY	13501	3157971230	01/20/2012	03/24/2012	HEALTH
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UTICA	NY	13501	3157971230	01/20/2012	03/24/2012	HEALTH
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UTICA	NY	13501	3157971230	01/20/2012	03/24/2012	HEALTH
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UTICA	NY	13501	3157971230	01/20/2012	03/24/2012	HEALTH
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UTICA	NY	13501	3157971230	01/20/2012	03/24/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	maintain the highest well being of each resident .		
Mistreatment Deficiencies	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Some	4
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	4
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Administration Deficiencies	Choose a doctor to serve as the medical director to create resident care policies	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335471	ST JOSEPH NURSING HOME	2535 GENESEE STREET
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335472	MIDWAY NURSING HOME INC	69 95 QUEENS MIDTOWN EXPRESSWAY
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335472	MIDWAY NURSING HOME INC	69 95 QUEENS MIDTOWN EXPRESSWAY
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335473	BLOSSOM HEALTH CARE CENTER	989 BLOSSOM ROAD
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335473	BLOSSOM HEALTH CARE CENTER	989 BLOSSOM ROAD
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335473	BLOSSOM HEALTH CARE CENTER	989 BLOSSOM ROAD
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335473	BLOSSOM HEALTH CARE CENTER	989 BLOSSOM ROAD
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335473	BLOSSOM HEALTH CARE CENTER	989 BLOSSOM ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

UTICA	NY	13501	3157971230	01/20/2012	03/24/2012	HEALTH
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MASPETH	NY	11378	7184292200	10/18/2010	12/15/2010	HEALTH
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MASPETH	NY	11378	7184292200	05/19/2011	07/08/2011	FIRE SAFETY
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ROCHESTER	NY	14610	5854823500	09/03/2009	10/15/2009	HEALTH
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ROCHESTER	NY	14610	5854823500	01/15/2010	01/16/2010	HEALTH
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ROCHESTER	NY	14610	5854823500	06/14/2010	07/12/2010	FIRE SAFETY
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ROCHESTER	NY	14610	5854823500	03/16/2011	05/13/2011	HEALTH
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ROCHESTER	NY	14610	5854823500	03/16/2011	07/11/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	director to create resident care policies and coordinate medical care in the facility.		
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Some	4
Mistreatment Deficiencies	Keep each resident free from physical restraints, unless needed for medical treatment.	Few	2
Hazardous Area Deficiencies	construction that can resist fire for one hour or an approved fire extinguishing system.	Few	2
Environmental Deficiencies	Provide clean bed and bath linens that are in good condition.	Some	1
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Electrical Deficiencies	weekly inspections and monthly testing of generators.	Many	2
Resident Rights Deficiencies	Try to resolve each resident's complaints quickly.	Some	1
Mistreatment Deficiencies	Protect each resident from all abuse, physical punishment, and being separated from others.	Few	3

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335473	BLOSSOM HEALTH CARE CENTER	989 BLOSSOM ROAD
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335473	BLOSSOM HEALTH CARE CENTER	989 BLOSSOM ROAD
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335473	BLOSSOM HEALTH CARE CENTER	989 BLOSSOM ROAD
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335473	BLOSSOM HEALTH CARE CENTER	989 BLOSSOM ROAD
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335473	BLOSSOM HEALTH CARE CENTER	989 BLOSSOM ROAD
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335473	BLOSSOM HEALTH CARE CENTER	989 BLOSSOM ROAD
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335473	BLOSSOM HEALTH CARE CENTER	989 BLOSSOM ROAD
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335475	CHARLES T SITRIN HEALTH CARE S N F	2050 TILDEN AVE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14610	5854823500	03/16/2011	05/13/2011	HEALTH
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ROCHESTER	NY	14610	5854823500	03/16/2011	05/13/2011	HEALTH
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ROCHESTER	NY	14610	5854823500	03/16/2011	07/11/2011	HEALTH
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ROCHESTER	NY	14610	5854823500	03/16/2011	04/26/2011	HEALTH
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ROCHESTER	NY	14610	5854823500	07/09/2012	08/31/2012	HEALTH
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ROCHESTER	NY	14610	5854823500	07/09/2012	08/31/2012	HEALTH
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ROCHESTER	NY	14610	5854823500	07/09/2012	08/31/2012	HEALTH
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NEW HARTFORD	NY	13413	3157973114	06/09/2011	08/09/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Quality Care Deficiencies	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Environmental Deficiencies	Put firmly secured handrails on each side of hallways.	Some	1
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Resident Rights Deficiencies	Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335475

CHARLES T SITRIN HEALTH CARE S N F

2050 TILDEN AVE

335475

CHARLES T SITRIN HEALTH CARE S N F

2050 TILDEN AVE

335475

CHARLES T SITRIN HEALTH CARE S N F

2050 TILDEN AVE

335476

THE FRIENDLY HOME

3156 EAST AVENUE

335476

THE FRIENDLY HOME

3156 EAST AVENUE

335476

THE FRIENDLY HOME

3156 EAST AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

NEW HARTFORD	NY	13413	3157973114	06/09/2011	08/09/2011	HEALTH
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NEW HARTFORD	NY	13413	3157973114	07/10/2012	08/21/2012	HEALTH
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NEW HARTFORD	NY	13413	3157973114	07/10/2012	08/21/2012	HEALTH
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ROCHESTER	NY	14618	5853811600	12/08/2009	12/08/2009	HEALTH
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ROCHESTER	NY	14618	5853811600	07/29/2010	09/15/2010	HEALTH
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ROCHESTER	NY	14618	5853811600	10/20/2010	12/24/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	nursing home will hold the resident's bed.		
Resident Rights Deficiencies	Use equal practices about transfer, discharge and providing services for all residents, regardless of payment source.	Few	2
Pharmacy Service Deficiencies	1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	4
Resident Assessment Deficiencies	Make sure that a doctor approves a resident's admission in writing and that each resident remains under the care of a doctor.	Few	4
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Resident Assessment Deficiencies	Develop a post-discharge plan with the resident and family for the resident's care after leaving the nursing home.	Few	2
Pharmacy Service Deficiencies	Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Some	1

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335476

THE FRIENDLY HOME

3156 EAST AVENUE

335476

THE FRIENDLY HOME

3156 EAST AVENUE

335478

HORACE NYE HOME

PO BOX 127

335478

HORACE NYE HOME

PO BOX 127

335478

HORACE NYE HOME

PO BOX 127

335480

CHEMUNG COUNTY HEALTH CENTER

103 WASHINGTON STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14618	5853811600	05/05/2011	06/30/2011	HEALTH
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ROCHESTER	NY	14618	5853811600	02/22/2012	04/20/2012	HEALTH
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ELIZABETHTOWN	NY	12932	5188733570	05/31/2011	07/29/2011	HEALTH
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ELIZABETHTOWN	NY	12932	5188733570	05/31/2011	07/29/2011	HEALTH
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ELIZABETHTOWN	NY	12932	5188733570	05/31/2011	07/29/2011	HEALTH
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ELMIRA	NY	14901	6077372001	09/16/2010	11/01/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335481 NEWFANE REHAB AND HEALTH CARE CENTER CORP. 2709 TRANSIT RD

335481 NEWFANE REHAB AND HEALTH CARE CENTER CORP. 2709 TRANSIT RD

335481 NEWFANE REHAB AND HEALTH CARE CENTER CORP. 2709 TRANSIT RD

335481 NEWFANE REHAB AND HEALTH CARE CENTER CORP. 2709 TRANSIT RD

335482 HERITAGE COMMONS RESIDENTIAL HEALTH CARE 1019 WICKER STREET

335482 HERITAGE COMMONS RESIDENTIAL HEALTH CARE 1019 WICKER STREET

335482 HERITAGE COMMONS RESIDENTIAL HEALTH CARE 1019 WICKER STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

NEWFANE	NY	14108	7167787111	04/16/2010	Not Available	HEALTH
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NEWFANE	NY	14108	7167787111	05/07/2010	06/08/2010	HEALTH
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NEWFANE	NY	14108	7167787111	03/14/2011	Not Available	HEALTH
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NEWFANE	NY	14108	7167787111	03/14/2011	Not Available	HEALTH
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TICONDEROGA	NY	12883	5185856771	08/31/2009	10/20/2009	HEALTH
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TICONDEROGA	NY	12883	5185856771	12/28/2009	02/16/2010	HEALTH
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TICONDEROGA	NY	12883	5185856771	06/01/2010	07/28/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	mistreatment of residents.		
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Quality Care Deficiencies	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Few	2
Quality Care Deficiencies	Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	2
Quality Care Deficiencies	Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	3
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Mistreatment Deficiencies	Protect each resident from all abuse, physical punishment, and being	Many	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335482	HERITAGE COMMONS RESIDENTIAL HEALTH CARE	1019 WICKER STREET
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335482	HERITAGE COMMONS RESIDENTIAL HEALTH CARE	1019 WICKER STREET
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335482	HERITAGE COMMONS RESIDENTIAL HEALTH CARE	1019 WICKER STREET
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335483	GRACE PLAZA NURSING AND REHABILITATION CENTER	15 ST PAULS PLACE
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335484	MORNINGSIDE HOUSE NURSING HOME CO	1000 PELHAM PARKWAY SOUTH
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335484	MORNINGSIDE HOUSE NURSING HOME CO	1000 PELHAM PARKWAY SOUTH
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335484	MORNINGSIDE HOUSE NURSING HOME CO	1000 PELHAM PARKWAY SOUTH
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335485	CHAUTAUQUA COUNTY HOME	10836 TEMPLE ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

TICONDEROGA	NY	12883	5185856771	06/01/2010	07/28/2010	HEALTH
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TICONDEROGA	NY	12883	5185856771	06/01/2010	07/28/2010	HEALTH
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TICONDEROGA	NY	12883	5185856771	06/01/2010	07/28/2010	HEALTH
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GREAT NECK	NY	11021	5164663001	09/30/2009	10/30/2009	HEALTH
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BRONX	NY	10461	7184098200	10/26/2009	12/09/2009	HEALTH
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BRONX	NY	10461	7184098200	11/09/2010	01/08/2011	HEALTH
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BRONX	NY	10461	7184098200	11/09/2010	01/08/2011	HEALTH
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DUNKIRK	NY	14048	7163666400	04/04/2012	05/23/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	separated from others.		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Many	4
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Many	4
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Nutrition and Dietary Deficiencies	Store, cook, and serve food in a safe and clean way.	Many	2
Environmental Deficiencies	Keep all essential equipment working safely.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335486	PELHAM PARKWAY NURSING CENTER AND REHAB FACILITY	2401 LACONIA AVE
335488	WESLEY GARDENS CORPORATION	3 UPTON PARK
335488	WESLEY GARDENS CORPORATION	3 UPTON PARK
335488	WESLEY GARDENS CORPORATION	3 UPTON PARK
335488	WESLEY GARDENS CORPORATION	3 UPTON PARK
335491	JEWISH HOME LIFECARE, MANHATTAN	120 WEST 106TH STREET
335491	JEWISH HOME LIFECARE, MANHATTAN	120 WEST 106TH STREET
335491	JEWISH HOME LIFECARE, MANHATTAN	120 WEST 106TH STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BRONX	NY	10469	7187988600	10/14/2010	10/20/2010	HEALTH
ROCHESTER	NY	14607	5852412100	09/24/2010	10/29/2010	HEALTH
ROCHESTER	NY	14607	5852412100	04/29/2011	06/10/2011	HEALTH
ROCHESTER	NY	14607	5852412100	08/29/2011	10/14/2011	HEALTH
ROCHESTER	NY	14607	5852412100	08/29/2011	10/14/2011	HEALTH
NEW YORK	NY	10025	2128705000	12/04/2009	01/10/2010	HEALTH
NEW YORK	NY	10025	2128705000	06/23/2010	08/16/2010	HEALTH
NEW YORK	NY	10025	2128705000	11/30/2010	12/31/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	avoidable accidents.		
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Pharmacy Service Deficiencies	1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide activities to meet the interests and needs of each resident.	Few	2
Environmental Deficiencies	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	Many	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Some	2
Environmental Deficiencies	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335491	JEWISH HOME LIFECARE, MANHATTAN	120 WEST 106TH STREET
335493	CONCOURSE REHABILITATION AND NURSING CENTER INC	1072 GRAND CONCOURSE
335493	CONCOURSE REHABILITATION AND NURSING CENTER INC	1072 GRAND CONCOURSE
335495	WAYNE CENTER FOR NURSING & REHABILITATION	3530 WAYNE AVENUE
335495	WAYNE CENTER FOR NURSING & REHABILITATION	3530 WAYNE AVENUE
335495	WAYNE CENTER FOR NURSING & REHABILITATION	3530 WAYNE AVENUE
335495	WAYNE CENTER FOR NURSING & REHABILITATION	3530 WAYNE AVENUE
335498	GRANDELL REHABILITATION AND NURSING CENTER	645 W BROADWAY
335498	GRANDELL REHABILITATION AND NURSING CENTER	645 W BROADWAY

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

NEW YORK	NY	10025	2128705000	09/02/2011	10/07/2011	HEALTH
BRONX	NY	10456	7186814000	01/19/2012	01/20/2012	HEALTH
BRONX	NY	10456	7186814000	03/05/2012	04/15/2012	HEALTH
BRONX	NY	10467	7186551700	09/28/2011	10/24/2011	HEALTH
BRONX	NY	10467	7186551700	09/28/2011	10/24/2011	HEALTH
BRONX	NY	10467	7186551700	09/28/2011	10/24/2011	HEALTH
BRONX	NY	10467	7186551700	09/28/2011	10/24/2011	HEALTH
BRONX	NY	10467	7186551700	09/28/2011	10/24/2011	HEALTH
LONG BEACH	NY	11561	5168891100	01/26/2010	02/26/2010	HEALTH
LONG BEACH	NY	11561	5168891100	01/26/2010	02/26/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Some	2
Resident Rights Deficiencies	Let the resident refuse treatment or refuse to take part in an experiment and formulate advance directives.	Few	3
Quality Care Deficiencies	Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	3
Resident Assessment Deficiencies	Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Few	3
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Few	3
Quality Care Deficiencies	Provide medically-related social services to help each resident achieve the highest possible quality of life.	Some	4
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent	Some	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335498	GRANDELL REHABILITATION AND NURSING CENTER	645 W BROADWAY
335498	GRANDELL REHABILITATION AND NURSING CENTER	645 W BROADWAY
335500	ODD FELLOW AND REBEKAH REHAB & HLTH CARE CTR INC	104 OLD NIAGARA ROAD
335502	GOLDEN GATE REHAB AND H C C	191 BRADLEY AVE
335503	HOLLISWOOD CARE CENTER INC	195 44 WOODHULL AVENUE
335503	HOLLISWOOD CARE CENTER INC	195 44 WOODHULL AVENUE
335503	HOLLISWOOD CARE CENTER INC	195 44 WOODHULL AVENUE
335504	SENECA HEALTH CARE CENTER	2987 SENECA STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

LONG BEACH	NY	11561	5168891100	01/26/2010	02/26/2010	HEALTH
LONG BEACH	NY	11561	5168891100	01/26/2010	02/26/2010	HEALTH
LOCKPORT	NY	14094	7164346324	06/22/2011	07/11/2011	HEALTH
STATEN ISLAND	NY	10314	7186988800	11/22/2010	01/19/2011	HEALTH
HOLLIS	NY	11423	7187403500	06/30/2010	08/27/2010	HEALTH
HOLLIS	NY	11423	7187403500	09/13/2010	10/08/2010	HEALTH
HOLLIS	NY	11423	7187403500	05/16/2012	05/21/2012	HEALTH
WEST SENECA	NY	14224	7168280500	03/24/2011	05/02/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	and provides supervision to prevent avoidable accidents.		
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Administration Deficiencies	Choose a doctor to serve as the medical director to create resident care policies and coordinate medical care in the facility.	Some	4
Quality Care Deficiencies	Provide activities to meet the interests and needs of each resident.	Some	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Few	2
Mistreatment Deficiencies	Protect each resident from all abuse, physical punishment, and being	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335504

SENECA HEALTH CARE CENTER

2987 SENECA STREET

335504

SENECA HEALTH CARE CENTER

2987 SENECA STREET

335504

SENECA HEALTH CARE CENTER

2987 SENECA STREET

335504

SENECA HEALTH CARE CENTER

2987 SENECA STREET

335506

BRONX CENTER FOR REHAB HEALTH

1010 UNDERHILL AVE

335506

BRONX CENTER FOR REHAB HEALTH

1010 UNDERHILL AVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

WEST SENECA	NY	14224	7168280500	03/24/2011	05/02/2011	HEALTH
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WEST SENECA	NY	14224	7168280500	03/24/2011	05/02/2011	HEALTH
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WEST SENECA	NY	14224	7168280500	03/24/2011	05/02/2011	HEALTH
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WEST SENECA	NY	14224	7168280500	03/24/2011	05/02/2011	HEALTH
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BRONX	NY	10472	7188636700	04/16/2010	06/04/2010	HEALTH
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BRONX	NY	10472	7188636700	04/16/2010	06/04/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	physical punishment, and being separated from others.		
Mistreatment Deficiencies	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Resident Assessment Deficiencies	Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335506	BRONX CENTER FOR REHAB HEALTH	1010 UNDERHILL AVE
335506	BRONX CENTER FOR REHAB HEALTH	1010 UNDERHILL AVE
335506	BRONX CENTER FOR REHAB HEALTH	1010 UNDERHILL AVE
335506	BRONX CENTER FOR REHAB HEALTH	1010 UNDERHILL AVE
335510	FOLTS HOME	104 NORTH WASHINGTON STREET
335510	FOLTS HOME	104 NORTH WASHINGTON STREET
335510	FOLTS HOME	104 NORTH WASHINGTON STREET
335510	FOLTS HOME	104 NORTH WASHINGTON STREET
335511	EAST SIDE NURSING HOME	62 PROSPECT ST

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BRONX	NY	10472	7188636700	04/16/2010	06/04/2010	HEALTH
BRONX	NY	10472	7188636700	08/06/2010	10/30/2010	HEALTH
BRONX	NY	10472	7188636700	12/07/2010	01/10/2011	HEALTH
BRONX	NY	10472	7188636700	08/10/2012	09/25/2012	HEALTH
HERKIMER	NY	13350	3158666964	10/28/2009	12/24/2009	HEALTH
HERKIMER	NY	13350	3158666964	05/06/2010	05/27/2010	HEALTH
HERKIMER	NY	13350	3158666964	05/06/2010	05/27/2010	HEALTH
HERKIMER	NY	13350	3158666964	05/06/2010	05/27/2010	HEALTH
WARSAW	NY	14569	5857868151	01/30/2012	Not Available	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	avoidable accidents.		
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Administration Deficiencies	Tell the attending physician the results of x-rays and other tests, in a timely manner.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	2
Resident Rights Deficiencies	Notify the resident or provide reasons for a transfer or discharge.	Some	2
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Some	2
Resident Rights Deficiencies	Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Some	2
Resident Rights Deficiencies	Immediately tell the resident, the	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335513	SHOREFRONT JEWISH GERIATRIC CENTER	3015 W 29 ST
335515	ST JOSEPHS HOSP NURSING HOME OF YONKERS N Y	127 SOUTH BROADWAY
335515	ST JOSEPHS HOSP NURSING HOME OF YONKERS N Y	127 SOUTH BROADWAY
335516	ATLANTIS REHAB AND RESIDENTIAL H C F	140 ST EDWARDS STREET
335516	ATLANTIS REHAB AND RESIDENTIAL H C F	140 ST EDWARDS STREET
335518	SARATOGA COUNTY MAPLEWOOD MANOR	149 BALLSTON AVENUE
335520	IDEAL SENIOR LIVING CENTER	601 HIGH AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BROOKLYN	NY	11224	7182665700	03/20/2012	05/01/2012	HEALTH
YONKERS	NY	10701	9143787358	07/12/2010	07/20/2010	HEALTH
YONKERS	NY	10701	9143787358	07/12/2010	07/20/2010	HEALTH
BROOKLYN	NY	11201	7188586400	10/22/2009	12/14/2009	HEALTH
BROOKLYN	NY	11201	7188586400	10/22/2009	12/14/2009	HEALTH
BALLSTON SPA	NY	12020	5188852288	04/11/2011	06/06/2011	HEALTH
ENDICOTT	NY	13760	6077867300	09/07/2010	11/06/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.		
Environmental Deficiencies	Provide a safe, clean, comfortable and homelike environment.	Few	2
Environmental Deficiencies	Maintain comfortable and safe temperature levels.	Some	2
Environmental Deficiencies	Keep all essential equipment working safely.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335520	IDEAL SENIOR LIVING CENTER	601 HIGH AVENUE
335520	IDEAL SENIOR LIVING CENTER	601 HIGH AVENUE
335520	IDEAL SENIOR LIVING CENTER	601 HIGH AVENUE
335521	LUTHERAN AUGUSTANA CTR FOR EXTENDED CARE & REHAB	5434 SECOND AVENUE
335521	LUTHERAN AUGUSTANA CTR FOR EXTENDED CARE & REHAB	5434 SECOND AVENUE
335521	LUTHERAN AUGUSTANA CTR FOR EXTENDED CARE & REHAB	5434 SECOND AVENUE
335522	GREATER HARLEM NURSING HOME CO	30 WEST 138TH STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ENDICOTT	NY	13760	6077867300	09/13/2012	11/07/2012	HEALTH
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ENDICOTT	NY	13760	6077867300	09/13/2012	11/07/2012	HEALTH
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ENDICOTT	NY	13760	6077867300	09/13/2012	11/07/2012	HEALTH
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BROOKLYN	NY	11204	7186306000	02/16/2011	04/08/2011	HEALTH
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BROOKLYN	NY	11204	7186306000	02/16/2011	04/08/2011	HEALTH
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BROOKLYN	NY	11204	7186306000	07/16/2012	08/01/2012	HEALTH
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NEW YORK	NY	10037	2126907400	12/08/2009	10/26/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	mistreatment of residents.		
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	2
Resident Assessment Deficiencies	Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Some	2
Pharmacy Service Deficiencies	1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	3
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	3
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335525	RIVERSIDE CENTER FOR REHABILITATION AND NURSING	90 NO MAIN STREET
335525	RIVERSIDE CENTER FOR REHABILITATION AND NURSING	90 NO MAIN STREET
335525	RIVERSIDE CENTER FOR REHABILITATION AND NURSING	90 NO MAIN STREET
335525	RIVERSIDE CENTER FOR REHABILITATION AND NURSING	90 NO MAIN STREET
335525	RIVERSIDE CENTER FOR REHABILITATION AND NURSING	90 NO MAIN STREET
335525	RIVERSIDE CENTER FOR REHABILITATION AND NURSING	90 NO MAIN STREET
335525	RIVERSIDE CENTER FOR REHABILITATION AND NURSING	90 NO MAIN STREET
335525	RIVERSIDE CENTER FOR REHABILITATION AND NURSING	90 NO MAIN STREET
335525	RIVERSIDE CENTER FOR REHABILITATION AND NURSING	90 NO MAIN STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

CASTLETON ON HUDSON	NY	12033	5187327617	05/17/2011	Not Available	HEALTH
CASTLETON ON HUDSON	NY	12033	5187327617	05/17/2011	Not Available	HEALTH
CASTLETON ON HUDSON	NY	12033	5187327617	05/17/2011	Not Available	HEALTH
CASTLETON ON HUDSON	NY	12033	5187327617	05/17/2011	Not Available	HEALTH
CASTLETON ON HUDSON	NY	12033	5187327617	05/17/2011	Not Available	HEALTH
CASTLETON ON HUDSON	NY	12033	5187327617	05/17/2011	Not Available	HEALTH
CASTLETON ON HUDSON	NY	12033	5187327617	05/17/2011	Not Available	HEALTH
CASTLETON ON HUDSON	NY	12033	5187327617	05/17/2011	Not Available	HEALTH
CASTLETON ON HUDSON	NY	12033	5187327617	05/17/2011	Not Available	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Resident Rights Deficiencies	Try to resolve each resident's complaints quickly.	Few	2
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Resident Assessment Deficiencies	Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Resident Assessment Deficiencies	Make sure each resident receives an accurate assessment by a qualified health professional.	Few	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Resident Assessment Deficiencies	Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335525	RIVERSIDE CENTER FOR REHABILITATION AND NURSING	90 NO MAIN STREET
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335525	RIVERSIDE CENTER FOR REHABILITATION AND NURSING	90 NO MAIN STREET
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335525	RIVERSIDE CENTER FOR REHABILITATION AND NURSING	90 NO MAIN STREET
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335525	RIVERSIDE CENTER FOR REHABILITATION AND NURSING	90 NO MAIN STREET
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335525	RIVERSIDE CENTER FOR REHABILITATION AND NURSING	90 NO MAIN STREET
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335525	RIVERSIDE CENTER FOR REHABILITATION AND NURSING	90 NO MAIN STREET
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335525	RIVERSIDE CENTER FOR REHABILITATION AND NURSING	90 NO MAIN STREET
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335525	RIVERSIDE CENTER FOR REHABILITATION AND NURSING	90 NO MAIN STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

CASTLETON ON HUDSON	NY	12033	5187327617	05/17/2011	Not Available	HEALTH
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CASTLETON ON HUDSON	NY	12033	5187327617	05/17/2011	Not Available	HEALTH
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CASTLETON ON HUDSON	NY	12033	5187327617	05/17/2011	Not Available	HEALTH
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CASTLETON ON HUDSON	NY	12033	5187327617	05/17/2011	Not Available	HEALTH
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CASTLETON ON HUDSON	NY	12033	5187327617	05/17/2011	Not Available	HEALTH
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CASTLETON ON HUDSON	NY	12033	5187327617	05/17/2011	Not Available	HEALTH
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CASTLETON ON HUDSON	NY	12033	5187327617	05/17/2011	Not Available	HEALTH
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CASTLETON ON HUDSON	NY	12033	5187327617	05/17/2011	Not Available	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Quality Care Deficiencies	Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	2
Pharmacy Service Deficiencies	1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Some	2
Nutrition and Dietary Deficiencies	Store, cook, and serve food in a safe and clean way.	Some	2
Resident Assessment Deficiencies	Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Few	2
Pharmacy Service Deficiencies	At least once a month, have a licensed pharmacist review each resident's medication(s) and report any irregularities to the attending doctor.	Few	2
Pharmacy Service Deficiencies	Maintain drug records and properly mark/label drugs and other similar	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

NURSING

335525	RIVERSIDE CENTER FOR REHABILITATION AND NURSING	90 NO MAIN STREET
335525	RIVERSIDE CENTER FOR REHABILITATION AND NURSING	90 NO MAIN STREET
335525	RIVERSIDE CENTER FOR REHABILITATION AND NURSING	90 NO MAIN STREET
335525	RIVERSIDE CENTER FOR REHABILITATION AND NURSING	90 NO MAIN STREET
335526	ST TERESA'S NURSING & REHABILITATION CENTER	120 HIGHLAND AVENUE
335527	GOOD SHEPHERD FAIRVIEW HOME	80 FAIRVIEW AVENUE
335528	EVERGREEN VALLEY NURSING HOME	8 BUSHEY BOULEVARD
335533	ABSOLUT CTR FOR NURSING & REHAB GASPORT L L C	4540 LINCOLN DRIVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

HUDSON

CASTLETON ON HUDSON	NY	12033	5187327617	05/17/2011	Not Available	HEALTH
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CASTLETON ON HUDSON	NY	12033	5187327617	05/17/2011	Not Available	HEALTH
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CASTLETON ON HUDSON	NY	12033	5187327617	05/17/2011	Not Available	HEALTH
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CASTLETON ON HUDSON	NY	12033	5187327617	05/17/2011	Not Available	HEALTH
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MIDDLETOWN	NY	10940	8453421033	01/18/2010	02/24/2010	HEALTH
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BINGHAMTON	NY	13904	6077242477	01/06/2012	03/05/2012	HEALTH
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PLATTSBURGH	NY	12901	5185633261	02/10/2010	03/19/2010	HEALTH
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GASPORT	NY	14067	7167722631	08/24/2009	Not Available	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	mark/label drugs and other similar products according to accepted professional standards.		
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Some	2
Environmental Deficiencies	Keep all essential equipment working safely.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Some	2
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

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335533	ABSOLUT CTR FOR NURSING & REHAB GASPORT L L C	4540 LINCOLN DRIVE
335537	RUTLAND NURSING HOME CO INC	585 SCHENECTADY AVE
335537	RUTLAND NURSING HOME CO INC	585 SCHENECTADY AVE
335537	RUTLAND NURSING HOME CO INC	585 SCHENECTADY AVE
335537	RUTLAND NURSING HOME CO INC	585 SCHENECTADY AVE
335538	CONCORD NURSING HOME INC	300 MADISON STREET
335538	CONCORD NURSING HOME INC	300 MADISON STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

GASPORT	NY	14067	7167722631	08/24/2009	Not Available	HEALTH
BROOKLYN	NY	11203	7186045221	07/27/2010	09/20/2010	HEALTH
BROOKLYN	NY	11203	7186045221	09/01/2011	09/28/2011	HEALTH
BROOKLYN	NY	11203	7186045221	09/01/2011	09/28/2011	HEALTH
BROOKLYN	NY	11203	7186045221	03/27/2012	05/11/2012	HEALTH
BROOKLYN	NY	11216	7186367500	02/08/2012	03/13/2012	HEALTH
BROOKLYN	NY	11216	7186367500	02/08/2012	03/06/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Many	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Many	4
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Properly care for residents needing special services, including: injections,	Some	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335538	CONCORD NURSING HOME INC	300 MADISON STREET
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335538	CONCORD NURSING HOME INC	300 MADISON STREET
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335540	GUILDERLAND CENTER REHABILITATION AND E C F	127 MAIN ST
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335540	GUILDERLAND CENTER REHABILITATION AND E C F	127 MAIN ST
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335540	GUILDERLAND CENTER REHABILITATION AND E C F	127 MAIN ST
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335540	GUILDERLAND CENTER REHABILITATION AND E C F	127 MAIN ST
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BROOKLYN	NY	11216	7186367500	02/08/2012	03/06/2012	HEALTH
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BROOKLYN	NY	11216	7186367500	02/08/2012	03/06/2012	HEALTH
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GUILDERLAND CENTER	NY	12085	5188615141	09/10/2009	11/09/2009	HEALTH
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GUILDERLAND CENTER	NY	12085	5188615141	09/10/2009	11/09/2009	HEALTH
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GUILDERLAND CENTER	NY	12085	5188615141	01/07/2010	03/05/2010	HEALTH
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GUILDERLAND CENTER	NY	12085	5188615141	01/07/2010	03/05/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.		
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Administration Deficiencies	1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Some	4
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Resident Rights Deficiencies	Reasonably accommodate the needs and preferences of each resident.	Few	3
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335540	GUILDERLAND CENTER REHABILITATION AND E C F	127 MAIN ST
335540	GUILDERLAND CENTER REHABILITATION AND E C F	127 MAIN ST
335540	GUILDERLAND CENTER REHABILITATION AND E C F	127 MAIN ST
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335540	GUILDERLAND CENTER REHABILITATION AND E C F	127 MAIN ST

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

CENTER						
GUILDERLAND CENTER	NY	12085	5188615141	04/15/2010	06/14/2010	HEALTH
GUILDERLAND CENTER	NY	12085	5188615141	04/15/2010	06/14/2010	HEALTH
GUILDERLAND CENTER	NY	12085	5188615141	05/02/2011	06/30/2011	HEALTH
GUILDERLAND CENTER	NY	12085	5188615141	09/09/2011	11/04/2011	HEALTH
GUILDERLAND CENTER	NY	12085	5188615141	09/09/2011	11/04/2011	HEALTH
GUILDERLAND CENTER	NY	12085	5188615141	09/09/2011	11/04/2011	HEALTH
GUILDERLAND CENTER	NY	12085	5188615141	09/09/2011	11/04/2011	HEALTH
GUILDERLAND CENTER	NY	12085	5188615141	09/09/2011	11/04/2011	HEALTH
GUILDERLAND CENTER	NY	12085	5188615141	09/09/2011	11/04/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	prevent new bed (pressure) sores or heal existing bed sores.		
Environmental Deficiencies	Provide housekeeping and maintenance services.	Many	1
Environmental Deficiencies	Have enough outside ventilation via a window or mechanical ventilation, or both.	Few	2
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335540	GUILDERLAND CENTER REHABILITATION AND E C F	127 MAIN ST
335541	MASONIC CARE COMMUNITY OF NEW YORK	2150 BLEECKER STREET
335543	CAPSTONE CENTER FOR REHABILITATION AND NURSING	302 SWART HILL ROAD
335543	CAPSTONE CENTER FOR REHABILITATION AND NURSING	302 SWART HILL ROAD
335543	CAPSTONE CENTER FOR REHABILITATION AND NURSING	302 SWART HILL ROAD
335543	CAPSTONE CENTER FOR REHABILITATION AND NURSING	302 SWART HILL ROAD
335543	CAPSTONE CENTER FOR REHABILITATION AND NURSING	302 SWART HILL ROAD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

GUILDERLAND CENTER	NY	12085	5188615141	07/25/2012	09/20/2012	HEALTH
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UTICA	NY	13501	3157984800	07/13/2012	09/11/2012	HEALTH
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AMSTERDAM	NY	12010	5188426790	07/06/2010	08/30/2010	HEALTH
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AMSTERDAM	NY	12010	5188426790	07/06/2010	08/30/2010	HEALTH
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AMSTERDAM	NY	12010	5188426790	05/27/2011	07/15/2011	HEALTH
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AMSTERDAM	NY	12010	5188426790	10/12/2011	11/28/2011	HEALTH
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AMSTERDAM	NY	12010	5188426790	01/30/2012	02/01/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	deficiencies quarterly, and develop corrective plans of action.		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	1
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335543	CAPSTONE CENTER FOR REHABILITATION AND NURSING	302 SWART HILL ROAD
335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

AMSTERDAM	NY	12010	5188426790	09/17/2012	10/01/2012	HEALTH
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DELHI	NY	13753	6077462331	08/20/2009	10/22/2009	HEALTH
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DELHI	NY	13753	6077462331	12/21/2009	01/20/2010	HEALTH
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DELHI	NY	13753	6077462331	12/21/2009	01/20/2010	HEALTH
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DELHI	NY	13753	6077462331	06/17/2010	08/06/2010	HEALTH
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DELHI	NY	13753	6077462331	06/17/2010	08/06/2010	HEALTH
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DELHI	NY	13753	6077462331	06/17/2010	08/06/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	it is not possible to do so.		
Quality Care Deficiencies	Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

DELHI	NY	13753	6077462331	06/17/2010	08/06/2010	HEALTH
DELHI	NY	13753	6077462331	06/30/2010	08/06/2010	HEALTH
DELHI	NY	13753	6077462331	06/30/2010	08/06/2010	HEALTH
DELHI	NY	13753	6077462331	11/03/2010	12/10/2010	HEALTH
DELHI	NY	13753	6077462331	11/03/2010	12/10/2010	HEALTH
DELHI	NY	13753	6077462331	08/01/2011	08/19/2011	HEALTH
DELHI	NY	13753	6077462331	09/07/2011	09/30/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Some	4
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Many	2
Mistreatment Deficiencies	Protect each resident from all abuse, physical punishment, and being separated from others.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or	Many	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

DELHI	NY	13753	6077462331	09/07/2011	09/30/2011	HEALTH
DELHI	NY	13753	6077462331	09/19/2011	12/11/2011	HEALTH
DELHI	NY	13753	6077462331	09/19/2011	11/18/2011	HEALTH
DELHI	NY	13753	6077462331	09/19/2011	12/11/2011	HEALTH
DELHI	NY	13753	6077462331	09/19/2011	12/11/2011	HEALTH
DELHI	NY	13753	6077462331	09/19/2011	12/11/2011	HEALTH
DELHI	NY	13753	6077462331	09/19/2011	11/18/2011	HEALTH
DELHI	NY	13753	6077462331	09/19/2011	11/18/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	any acts or reports of abuse, neglect or mistreatment of residents.		
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Many	4
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	3
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Resident Rights Deficiencies	Reasonably accommodate the needs and preferences of each resident.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Quality Care Deficiencies	Give the right treatment and services to residents who have mental or psychosocial problems adjusting.	Few	3
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Quality Care Deficiencies	Have enough nurses to care for every resident in a way that maximizes the	Many	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

DELHI	NY	13753	6077462331	09/19/2011	11/18/2011	HEALTH
DELHI	NY	13753	6077462331	11/18/2011	12/11/2011	HEALTH
DELHI	NY	13753	6077462331	11/18/2011	12/11/2011	HEALTH
DELHI	NY	13753	6077462331	11/18/2011	12/11/2011	HEALTH
DELHI	NY	13753	6077462331	11/18/2011	12/11/2011	HEALTH
DELHI	NY	13753	6077462331	03/30/2012	05/29/2012	HEALTH
DELHI	NY	13753	6077462331	03/30/2012	05/29/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	resident in a way that maximizes the resident's well being.		
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Many	4
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Resident Rights Deficiencies	Reasonably accommodate the needs and preferences of each resident.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Give the right treatment and services to residents who have mental or psychosocial problems adjusting.	Some	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

DELHI	NY	13753	6077462331	03/30/2012	05/29/2012	HEALTH
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DELHI	NY	13753	6077462331	03/30/2012	05/29/2012	HEALTH
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DELHI	NY	13753	6077462331	03/30/2012	05/29/2012	HEALTH
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DELHI	NY	13753	6077462331	03/30/2012	05/29/2012	HEALTH
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DELHI	NY	13753	6077462331	03/30/2012	06/29/2012	HEALTH
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DELHI	NY	13753	6077462331	03/30/2012	Not Available	HEALTH
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DELHI	NY	13753	6077462331	03/30/2012	06/29/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	any acts or reports of abuse, neglect or mistreatment of residents.		
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Some	2
Quality Care Deficiencies	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Some	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Many	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Many	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
335544	COUNTRYSIDE CARE CENTER	41861 STATE HIGHWAY 10
335545	SEPHARDIC NURSING AND REHABILITATION CENTER	2266 CROPSEY AVENUE
335545	SEPHARDIC NURSING AND REHABILITATION CENTER	2266 CROPSEY AVENUE
335546	PRESBYTERIAN HOME FOR CENTRAL NEW YORK INC	4290 MIDDLE SETTLEMENT ROAD
335548	THE CROSSINGS NURSING AND REHAB CENTRE	217 EAST AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

DELHI	NY	13753	6077462331	03/30/2012	05/29/2012	HEALTH
DELHI	NY	13753	6077462331	03/30/2012	Not Available	HEALTH
DELHI	NY	13753	6077462331	08/21/2012	09/10/2012	HEALTH
DELHI	NY	13753	6077462331	08/21/2012	09/10/2012	HEALTH
BROOKLYN	NY	11214	7182666100	06/22/2010	08/20/2010	HEALTH
BROOKLYN	NY	11214	7182666100	03/17/2011	04/29/2011	HEALTH
NEW HARTFORD	NY	13413	3157977500	05/10/2012	09/29/2012	HEALTH
MINOA	NY	13116	3156567277	08/31/2010	Not Available	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Many	4
Quality Care Deficiencies	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Many	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Many	4
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335548	THE CROSSINGS NURSING AND REHAB CENTRE	217 EAST AVENUE
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335549	WESTMOUNT HEALTH FACILITY	42 GURNEY LANE
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335549	WESTMOUNT HEALTH FACILITY	42 GURNEY LANE
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335549	WESTMOUNT HEALTH FACILITY	42 GURNEY LANE
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335549	WESTMOUNT HEALTH FACILITY	42 GURNEY LANE
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335549	WESTMOUNT HEALTH FACILITY	42 GURNEY LANE
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335549	WESTMOUNT HEALTH FACILITY	42 GURNEY LANE
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335549	WESTMOUNT HEALTH FACILITY	42 GURNEY LANE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

MINOA	NY	13116	3156567277	01/21/2011	02/28/2011	HEALTH
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QUEENSBURY	NY	12804	5187616540	11/24/2009	12/18/2009	HEALTH
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QUEENSBURY	NY	12804	5187616540	11/24/2009	12/18/2009	HEALTH
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QUEENSBURY	NY	12804	5187616540	02/25/2010	03/29/2010	HEALTH
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QUEENSBURY	NY	12804	5187616540	11/23/2010	01/10/2011	HEALTH
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QUEENSBURY	NY	12804	5187616540	11/23/2010	01/10/2011	HEALTH
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QUEENSBURY	NY	12804	5187616540	12/20/2011	02/07/2012	HEALTH
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QUEENSBURY	NY	12804	5187616540	12/20/2011	02/07/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	heal existing bed sores.		
Environmental Deficiencies	Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Many	2
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks	Few	3

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335553	OUR LADY OF HOPE RESIDENCE	1 JEANNE JUGAN LANE
335554	THE BRIGHTONIAN	1919 ELMWOOD AVENUE
335554	THE BRIGHTONIAN	1919 ELMWOOD AVENUE
335554	THE BRIGHTONIAN	1919 ELMWOOD AVENUE
335554	THE BRIGHTONIAN	1919 ELMWOOD AVENUE
335555	COLD SPRINGS HILLS CTR FOR NURSING AND REHAB	378 SYOSSET WOODBURY ROAD
335556	WESTGATE NURSING HOME	525 BEAHAN ROAD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

LATHAM	NY	12110	5187854551	11/17/2009	12/07/2009	HEALTH
ROCHESTER	NY	14620	5852718700	09/03/2009	10/12/2009	HEALTH
ROCHESTER	NY	14620	5852718700	09/03/2009	10/12/2009	HEALTH
ROCHESTER	NY	14620	5852718700	09/27/2011	11/09/2011	HEALTH
ROCHESTER	NY	14620	5852718700	09/27/2011	09/28/2011	HEALTH
WOODBURY	NY	11797	5169213900	12/30/2009	02/26/2010	HEALTH
ROCHESTER	NY	14624	5852477880	08/27/2009	10/15/2009	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	and provides supervision to prevent avoidable accidents.		
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Resident Rights Deficiencies	Provide access to a telephone for resident to use in private.	Some	1

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335556

WESTGATE NURSING HOME

525 BEAHAN ROAD

335556

WESTGATE NURSING HOME

525 BEAHAN ROAD

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WESTGATE NURSING HOME

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WESTGATE NURSING HOME

525 BEAHAN ROAD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14624	5852477880	08/27/2009	10/15/2009	HEALTH
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ROCHESTER	NY	14624	5852477880	08/27/2009	10/15/2009	HEALTH
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ROCHESTER	NY	14624	5852477880	08/27/2009	10/15/2009	HEALTH
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ROCHESTER	NY	14624	5852477880	08/27/2009	10/15/2009	HEALTH
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ROCHESTER	NY	14624	5852477880	08/27/2009	10/15/2009	HEALTH
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ROCHESTER	NY	14624	5852477880	06/10/2010	07/28/2010	HEALTH
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ROCHESTER	NY	14624	5852477880	06/10/2010	07/28/2010	HEALTH
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ROCHESTER	NY	14624	5852477880	11/04/2010	12/28/2010	HEALTH
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ROCHESTER	NY	14624	5852477880	11/04/2010	12/28/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	resident to use in private.		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Environmental Deficiencies	Provide a safe, clean, comfortable and homelike environment.	Some	1
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	1
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	2
Pharmacy Service Deficiencies	Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335556	WESTGATE NURSING HOME	525 BEAHAN ROAD
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335556	WESTGATE NURSING HOME	525 BEAHAN ROAD
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335556	WESTGATE NURSING HOME	525 BEAHAN ROAD
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335556	WESTGATE NURSING HOME	525 BEAHAN ROAD
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335556	WESTGATE NURSING HOME	525 BEAHAN ROAD
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335556	WESTGATE NURSING HOME	525 BEAHAN ROAD
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335556	WESTGATE NURSING HOME	525 BEAHAN ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14624	5852477880	11/26/2010	01/13/2011	HEALTH
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ROCHESTER	NY	14624	5852477880	11/26/2010	01/18/2011	HEALTH
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ROCHESTER	NY	14624	5852477880	11/26/2010	01/18/2011	HEALTH
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ROCHESTER	NY	14624	5852477880	01/18/2011	02/01/2011	HEALTH
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ROCHESTER	NY	14624	5852477880	01/18/2011	02/01/2011	HEALTH
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ROCHESTER	NY	14624	5852477880	04/05/2011	05/15/2011	HEALTH
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ROCHESTER	NY	14624	5852477880	04/05/2011	05/15/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Quality Care Deficiencies	Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Resident Assessment Deficiencies	Review or revise the resident's care plan after any major change in a resident's physical or mental health.	Few	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335556	WESTGATE NURSING HOME	525 BEAHAN ROAD
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335556	WESTGATE NURSING HOME	525 BEAHAN ROAD
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335556	WESTGATE NURSING HOME	525 BEAHAN ROAD
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335556	WESTGATE NURSING HOME	525 BEAHAN ROAD
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335556	WESTGATE NURSING HOME	525 BEAHAN ROAD
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335556	WESTGATE NURSING HOME	525 BEAHAN ROAD
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335556	WESTGATE NURSING HOME	525 BEAHAN ROAD
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335557	REBEKAH REHAB AND EXTENDED CARE CENTER	1072 HAVEMEYER AVENUE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14624	5852477880	11/21/2011	01/10/2012	HEALTH
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ROCHESTER	NY	14624	5852477880	04/25/2012	06/18/2012	HEALTH
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ROCHESTER	NY	14624	5852477880	04/25/2012	06/18/2012	HEALTH
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ROCHESTER	NY	14624	5852477880	08/03/2012	09/10/2012	HEALTH
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ROCHESTER	NY	14624	5852477880	08/03/2012	09/10/2012	HEALTH
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ROCHESTER	NY	14624	5852477880	08/03/2012	09/10/2012	HEALTH
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ROCHESTER	NY	14624	5852477880	08/03/2012	09/10/2012	HEALTH
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BRONX	NY	10462	7188636200	12/22/2011	02/06/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	measured.		
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Resident Rights Deficiencies	Reasonably accommodate the needs and preferences of each resident.	Few	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Resident Assessment Deficiencies	Review or revise the resident's care plan after any major change in a resident's physical or mental health.	Some	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Quality Care Deficiencies	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	3
Environmental Deficiencies	Keep all essential equipment working safely.	Some	2
Environmental Deficiencies	Provide housekeeping and maintenance	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335558	BENSONHURST CENTER FOR REHAB AND HEALTHCARE	1740 84TH STREET
335559	SUNHARBOR MANOR	255 WARNER AVENUE
335559	SUNHARBOR MANOR	255 WARNER AVENUE
335559	SUNHARBOR MANOR	255 WARNER AVENUE
335561	STATEN ISLAND CARE CENTER	200 LAFAYETTE AVENUE
335562	LIVINGSTON COUNTY CENTER FOR NURSING AND REHAB	11 MURRAY HILL DRIVE
335562	LIVINGSTON COUNTY CENTER FOR NURSING AND REHAB	11 MURRAY HILL DRIVE
335562	LIVINGSTON COUNTY CENTER FOR NURSING AND REHAB	11 MURRAY HILL DRIVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BROOKLYN	NY	11214	7182323666	09/07/2010	11/01/2010	HEALTH
ROSLYN HEIGHTS	NY	11577	5166215400	11/23/2009	01/15/2010	HEALTH
ROSLYN HEIGHTS	NY	11577	5166215400	05/20/2010	06/24/2010	HEALTH
ROSLYN HEIGHTS	NY	11577	5166215400	05/20/2010	06/24/2010	HEALTH
STATEN ISLAND	NY	10301	7184489000	12/13/2010	01/05/2011	HEALTH
MOUNT MORRIS	NY	14510	5852437800	09/21/2010	10/31/2010	HEALTH
MOUNT MORRIS	NY	14510	5852437800	06/02/2011	07/22/2011	HEALTH
MOUNT MORRIS	NY	14510	5852437800	07/11/2011	08/05/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	services.		
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335562	LIVINGSTON COUNTY CENTER FOR NURSING AND REHAB	11 MURRAY HILL DRIVE
335562	LIVINGSTON COUNTY CENTER FOR NURSING AND REHAB	11 MURRAY HILL DRIVE
335562	LIVINGSTON COUNTY CENTER FOR NURSING AND REHAB	11 MURRAY HILL DRIVE
335562	LIVINGSTON COUNTY CENTER FOR NURSING AND REHAB	11 MURRAY HILL DRIVE
335563	ROME MEMORIAL HOSPITAL R H C F	1500 NORTH JAMES STREET
335564	ONTARIO COUNTY HEALTH FACILITY	3062 COUNTY COMPLEX DRIVE
335564	ONTARIO COUNTY HEALTH FACILITY	3062 COUNTY COMPLEX DRIVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

MOUNT MORRIS	NY	14510	5852437800	07/11/2011	08/05/2011	HEALTH
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MOUNT MORRIS	NY	14510	5852437800	07/11/2011	08/05/2011	HEALTH
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MOUNT MORRIS	NY	14510	5852437800	04/11/2012	04/26/2012	HEALTH
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MOUNT MORRIS	NY	14510	5852437800	04/11/2012	06/06/2012	HEALTH
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ROME	NY	13440	3153387318	01/15/2010	03/15/2010	HEALTH
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CANANDAIGUA	NY	14424	5853964340	05/24/2011	07/24/2011	HEALTH
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CANANDAIGUA	NY	14424	5853964340	06/06/2012	07/27/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	4
Pharmacy Service Deficiencies	Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Resident Assessment Deficiencies	Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Few	2
Nutrition and Dietary Deficiencies	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Few	2
Nutrition and Dietary Deficiencies	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335565	BARNWELL NURSING AND REHABILITATION CENTER	3230 CHURCH STREET
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335565	BARNWELL NURSING AND REHABILITATION CENTER	3230 CHURCH STREET
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335565	BARNWELL NURSING AND REHABILITATION CENTER	3230 CHURCH STREET
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335565	BARNWELL NURSING AND REHABILITATION CENTER	3230 CHURCH STREET
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335565	BARNWELL NURSING AND REHABILITATION CENTER	3230 CHURCH STREET
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335565	BARNWELL NURSING AND REHABILITATION CENTER	3230 CHURCH STREET
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335565	BARNWELL NURSING AND REHABILITATION CENTER	3230 CHURCH STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

VALATIE	NY	12184	5187586222	03/17/2010	05/24/2010	HEALTH
VALATIE	NY	12184	5187586222	03/22/2011	05/20/2011	HEALTH
VALATIE	NY	12184	5187586222	03/22/2011	05/20/2011	HEALTH
VALATIE	NY	12184	5187586222	03/22/2011	05/20/2011	HEALTH
VALATIE	NY	12184	5187586222	03/13/2012	03/13/2012	HEALTH
VALATIE	NY	12184	5187586222	05/11/2012	07/11/2012	HEALTH
VALATIE	NY	12184	5187586222	10/17/2012	11/30/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Pharmacy Service Deficiencies	Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Some	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335565	BARNWELL NURSING AND REHABILITATION CENTER	3230 CHURCH STREET
335568	SUNRISE MANOR CTR FOR NURSING	1325 BRENTWOOD ROAD
335568	SUNRISE MANOR CTR FOR NURSING	1325 BRENTWOOD ROAD
335568	SUNRISE MANOR CTR FOR NURSING	1325 BRENTWOOD ROAD
335568	SUNRISE MANOR CTR FOR NURSING	1325 BRENTWOOD ROAD
335569	LAKESIDE BEIKIRCH CARE CTR	170 WEST AVENUE
335569	LAKESIDE BEIKIRCH CARE CTR	170 WEST AVENUE
335569	LAKESIDE BEIKIRCH CARE CTR	170 WEST AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

VALATIE	NY	12184	5187586222	10/17/2012	11/30/2012	HEALTH
BAY SHORE	NY	11706	6316654960	09/08/2010	10/15/2010	HEALTH
BAY SHORE	NY	11706	6316654960	04/28/2011	07/15/2011	HEALTH
BAY SHORE	NY	11706	6316654960	04/28/2011	07/15/2011	HEALTH
BAY SHORE	NY	11706	6316654960	04/28/2011	07/15/2011	HEALTH
BROCKPORT	NY	14420	5853956052	07/01/2010	08/23/2010	HEALTH
BROCKPORT	NY	14420	5853956052	07/01/2010	08/23/2010	HEALTH
BROCKPORT	NY	14420	5853956052	10/26/2011	12/02/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	mistreatment of residents.		
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Administration Deficiencies	Employ or obtain outside professional resources providing services in the nursing home that meet professional standards.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335570	AMSTERDAM NURSING HOME CORP (1992)	1060 AMSTERDAM AVENUE
335574	KAATERSKILL CARE SKILLED NURSING AND REHAB	161 JEFFERSON HEIGHTS
335574	KAATERSKILL CARE SKILLED NURSING AND REHAB	161 JEFFERSON HEIGHTS
335576	FAIRPORT BAPTIST HOMES	4646 NINE MILE POINT ROAD
335581	BAY PARK CENTER FOR NRSG AND REHAB L L C	801 CO OP CITY BLVD
335581	BAY PARK CENTER FOR NRSG AND REHAB L L C	801 CO OP CITY BLVD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

NEW YORK	NY	10025	2123167700	12/15/2009	01/25/2010	HEALTH
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CATSKILL	NY	12414	5189439380	02/02/2010	04/02/2010	HEALTH
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CATSKILL	NY	12414	5189439380	03/06/2012	04/26/2012	HEALTH
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FAIRPORT	NY	14450	5853770350	09/08/2010	10/31/2010	HEALTH
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BRONX	NY	10475	7182396500	12/18/2009	03/10/2010	HEALTH
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BRONX	NY	10475	7182396500	08/31/2010	10/28/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Nutrition and Dietary Deficiencies	Provide food in a way that meets a resident's needs.	Few	3
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Administration Deficiencies	1) Receive registry verification that a nurse aide has met the required training and skills that the State requires; and 2) ensure nurse aides receive the required retraining after 24 months if nursing	Some	1

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335581	BAY PARK CENTER FOR NRSG AND REHAB L L C	801 CO OP CITY BLVD
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335581	BAY PARK CENTER FOR NRSG AND REHAB L L C	801 CO OP CITY BLVD
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335581	BAY PARK CENTER FOR NRSG AND REHAB L L C	801 CO OP CITY BLVD
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335581	BAY PARK CENTER FOR NRSG AND REHAB L L C	801 CO OP CITY BLVD
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335582	BROOKHAVEN REHAB AND HEALTH CARE CENTER L L C	250 BEACH 17TH STREET
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335582	BROOKHAVEN REHAB AND HEALTH CARE CENTER L L C	250 BEACH 17TH STREET
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335587	SUNSET NURSING HOME INC	232 ACADEMY STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BRONX	NY	10475	7182396500	09/13/2010	10/28/2010	HEALTH
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BRONX	NY	10475	7182396500	02/16/2011	04/15/2011	HEALTH
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BRONX	NY	10475	7182396500	02/16/2011	04/15/2011	HEALTH
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BRONX	NY	10475	7182396500	06/21/2011	01/10/2012	HEALTH
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FAR ROCKAWAY	NY	11691	7184717500	07/09/2010	09/06/2010	HEALTH
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FAR ROCKAWAY	NY	11691	7184717500	03/02/2012	03/23/2012	HEALTH
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BOONVILLE	NY	13309	3159424301	06/17/2010	08/16/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	retraining after 24 months if nursing related services were not provided for monetary compensation		
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Environmental Deficiencies	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	Few	2
Resident Rights Deficiencies	Reasonably accommodate the needs and preferences of each resident.	Few	2
Mistreatment Deficiencies	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Pharmacy Service Deficiencies	Maintain drug records and properly mark/label drugs and other similar products according to accepted	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335588	CHITTENANGO CENTER FOR REHAB HEALTH CARE	331 RUSSELL STREET
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335588	CHITTENANGO CENTER FOR REHAB HEALTH CARE	331 RUSSELL STREET
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335588	CHITTENANGO CENTER FOR REHAB HEALTH CARE	331 RUSSELL STREET
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335589	ROME CENTER FOR REHABILITATION AND HEALTH CARE	801 NORTH JAMES STREET
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335589	ROME CENTER FOR REHABILITATION AND HEALTH CARE	801 NORTH JAMES STREET
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335589	ROME CENTER FOR REHABILITATION AND HEALTH CARE	801 NORTH JAMES STREET
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335593	HAWTHORN HEALTH MULTICARE CTR FOR LIVING	1175 DELAWARE AVE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

CHITTENANGO	NY	13037	3156877255	08/20/2010	10/22/2010	HEALTH
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CHITTENANGO	NY	13037	3156877255	01/20/2011	03/09/2011	HEALTH
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CHITTENANGO	NY	13037	3156877255	07/23/2012	06/26/2012	HEALTH
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ROME	NY	13440	3153370550	05/03/2010	07/03/2010	HEALTH
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ROME	NY	13440	3153370550	02/25/2011	04/25/2011	HEALTH
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ROME	NY	13440	3153370550	05/18/2011	05/26/2011	HEALTH
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BUFFALO	NY	14209	7168856733	08/27/2009	10/15/2009	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	products according to accepted professional standards.		
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	3
Administration Deficiencies	Operate and provide services according to Federal, State, and local laws and professional standards.	Many	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Resident Rights Deficiencies	Let the resident refuse treatment or refuse to take part in an experiment and formulate advance directives.	Few	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Some	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335593	HAWTHORN HEALTH MULTICARE CTR FOR LIVING	1175 DELAWARE AVE
335593	HAWTHORN HEALTH MULTICARE CTR FOR LIVING	1175 DELAWARE AVE
335593	HAWTHORN HEALTH MULTICARE CTR FOR LIVING	1175 DELAWARE AVE
335593	HAWTHORN HEALTH MULTICARE CTR FOR LIVING	1175 DELAWARE AVE
335595	ABSOLUT CTR FOR NURSING & REHAB DUNKIRK L L C	447 449 LAKE SHORE DRIVE WEST
335596	SUFFOLK CENTER FOR REHABILITATION AND NRSG	25 SCHOENFELD BLVD
335596	SUFFOLK CENTER FOR REHABILITATION AND NRSG	25 SCHOENFELD BLVD
335598	CLINTON COUNTY NURSING HOME	16 FLYNN AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BUFFALO	NY	14209	7168856733	11/18/2009	12/16/2009	HEALTH
BUFFALO	NY	14209	7168856733	12/31/2009	Not Available	HEALTH
BUFFALO	NY	14209	7168856733	01/26/2011	02/21/2011	HEALTH
BUFFALO	NY	14209	7168856733	09/30/2011	10/24/2011	HEALTH
DUNKIRK	NY	14048	7163666710	10/27/2009	11/20/2009	HEALTH
PATCHOGUE	NY	11772	6312897700	01/12/2010	03/13/2012	HEALTH
PATCHOGUE	NY	11772	6312897700	01/12/2010	03/13/2012	HEALTH
PLATTSBURGH	NY	12901	5185630950	08/02/2010	09/15/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Mistreatment Deficiencies	Keep each resident free from physical restraints, unless needed for medical treatment.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Pharmacy Service Deficiencies	1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Resident Rights Deficiencies	Make sure each resident has the right to have a choice over activities, their	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335598

CLINTON COUNTY NURSING HOME

16 FLYNN AVENUE

335598

CLINTON COUNTY NURSING HOME

16 FLYNN AVENUE

335598

CLINTON COUNTY NURSING HOME

16 FLYNN AVENUE

335598

CLINTON COUNTY NURSING HOME

16 FLYNN AVENUE

335600

HERITAGE HEALTH CARE CENTER

1657 SUNSET AVE

335600

HERITAGE HEALTH CARE CENTER

1657 SUNSET AVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

PLATTSBURGH	NY	12901	5185630950	08/02/2010	09/15/2010	HEALTH
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PLATTSBURGH	NY	12901	5185630950	01/07/2011	01/31/2011	HEALTH
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PLATTSBURGH	NY	12901	5185630950	07/07/2011	09/02/2011	HEALTH
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PLATTSBURGH	NY	12901	5185630950	03/23/2012	05/21/2012	HEALTH
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UTICA	NY	13502	3157977392	02/26/2010	Not Available	HEALTH
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UTICA	NY	13502	3157977392	02/26/2010	Not Available	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	have a choice over activities, their schedules and health care according to his or her interests, assessment, and plan of care.		
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Resident Rights Deficiencies	Let residents voice a complaint or grievance without being treated differently or badly.	Few	2
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335600	HERITAGE HEALTH CARE CENTER	1657 SUNSET AVE
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335600	HERITAGE HEALTH CARE CENTER	1657 SUNSET AVE
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335600	HERITAGE HEALTH CARE CENTER	1657 SUNSET AVE
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335600	HERITAGE HEALTH CARE CENTER	1657 SUNSET AVE
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335600	HERITAGE HEALTH CARE CENTER	1657 SUNSET AVE
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335600	HERITAGE HEALTH CARE CENTER	1657 SUNSET AVE
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335600	HERITAGE HEALTH CARE CENTER	1657 SUNSET AVE
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335600	HERITAGE HEALTH CARE CENTER	1657 SUNSET AVE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

UTICA	NY	13502	3157977392	03/25/2010	05/24/2010	HEALTH
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UTICA	NY	13502	3157977392	03/25/2010	05/24/2010	HEALTH
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UTICA	NY	13502	3157977392	03/25/2010	05/24/2010	HEALTH
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UTICA	NY	13502	3157977392	05/12/2011	06/14/2011	HEALTH
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UTICA	NY	13502	3157977392	05/12/2011	06/14/2011	HEALTH
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UTICA	NY	13502	3157977392	08/06/2012	10/05/2012	HEALTH
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UTICA	NY	13502	3157977392	08/06/2012	10/05/2012	HEALTH
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UTICA	NY	13502	3157977392	08/06/2012	10/05/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Resident Assessment Deficiencies	Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Some	2
Resident Assessment Deficiencies	Make sure that doctors visit residents regularly, as required.	Some	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Quality Care Deficiencies	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335600	HERITAGE HEALTH CARE CENTER	1657 SUNSET AVE
335600	HERITAGE HEALTH CARE CENTER	1657 SUNSET AVE
335603	SCHOFIELD RESIDENCE	3333 ELMWOOD AVENUE
335603	SCHOFIELD RESIDENCE	3333 ELMWOOD AVENUE
335604	BROOKLYN UNITED METHODIST CHURCH HOME	1485 DUMONT AVENUE
335604	BROOKLYN UNITED METHODIST CHURCH HOME	1485 DUMONT AVENUE
335609	MARCUS GARVEY NURSING HOME	810 20 ST MARKS AVENUE
335609	MARCUS GARVEY NURSING HOME	810 20 ST MARKS AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

UTICA	NY	13502	3157977392	08/06/2012	10/05/2012	HEALTH
UTICA	NY	13502	3157977392	08/06/2012	10/05/2012	HEALTH
KENMORE	NY	14217	7168741566	07/11/2012	Not Available	HEALTH
KENMORE	NY	14217	7168741566	07/11/2012	Not Available	HEALTH
BROOKLYN	NY	11208	7188274500	11/04/2009	Not Available	HEALTH
BROOKLYN	NY	11208	7188274500	03/08/2010	05/07/2010	HEALTH
BROOKLYN	NY	11213	7184677300	09/16/2009	09/19/2009	HEALTH
BROOKLYN	NY	11213	7184677300	06/14/2010	08/13/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Nutrition and Dietary Deficiencies	Provide food in a way that meets a resident's needs.	Some	2
Pharmacy Service Deficiencies	Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Many	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335609	MARCUS GARVEY NURSING HOME	810 20 ST MARKS AVENUE
335609	MARCUS GARVEY NURSING HOME	810 20 ST MARKS AVENUE
335609	MARCUS GARVEY NURSING HOME	810 20 ST MARKS AVENUE
335609	MARCUS GARVEY NURSING HOME	810 20 ST MARKS AVENUE
335609	MARCUS GARVEY NURSING HOME	810 20 ST MARKS AVENUE
335609	MARCUS GARVEY NURSING HOME	810 20 ST MARKS AVENUE
335609	MARCUS GARVEY NURSING HOME	810 20 ST MARKS AVENUE
335609	MARCUS GARVEY NURSING HOME	810 20 ST MARKS AVENUE
335609	MARCUS GARVEY NURSING HOME	810 20 ST MARKS AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BROOKLYN	NY	11213	7184677300	06/14/2010	08/13/2010	HEALTH
BROOKLYN	NY	11213	7184677300	11/30/2010	01/31/2011	HEALTH
BROOKLYN	NY	11213	7184677300	11/30/2010	01/31/2011	HEALTH
BROOKLYN	NY	11213	7184677300	11/30/2010	01/31/2011	HEALTH
BROOKLYN	NY	11213	7184677300	02/18/2011	04/18/2011	HEALTH
BROOKLYN	NY	11213	7184677300	09/02/2011	11/01/2011	HEALTH
BROOKLYN	NY	11213	7184677300	11/29/2011	01/27/2012	HEALTH
BROOKLYN	NY	11213	7184677300	11/29/2011	01/27/2012	HEALTH
BROOKLYN	NY	11213	7184677300	03/28/2012	04/27/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	avoidable accidents.		
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	4
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Mistreatment Deficiencies	Keep each resident free from physical restraints, unless needed for medical treatment.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Resident Rights Deficiencies	Properly hold, secure and manage each resident's personal money which is	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335609	MARCUS GARVEY NURSING HOME	810 20 ST MARKS AVENUE
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335609	MARCUS GARVEY NURSING HOME	810 20 ST MARKS AVENUE
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335612	BAPTIST HEALTH N & R	297 N BALLSTON AVE
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335612	BAPTIST HEALTH N & R	297 N BALLSTON AVE
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335612	BAPTIST HEALTH N & R	297 N BALLSTON AVE
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335612	BAPTIST HEALTH N & R	297 N BALLSTON AVE
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335612	BAPTIST HEALTH N & R	297 N BALLSTON AVE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BROOKLYN	NY	11213	7184677300	07/23/2012	07/31/2012	HEALTH
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BROOKLYN	NY	11213	7184677300	07/23/2012	07/31/2012	HEALTH
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SCOTIA	NY	12302	5183704700	04/11/2011	06/03/2011	HEALTH
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SCOTIA	NY	12302	5183704700	04/11/2011	06/03/2011	HEALTH
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SCOTIA	NY	12302	5183704700	07/27/2011	09/15/2011	HEALTH
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SCOTIA	NY	12302	5183704700	07/27/2011	09/15/2011	HEALTH
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SCOTIA	NY	12302	5183704700	06/18/2012	06/18/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	deposited with the nursing home.		
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335615	HAMILTON MANOR NURSING HOME	1172 LONG POND ROAD
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335617	LATTA ROAD NURSING HOME	2100 LATTA ROAD
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335617	LATTA ROAD NURSING HOME	2100 LATTA ROAD
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335619	HIGHLAND NURSING HOME INC	182 HIGHLAND ROAD
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335619	HIGHLAND NURSING HOME INC	182 HIGHLAND ROAD
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335619	HIGHLAND NURSING HOME INC	182 HIGHLAND ROAD
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335620	UNITY LIVING CENTER	89 GENESEE STREET
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335620	UNITY LIVING CENTER	89 GENESEE STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14626	5852250450	05/25/2011	07/08/2011	HEALTH
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ROCHESTER	NY	14612	5852250910	01/21/2010	03/04/2010	HEALTH
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ROCHESTER	NY	14612	5852250910	04/07/2011	04/29/2011	HEALTH
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MASSENA	NY	13662	3157699956	03/03/2010	04/30/2010	HEALTH
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MASSENA	NY	13662	3157699956	03/03/2010	04/30/2010	HEALTH
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MASSENA	NY	13662	3157699956	03/03/2010	04/30/2010	HEALTH
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ROCHESTER	NY	14611	5853683881	10/29/2009	12/15/2009	HEALTH
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ROCHESTER	NY	14611	5853683881	10/29/2009	12/15/2009	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	resident .		
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Provide housekeeping and maintenance services.	Many	1
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Resident Rights Deficiencies	Keep each resident's personal and medical records private and confidential.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Administration Deficiencies	Ensure that all full-time nurse aids employed for more than 4 months are fully trained and competent to provide nursing and nursing-related services, as defined by Federal requirements.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335620

UNITY LIVING CENTER

89 GENESEE STREET

335620

UNITY LIVING CENTER

89 GENESEE STREET

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UNITY LIVING CENTER

89 GENESEE STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14611	5853683881	10/29/2009	12/15/2009	HEALTH
ROCHESTER	NY	14611	5853683881	01/21/2010	02/18/2010	HEALTH
ROCHESTER	NY	14611	5853683881	09/02/2010	11/29/2010	HEALTH
ROCHESTER	NY	14611	5853683881	09/02/2010	11/01/2010	HEALTH
ROCHESTER	NY	14611	5853683881	09/02/2010	11/01/2010	HEALTH
ROCHESTER	NY	14611	5853683881	01/27/2011	03/21/2011	HEALTH
ROCHESTER	NY	14611	5853683881	02/28/2011	03/27/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	and provides supervision to prevent avoidable accidents.		
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Few	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335620	UNITY LIVING CENTER	89 GENESEE STREET
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335620	UNITY LIVING CENTER	89 GENESEE STREET
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335620	UNITY LIVING CENTER	89 GENESEE STREET
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335620	UNITY LIVING CENTER	89 GENESEE STREET
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335620	UNITY LIVING CENTER	89 GENESEE STREET
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335625	CENTER FOR NURSING AND REHABILITATION S N F	520 PROSPECT PLACE
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335625	CENTER FOR NURSING AND REHABILITATION S N F	520 PROSPECT PLACE
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335625	CENTER FOR NURSING AND REHABILITATION S N F	520 PROSPECT PLACE
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335627	TERESIAN HOUSE NURSING HOME CO	200 WASHINGTON AVE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14611	5853683881	08/04/2011	09/30/2011	HEALTH
ROCHESTER	NY	14611	5853683881	08/04/2011	09/30/2011	HEALTH
ROCHESTER	NY	14611	5853683881	01/23/2012	03/19/2012	HEALTH
ROCHESTER	NY	14611	5853683881	03/21/2012	04/21/2012	HEALTH
ROCHESTER	NY	14611	5853683881	07/31/2012	09/07/2012	HEALTH
BROOKLYN	NY	11238	7186361000	10/09/2009	01/02/2010	HEALTH
BROOKLYN	NY	11238	7186361000	01/17/2012	03/02/2012	HEALTH
BROOKLYN	NY	11238	7186361000	04/24/2012	06/08/2012	HEALTH
ALBANY	NY	12203	5184562000	03/18/2010	04/30/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	heal existing bed sores.		
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Give or get specialized rehabilitative services per the patient's assessment or plan of care.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Quality Care Deficiencies	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Few	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

EXT

335627

TERESIAN HOUSE NURSING HOME CO

200 WASHINGTON AVE
EXT

335627

TERESIAN HOUSE NURSING HOME CO

200 WASHINGTON AVE
EXT

335627

TERESIAN HOUSE NURSING HOME CO

200 WASHINGTON AVE
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TERESIAN HOUSE NURSING HOME CO

200 WASHINGTON AVE
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335627

TERESIAN HOUSE NURSING HOME CO

200 WASHINGTON AVE
EXT

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ALBANY	NY	12203	5184562000	03/18/2010	04/30/2010	HEALTH
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ALBANY	NY	12203	5184562000	05/17/2010	06/16/2010	HEALTH
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ALBANY	NY	12203	5184562000	12/09/2010	01/15/2011	HEALTH
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ALBANY	NY	12203	5184562000	12/09/2010	01/15/2011	HEALTH
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ALBANY	NY	12203	5184562000	10/17/2011	12/02/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Mistreatment Deficiencies	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335627	TERESIAN HOUSE NURSING HOME CO	200 WASHINGTON AVE EXT
335627	TERESIAN HOUSE NURSING HOME CO	200 WASHINGTON AVE EXT
335627	TERESIAN HOUSE NURSING HOME CO	200 WASHINGTON AVE EXT
335627	TERESIAN HOUSE NURSING HOME CO	200 WASHINGTON AVE EXT
335628	SULLIVAN COUNTY ADULT CARE CENTER	256 SUNSET LAKE ROAD
335629	PALISADE NURSING HOME COMPANY	5901 PALISADE AVENUE
335631	CHAPIN HOME FOR THE AGING	165 01 CHAPIN PARKWAY
335632	PINE HAVEN HOME	NY ROUTE 217

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ALBANY	NY	12203	5184562000	10/17/2011	12/02/2011	HEALTH
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ALBANY	NY	12203	5184562000	10/17/2011	12/02/2011	HEALTH
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ALBANY	NY	12203	5184562000	02/01/2012	02/20/2012	HEALTH
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ALBANY	NY	12203	5184562000	09/17/2012	10/19/2012	HEALTH
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LIBERTY	NY	12754	8452928640	07/23/2010	08/24/2010	HEALTH
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BRONX	NY	10471	7185811000	08/10/2009	09/15/2009	HEALTH
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JAMAICA	NY	11432	7187392523	03/31/2011	08/20/2011	HEALTH
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PHILMONT	NY	12565	5186724021	10/13/2009	12/11/2009	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	resident.		
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Quality Care Deficiencies	Give the right treatment and services to residents who have mental or psychosocial problems adjusting.	Few	2
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Resident Rights Deficiencies	Let the resident refuse treatment or refuse to take part in an experiment and formulate advance directives.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Properly care for residents needing special services, including: injections,	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335632

PINE HAVEN HOME

NY ROUTE 217

335632

PINE HAVEN HOME

NY ROUTE 217

335632

PINE HAVEN HOME

NY ROUTE 217

335632

PINE HAVEN HOME

NY ROUTE 217

335634

GARDEN GATE HEALTH CARE FACILITY

2365 UNION ROAD

335634

GARDEN GATE HEALTH CARE FACILITY

2365 UNION ROAD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

PHILMONT	NY	12565	5186724021	09/29/2011	10/14/2011	HEALTH
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PHILMONT	NY	12565	5186724021	03/23/2012	05/22/2012	HEALTH
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PHILMONT	NY	12565	5186724021	04/27/2012	06/01/2012	HEALTH
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PHILMONT	NY	12565	5186724021	06/08/2012	07/06/2012	HEALTH
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CHEEKTOWAGA	NY	14227	7166688100	06/11/2010	07/26/2010	HEALTH
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CHEEKTOWAGA	NY	14227	7166688100	06/11/2010	07/26/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.		
Nutrition and Dietary Deficiencies	Store, cook, and serve food in a safe and clean way.	Many	1
Quality Care Deficiencies	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Resident Rights Deficiencies	Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed.	Some	2
Resident Rights Deficiencies	Use equal practices about transfer, discharge and providing services for all residents, regardless of payment source.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335636	GOOD SAMARITAN NURSING HOME	101 ELM ST
335637	BROOKLYN QUEENS NURSING HOME	2749 LINDEN BLVD
335637	BROOKLYN QUEENS NURSING HOME	2749 LINDEN BLVD
335638	DELAWARE NURSING AND REHABILITATION CENTER	1014 DELAWARE AVE
335639	CATSKILL REGIONAL MEDICAL CENTER S N F	68 BUSHVILLE ROAD
335640	HARBOUR HEALTH MULTICARE CTR FOR LIVING	1205 DELAWARE AVENUE
335640	HARBOUR HEALTH MULTICARE CTR FOR LIVING	1205 DELAWARE AVENUE
335640	HARBOUR HEALTH MULTICARE CTR FOR LIVING	1205 DELAWARE AVENUE
335640	HARBOUR HEALTH MULTICARE CTR FOR LIVING	1205 DELAWARE AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SAYVILLE	NY	11782	6312442400	12/29/2009	01/29/2010	HEALTH
BROOKLYN	NY	11208	7182775100	11/08/2011	12/01/2011	HEALTH
BROOKLYN	NY	11208	7182775100	11/08/2011	12/06/2011	HEALTH
BUFFALO	NY	14209	7168836782	08/20/2009	10/13/2009	HEALTH
HARRIS	NY	12742	8457943300	07/30/2012	09/05/2012	HEALTH
BUFFALO	NY	14209	7168853838	08/28/2009	10/15/2009	HEALTH
BUFFALO	NY	14209	7168853838	08/28/2009	10/15/2009	HEALTH
BUFFALO	NY	14209	7168853838	11/27/2009	12/11/2009	HEALTH
BUFFALO	NY	14209	7168853838	01/29/2010	02/19/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	1
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	2
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Some	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335640	HARBOUR HEALTH MULTICARE CTR FOR LIVING	1205 DELAWARE AVENUE
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335641	ABSOLUT CTR FOR NURSING & REHAB HOUGHTON L L C	9876 LUCKEY DRIVE
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335641	ABSOLUT CTR FOR NURSING & REHAB HOUGHTON L L C	9876 LUCKEY DRIVE
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335642	GOWANDA REHABILITATION AND NURSING CENTER	100 MILLER STREET
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335645	BETHANY NURSING HOME	3005 WATKINS ROAD
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335645	BETHANY NURSING HOME	3005 WATKINS ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BUFFALO	NY	14209	7168853838	01/04/2012	02/07/2012	HEALTH
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HOUGHTON	NY	14744	5855672207	09/02/2011	09/09/2011	HEALTH
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HOUGHTON	NY	14744	5855672207	09/02/2011	09/09/2011	HEALTH
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GOWANDA	NY	14070	7165325700	02/23/2010	Not Available	HEALTH
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HORSEHEADS	NY	14845	6077398711	04/15/2010	06/14/2010	HEALTH
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HORSEHEADS	NY	14845	6077398711	04/21/2011	06/21/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.		
Quality Care Deficiencies	Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335645	BETHANY NURSING HOME	3005 WATKINS ROAD
335645	BETHANY NURSING HOME	3005 WATKINS ROAD
335647	WILLIAMSVILLE SUBURBAN L L C	163 SOUTH UNION ROAD
335647	WILLIAMSVILLE SUBURBAN L L C	163 SOUTH UNION ROAD
335647	WILLIAMSVILLE SUBURBAN L L C	163 SOUTH UNION ROAD
335647	WILLIAMSVILLE SUBURBAN L L C	163 SOUTH UNION ROAD
335647	WILLIAMSVILLE SUBURBAN L L C	163 SOUTH UNION ROAD
335647	WILLIAMSVILLE SUBURBAN L L C	163 SOUTH UNION ROAD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

HORSEHEADS	NY	14845	6077398711	04/21/2011	06/21/2011	HEALTH
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HORSEHEADS	NY	14845	6077398711	03/28/2012	05/21/2012	HEALTH
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WILLIAMSVILLE	NY	14221	7166326152	09/02/2009	Not Available	HEALTH
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WILLIAMSVILLE	NY	14221	7166326152	09/02/2009	Not Available	HEALTH
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WILLIAMSVILLE	NY	14221	7166326152	09/02/2009	Not Available	HEALTH
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WILLIAMSVILLE	NY	14221	7166326152	09/02/2009	Not Available	HEALTH
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WILLIAMSVILLE	NY	14221	7166326152	09/02/2009	Not Available	HEALTH
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WILLIAMSVILLE	NY	14221	7166326152	09/02/2009	Not Available	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Quality Care Deficiencies	Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Quality Care Deficiencies	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335647	WILLIAMSVILLE SUBURBAN L L C	163 SOUTH UNION ROAD
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335647	WILLIAMSVILLE SUBURBAN L L C	163 SOUTH UNION ROAD
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335647	WILLIAMSVILLE SUBURBAN L L C	163 SOUTH UNION ROAD
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335647	WILLIAMSVILLE SUBURBAN L L C	163 SOUTH UNION ROAD
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335647	WILLIAMSVILLE SUBURBAN L L C	163 SOUTH UNION ROAD
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335647	WILLIAMSVILLE SUBURBAN L L C	163 SOUTH UNION ROAD
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335647	WILLIAMSVILLE SUBURBAN L L C	163 SOUTH UNION ROAD
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335647	WILLIAMSVILLE SUBURBAN L L C	163 SOUTH UNION ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

WILLIAMSVILLE	NY	14221	7166326152	09/02/2009	Not Available	HEALTH
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WILLIAMSVILLE	NY	14221	7166326152	12/10/2009	Not Available	HEALTH
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WILLIAMSVILLE	NY	14221	7166326152	03/01/2010	Not Available	HEALTH
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WILLIAMSVILLE	NY	14221	7166326152	05/21/2010	07/15/2010	HEALTH
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WILLIAMSVILLE	NY	14221	7166326152	05/21/2010	07/15/2010	HEALTH
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WILLIAMSVILLE	NY	14221	7166326152	05/21/2010	07/15/2010	HEALTH
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WILLIAMSVILLE	NY	14221	7166326152	07/13/2010	08/03/2010	HEALTH
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WILLIAMSVILLE	NY	14221	7166326152	07/13/2010	08/03/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	respiratory care, foot care, and prostheses.		
Administration Deficiencies	Post nurse staffing information/data on a daily basis.	Some	1
Environmental Deficiencies	Keep all essential equipment working safely.	Some	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Quality Care Deficiencies	Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Some	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335647	WILLIAMSVILLE SUBURBAN L L C	163 SOUTH UNION ROAD
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335647	WILLIAMSVILLE SUBURBAN L L C	163 SOUTH UNION ROAD
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335647	WILLIAMSVILLE SUBURBAN L L C	163 SOUTH UNION ROAD
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335647	WILLIAMSVILLE SUBURBAN L L C	163 SOUTH UNION ROAD
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335647	WILLIAMSVILLE SUBURBAN L L C	163 SOUTH UNION ROAD
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335647	WILLIAMSVILLE SUBURBAN L L C	163 SOUTH UNION ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

WILLIAMSVILLE	NY	14221	7166326152	12/20/2010	Not Available	HEALTH
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WILLIAMSVILLE	NY	14221	7166326152	01/11/2011	Not Available	HEALTH
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WILLIAMSVILLE	NY	14221	7166326152	01/11/2011	Not Available	HEALTH
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WILLIAMSVILLE	NY	14221	7166326152	01/11/2011	Not Available	HEALTH
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WILLIAMSVILLE	NY	14221	7166326152	07/01/2011	Not Available	HEALTH
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WILLIAMSVILLE	NY	14221	7166326152	09/14/2012	Not Available	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	serious medication errors.		
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335650	ERIE COUNTY MEDICAL CTR S N F / ERIE COUNTY HOME	462 GRIDER STREET
335650	ERIE COUNTY MEDICAL CTR S N F / ERIE COUNTY HOME	462 GRIDER STREET
335650	ERIE COUNTY MEDICAL CTR S N F / ERIE COUNTY HOME	462 GRIDER STREET
335650	ERIE COUNTY MEDICAL CTR S N F / ERIE COUNTY HOME	462 GRIDER STREET
335650	ERIE COUNTY MEDICAL CTR S N F / ERIE COUNTY HOME	462 GRIDER STREET
335650	ERIE COUNTY MEDICAL CTR S N F / ERIE COUNTY HOME	462 GRIDER STREET
335650	ERIE COUNTY MEDICAL CTR S N F / ERIE COUNTY HOME	462 GRIDER STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BUFFALO	NY	14215	7168983000	08/26/2009	Not Available	HEALTH
BUFFALO	NY	14215	7168983000	09/15/2009	Not Available	HEALTH
BUFFALO	NY	14215	7168983000	11/03/2009	Not Available	HEALTH
BUFFALO	NY	14215	7168983000	11/03/2009	Not Available	HEALTH
BUFFALO	NY	14215	7168983000	11/03/2009	Not Available	HEALTH
BUFFALO	NY	14215	7168983000	01/29/2010	03/22/2010	HEALTH
BUFFALO	NY	14215	7168983000	01/29/2010	03/22/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	prevent new bed (pressure) sores or heal existing bed sores.		
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Quality Care Deficiencies	Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Quality Care Deficiencies	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Quality Care Deficiencies	Provide medically-related social services to help each resident achieve the highest possible quality of life.	Some	1
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335650	ERIE COUNTY MEDICAL CTR S N F / ERIE COUNTY HOME	462 GRIDER STREET
335650	ERIE COUNTY MEDICAL CTR S N F / ERIE COUNTY HOME	462 GRIDER STREET
335650	ERIE COUNTY MEDICAL CTR S N F / ERIE COUNTY HOME	462 GRIDER STREET
335650	ERIE COUNTY MEDICAL CTR S N F / ERIE COUNTY HOME	462 GRIDER STREET
335650	ERIE COUNTY MEDICAL CTR S N F / ERIE COUNTY HOME	462 GRIDER STREET
335650	ERIE COUNTY MEDICAL CTR S N F / ERIE COUNTY HOME	462 GRIDER STREET
335652	ABSOLUT CTR FOR NURSING & REHAB THREE RIVERS L L C	101 CREEKSIDE DRIVE
335652	ABSOLUT CTR FOR NURSING & REHAB THREE RIVERS L L C	101 CREEKSIDE DRIVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BUFFALO	NY	14215	7168983000	01/29/2010	03/22/2010	HEALTH
BUFFALO	NY	14215	7168983000	01/29/2010	03/22/2010	HEALTH
BUFFALO	NY	14215	7168983000	04/07/2010	04/29/2010	HEALTH
BUFFALO	NY	14215	7168983000	09/09/2010	Not Available	HEALTH
BUFFALO	NY	14215	7168983000	09/19/2011	Not Available	HEALTH
BUFFALO	NY	14215	7168983000	01/20/2012	03/20/2012	HEALTH
PAINTED POST	NY	14870	6079364108	08/26/2009	09/15/2009	HEALTH
PAINTED POST	NY	14870	6079364108	02/25/2010	04/10/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Give or get specialized rehabilitative services per the patient's assessment or plan of care.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Environmental Deficiencies	Provide a safe, clean, comfortable and homelike environment.	Some	1
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335652	ABSOLUT CTR FOR NURSING & REHAB THREE RIVERS L L C	101 CREEKSIDE DRIVE
335652	ABSOLUT CTR FOR NURSING & REHAB THREE RIVERS L L C	101 CREEKSIDE DRIVE
335652	ABSOLUT CTR FOR NURSING & REHAB THREE RIVERS L L C	101 CREEKSIDE DRIVE
335657	CAMPBELL HALL REHAB CENTER	23 KIERNAN RD
335657	CAMPBELL HALL REHAB CENTER	23 KIERNAN RD
335657	CAMPBELL HALL REHAB CENTER	23 KIERNAN RD
335657	CAMPBELL HALL REHAB CENTER	23 KIERNAN RD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

PAINTED POST	NY	14870	6079364108	03/22/2010	04/10/2010	HEALTH
PAINTED POST	NY	14870	6079364108	08/03/2010	10/10/2010	HEALTH
PAINTED POST	NY	14870	6079364108	11/10/2010	12/01/2010	HEALTH
CAMPBELL HALL	NY	10916	8452948154	11/12/2009	12/30/2009	HEALTH
CAMPBELL HALL	NY	10916	8452948154	11/20/2009	12/31/2009	HEALTH
CAMPBELL HALL	NY	10916	8452948154	08/16/2011	10/28/2011	HEALTH
CAMPBELL HALL	NY	10916	8452948154	08/16/2011	10/28/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Resident Rights Deficiencies	Reasonably accommodate the needs and preferences of each resident.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Pharmacy Service Deficiencies	Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Quality Care Deficiencies	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	3

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335657	CAMPBELL HALL REHAB CENTER	23 KIERNAN RD
335657	CAMPBELL HALL REHAB CENTER	23 KIERNAN RD
335657	CAMPBELL HALL REHAB CENTER	23 KIERNAN RD
335658	GROTON COMMUNITY HEALTH CARE CTR R C F	120 SYKES STREET
335658	GROTON COMMUNITY HEALTH CARE CTR R C F	120 SYKES STREET
335659	TERRACE HEALTH CARE CENTER	2678 KINGSBRIDGE TERRACE
335659	TERRACE HEALTH CARE CENTER	2678 KINGSBRIDGE TERRACE
335661	WELLSVILLE MANOR CARE CENTER	4192A BOLIVAR ROAD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

CAMPBELL HALL	NY	10916	8452948154	08/16/2011	10/28/2011	HEALTH
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CAMPBELL HALL	NY	10916	8452948154	12/22/2011	01/31/2012	HEALTH
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CAMPBELL HALL	NY	10916	8452948154	12/22/2011	01/31/2012	HEALTH
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GROTON	NY	13073	6078985876	08/07/2009	10/01/2009	HEALTH
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GROTON	NY	13073	6078985876	08/07/2009	10/23/2009	HEALTH
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BRONX	NY	10463	7187965800	03/30/2010	08/02/2010	HEALTH
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BRONX	NY	10463	7187965800	05/24/2012	07/20/2012	HEALTH
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WELLSVILLE	NY	14895	5855934400	08/06/2009	09/18/2009	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Few	3
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	3
Environmental Deficiencies	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	Few	2
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335661	WELLSVILLE MANOR CARE CENTER	4192A BOLIVAR ROAD
335661	WELLSVILLE MANOR CARE CENTER	4192A BOLIVAR ROAD
335661	WELLSVILLE MANOR CARE CENTER	4192A BOLIVAR ROAD
335663	RIDGE VIEW MANOR, L L C	300 DORRANCE AVENUE
335663	RIDGE VIEW MANOR, L L C	300 DORRANCE AVENUE
335663	RIDGE VIEW MANOR, L L C	300 DORRANCE AVENUE
335663	RIDGE VIEW MANOR, L L C	300 DORRANCE AVENUE
335663	RIDGE VIEW MANOR, L L C	300 DORRANCE AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

WELLSVILLE	NY	14895	5855934400	08/06/2009	09/18/2009	HEALTH
WELLSVILLE	NY	14895	5855934400	06/23/2011	08/19/2011	HEALTH
WELLSVILLE	NY	14895	5855934400	06/23/2011	08/19/2011	HEALTH
BUFFALO	NY	14220	7165665252	05/25/2010	Not Available	HEALTH
BUFFALO	NY	14220	7165665252	05/25/2010	Not Available	HEALTH
BUFFALO	NY	14220	7165665252	05/25/2010	Not Available	HEALTH
BUFFALO	NY	14220	7165665252	05/25/2010	Not Available	HEALTH
BUFFALO	NY	14220	7165665252	05/25/2010	Not Available	HEALTH
BUFFALO	NY	14220	7165665252	05/25/2010	Not Available	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Administration Deficiencies	1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Some	4
Administration Deficiencies	Choose a doctor to serve as the medical director to create resident care policies and coordinate medical care in the facility.	Many	2
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335663	RIDGE VIEW MANOR, L L C	300 DORRANCE AVENUE
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335663	RIDGE VIEW MANOR, L L C	300 DORRANCE AVENUE
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335663	RIDGE VIEW MANOR, L L C	300 DORRANCE AVENUE
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335663	RIDGE VIEW MANOR, L L C	300 DORRANCE AVENUE
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335663	RIDGE VIEW MANOR, L L C	300 DORRANCE AVENUE
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335663	RIDGE VIEW MANOR, L L C	300 DORRANCE AVENUE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BUFFALO	NY	14220	7165665252	05/26/2010	07/20/2010	HEALTH
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BUFFALO	NY	14220	7165665252	05/26/2010	07/20/2010	HEALTH
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BUFFALO	NY	14220	7165665252	05/26/2010	07/20/2010	HEALTH
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BUFFALO	NY	14220	7165665252	05/26/2010	07/20/2010	HEALTH
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BUFFALO	NY	14220	7165665252	06/17/2010	07/20/2010	HEALTH
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BUFFALO	NY	14220	7165665252	07/29/2010	Not Available	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.		
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Quality Care Deficiencies	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Environmental Deficiencies	Make sure that a working call system is available in each resident's room or	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335663	RIDGE VIEW MANOR, L L C	300 DORRANCE AVENUE
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335663	RIDGE VIEW MANOR, L L C	300 DORRANCE AVENUE
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335663	RIDGE VIEW MANOR, L L C	300 DORRANCE AVENUE
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335663	RIDGE VIEW MANOR, L L C	300 DORRANCE AVENUE
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335663	RIDGE VIEW MANOR, L L C	300 DORRANCE AVENUE
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335663	RIDGE VIEW MANOR, L L C	300 DORRANCE AVENUE
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335665	TERENCE CARDINAL COOKE H C C	1249 FIFTH AVENUE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BUFFALO	NY	14220	7165665252	12/06/2010	Not Available	HEALTH
BUFFALO	NY	14220	7165665252	12/06/2010	Not Available	HEALTH
BUFFALO	NY	14220	7165665252	12/06/2010	Not Available	HEALTH
BUFFALO	NY	14220	7165665252	12/06/2010	Not Available	HEALTH
BUFFALO	NY	14220	7165665252	09/07/2012	Not Available	HEALTH
BUFFALO	NY	14220	7165665252	09/07/2012	Not Available	HEALTH
NEW YORK	NY	10029	2123603600	03/15/2012	05/01/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	available in each resident's room or bathroom and bathing area.		
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335665	TERENCE CARDINAL COOKE H C C	1249 FIFTH AVENUE
335665	TERENCE CARDINAL COOKE H C C	1249 FIFTH AVENUE
335667	SUNSHINE CHILDREN'S HOME AND REHAB CENTER	15 SPRING VALLEY ROAD
335668	KIRKHAVEN	254 ALEXANDER STREET
335670	CAYUGA COUNTY NURSING HOME	7451 COUNTY HOUSE ROAD
335670	CAYUGA COUNTY NURSING HOME	7451 COUNTY HOUSE ROAD
335674	NESCONSET CENTER FOR NURSING AND REHABILITATION	100 SOUTHERN BOULEVARD
335674	NESCONSET CENTER FOR NURSING AND REHABILITATION	100 SOUTHERN BOULEVARD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

NEW YORK	NY	10029	2123603600	03/15/2012	05/01/2012	HEALTH
NEW YORK	NY	10029	2123603600	03/15/2012	05/01/2012	HEALTH
OSSINING	NY	10562	9143337000	12/31/2010	01/04/2011	HEALTH
ROCHESTER	NY	14607	5854611991	02/16/2012	04/16/2012	HEALTH
AUBURN	NY	13021	3152537346	04/15/2010	06/08/2010	HEALTH
AUBURN	NY	13021	3152537346	01/31/2011	04/05/2011	HEALTH
NESCONSET	NY	11767	6313618800	09/23/2010	10/25/2010	HEALTH
NESCONSET	NY	11767	6313618800	12/08/2010	01/14/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	REHABILITATION	BOULEVARD
335675	JAMES G JOHNSTON MEMORIAL NURSING HOME	285 DEYO HILL ROAD
335675	JAMES G JOHNSTON MEMORIAL NURSING HOME	285 DEYO HILL ROAD
335675	JAMES G JOHNSTON MEMORIAL NURSING HOME	285 DEYO HILL ROAD
335677	SHEEPSHEAD NURSING AND REHAB CTR	2840 KNAPP ST
335677	SHEEPSHEAD NURSING AND REHAB CTR	2840 KNAPP ST
335677	SHEEPSHEAD NURSING AND REHAB CTR	2840 KNAPP ST
335682	BISHOP CHARLES WALDO MACLEAN EPISCOPAL N H	17 11 BROOKHAVEN AVENUE
335682	BISHOP CHARLES WALDO MACLEAN EPISCOPAL N H	17 11 BROOKHAVEN AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

JOHNSON CITY	NY	13790	6077987818	01/28/2010	03/28/2010	HEALTH
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JOHNSON CITY	NY	13790	6077987818	03/10/2011	05/08/2011	HEALTH
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JOHNSON CITY	NY	13790	6077987818	05/11/2012	06/29/2012	HEALTH
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BROOKLYN	NY	11235	7186465700	06/08/2011	12/24/2011	HEALTH
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BROOKLYN	NY	11235	7186465700	06/08/2011	12/24/2011	HEALTH
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BROOKLYN	NY	11235	7186465700	06/08/2011	12/24/2011	HEALTH
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FAR ROCKAWAY	NY	11691	7188698037	09/30/2011	10/31/2011	HEALTH
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FAR ROCKAWAY	NY	11691	7188698037	03/16/2012	04/20/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	maintain the highest well being of each resident .		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335682	BISHOP CHARLES WALDO MACLEAN EPISCOPAL N H	17 11 BROOKHAVEN AVENUE
335683	ABSOLUT CTR FOR NURSING & REHAB WESTFIELD L L C	26 CASS STREET
335683	ABSOLUT CTR FOR NURSING & REHAB WESTFIELD L L C	26 CASS STREET
335683	ABSOLUT CTR FOR NURSING & REHAB WESTFIELD L L C	26 CASS STREET
335684	ELANT AT GOSHEN INC	46 HARRIMAN DRIVE
335684	ELANT AT GOSHEN INC	46 HARRIMAN DRIVE
335684	ELANT AT GOSHEN INC	46 HARRIMAN DRIVE
335684	ELANT AT GOSHEN INC	46 HARRIMAN DRIVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

FAR ROCKAWAY	NY	11691	7188698037	03/16/2012	04/20/2012	HEALTH
WESTFIELD	NY	14787	7163264646	04/10/2012	Not Available	HEALTH
WESTFIELD	NY	14787	7163264646	04/10/2012	Not Available	HEALTH
WESTFIELD	NY	14787	7163264646	04/10/2012	Not Available	HEALTH
GOSHEN	NY	10924	8452913700	10/22/2009	11/20/2009	HEALTH
GOSHEN	NY	10924	8452913700	07/27/2010	08/17/2010	HEALTH
GOSHEN	NY	10924	8452913700	07/27/2010	08/17/2010	HEALTH
GOSHEN	NY	10924	8452913700	07/28/2010	08/17/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	avoidable accidents.		
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Quality Care Deficiencies	Make sure that residents receive treatment/services to not only continue, but improve the ability to care for themselves.	Few	2
Quality Care Deficiencies	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Some	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Resident Rights Deficiencies	Reasonably accommodate the needs and preferences of each resident.	Few	2
Resident Assessment Deficiencies	Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Quality Care Deficiencies	Make sure that each resident who	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335685	PALATINE NURSING HOME	154 LAFAYETTE STREET
335685	PALATINE NURSING HOME	154 LAFAYETTE STREET
335690	WHITE OAKS NURSING HOME	8565 JERICHO TURNPIKE
335691	MCAULEY MANOR AT MERCYCARE	ONE BETHESDA DRIVE
335691	MCAULEY MANOR AT MERCYCARE	ONE BETHESDA DRIVE
335693	ROSEWOOD REHABILITATION & NURSING CENTER	284 TROY ROAD
335693	ROSEWOOD REHABILITATION & NURSING CENTER	284 TROY ROAD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

PALATINE BRIDGE	NY	13428	5186735212	12/22/2009	01/27/2010	HEALTH
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PALATINE BRIDGE	NY	13428	5186735212	08/13/2012	08/31/2012	HEALTH
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WOODBURY	NY	11797	5163673400	07/09/2010	09/14/2010	HEALTH
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HORNELL	NY	14843	6073246990	08/26/2010	10/26/2010	HEALTH
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HORNELL	NY	14843	6073246990	11/04/2011	01/04/2012	HEALTH
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RENSSELAER	NY	12144	5182861621	09/03/2009	10/30/2009	HEALTH
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RENSSELAER	NY	12144	5182861621	05/26/2010	06/30/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.		
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Few	2
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each	Many	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335693	ROSEWOOD REHABILITATION & NURSING CENTER	284 TROY ROAD
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335693	ROSEWOOD REHABILITATION & NURSING CENTER	284 TROY ROAD
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335693	ROSEWOOD REHABILITATION & NURSING CENTER	284 TROY ROAD
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335693	ROSEWOOD REHABILITATION & NURSING CENTER	284 TROY ROAD
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335693	ROSEWOOD REHABILITATION & NURSING CENTER	284 TROY ROAD
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335693	ROSEWOOD REHABILITATION & NURSING CENTER	284 TROY ROAD
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335693	ROSEWOOD REHABILITATION & NURSING CENTER	284 TROY ROAD
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335693	ROSEWOOD REHABILITATION & NURSING CENTER	284 TROY ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

RENSSELAER	NY	12144	5182861621	05/26/2010	06/30/2010	HEALTH
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RENSSELAER	NY	12144	5182861621	05/26/2010	06/30/2010	HEALTH
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RENSSELAER	NY	12144	5182861621	05/26/2010	06/30/2010	HEALTH
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RENSSELAER	NY	12144	5182861621	04/06/2011	05/15/2011	HEALTH
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RENSSELAER	NY	12144	5182861621	08/29/2011	09/12/2011	HEALTH
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RENSSELAER	NY	12144	5182861621	08/29/2011	09/12/2011	HEALTH
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RENSSELAER	NY	12144	5182861621	08/29/2011	09/12/2011	HEALTH
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RENSSELAER	NY	12144	5182861621	08/29/2011	09/12/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	maintain the highest well being of each resident .		
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Many	4
Administration Deficiencies	Choose a doctor to serve as the medical director to create resident care policies and coordinate medical care in the facility.	Many	4
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Many	4
Resident Rights Deficiencies	Tell the resident completely about his or her health status, care and treatments.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Nutrition and Dietary Deficiencies	Store, cook, and serve food in a safe and clean way.	Some	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335693	ROSEWOOD REHABILITATION & NURSING CENTER	284 TROY ROAD
335697	EDDY VILLAGE GREEN	421 W COLUMBIA STREET
335697	EDDY VILLAGE GREEN	421 W COLUMBIA STREET
335697	EDDY VILLAGE GREEN	421 W COLUMBIA STREET
335697	EDDY VILLAGE GREEN	421 W COLUMBIA STREET
335697	EDDY VILLAGE GREEN	421 W COLUMBIA STREET
335697	EDDY VILLAGE GREEN	421 W COLUMBIA STREET
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

RENSSELAER	NY	12144	5182861621	08/29/2011	09/12/2011	HEALTH
COHOES	NY	12047	5182375630	02/18/2010	04/01/2010	HEALTH
COHOES	NY	12047	5182375630	07/06/2010	08/31/2010	HEALTH
COHOES	NY	12047	5182375630	07/06/2010	08/31/2010	HEALTH
COHOES	NY	12047	5182375630	07/06/2010	08/31/2010	HEALTH
COHOES	NY	12047	5182375630	07/06/2010	08/31/2010	HEALTH
COHOES	NY	12047	5182375630	08/04/2011	09/15/2011	HEALTH
NISKAYUNA	NY	12309	5183742212	09/09/2009	10/09/2009	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	spreading.		
Environmental Deficiencies	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	Some	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Some	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

NISKAYUNA	NY	12309	5183742212	11/05/2009	12/29/2009	HEALTH
NISKAYUNA	NY	12309	5183742212	05/11/2010	11/10/2010	HEALTH
NISKAYUNA	NY	12309	5183742212	05/11/2010	07/09/2010	HEALTH
NISKAYUNA	NY	12309	5183742212	05/11/2010	09/10/2010	HEALTH
NISKAYUNA	NY	12309	5183742212	05/11/2010	09/10/2010	HEALTH
NISKAYUNA	NY	12309	5183742212	05/11/2010	10/21/2010	HEALTH
NISKAYUNA	NY	12309	5183742212	05/11/2010	10/21/2010	HEALTH
NISKAYUNA	NY	12309	5183742212	05/11/2010	11/10/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Mistreatment Deficiencies	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Few	3
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Resident Assessment Deficiencies	Check and assess each resident's assessment at least every 3 months.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

NISKAYUNA	NY	12309	5183742212	05/11/2010	09/10/2010	HEALTH
NISKAYUNA	NY	12309	5183742212	05/11/2010	11/10/2010	HEALTH
NISKAYUNA	NY	12309	5183742212	05/11/2010	10/21/2010	HEALTH
NISKAYUNA	NY	12309	5183742212	05/11/2010	09/10/2010	HEALTH
NISKAYUNA	NY	12309	5183742212	05/11/2010	09/10/2010	HEALTH
NISKAYUNA	NY	12309	5183742212	07/21/2010	09/10/2010	HEALTH
NISKAYUNA	NY	12309	5183742212	07/21/2010	09/10/2010	HEALTH
NISKAYUNA	NY	12309	5183742212	07/21/2010	09/10/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Pharmacy Service Deficiencies	1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	3
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	1
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	3
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Resident Assessment Deficiencies	Check and assess each resident's assessment at least every 3 months.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

NISKAYUNA	NY	12309	5183742212	07/21/2010	09/10/2010	HEALTH
NISKAYUNA	NY	12309	5183742212	10/01/2010	10/14/2010	HEALTH
NISKAYUNA	NY	12309	5183742212	10/01/2010	10/14/2010	HEALTH
NISKAYUNA	NY	12309	5183742212	10/01/2010	10/14/2010	HEALTH
NISKAYUNA	NY	12309	5183742212	10/21/2010	Not Available	HEALTH
NISKAYUNA	NY	12309	5183742212	10/21/2010	Not Available	HEALTH
NISKAYUNA	NY	12309	5183742212	10/21/2010	Not Available	HEALTH
NISKAYUNA	NY	12309	5183742212	01/07/2011	02/28/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	1
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	2
Mistreatment Deficiencies	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Few	3
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Pharmacy Service Deficiencies	1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	3
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335701	PATHWAYS NURSING & REHABILITATION CENTER	1805 PROVIDENCE AVENUE
335703	BUSHWICK CENTER FOR REHABILITATION AND HEALTH CARE	50 SHEFFIELD AVENUE
335704	ST JOHNSVILLE REHAB & NURSING	7 TIMMERMAN AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

NISKAYUNA	NY	12309	5183742212	01/07/2011	02/28/2011	HEALTH
NISKAYUNA	NY	12309	5183742212	05/14/2011	06/27/2011	HEALTH
NISKAYUNA	NY	12309	5183742212	05/14/2011	06/27/2011	HEALTH
NISKAYUNA	NY	12309	5183742212	09/06/2011	10/23/2011	HEALTH
NISKAYUNA	NY	12309	5183742212	10/28/2011	12/09/2011	HEALTH
NISKAYUNA	NY	12309	5183742212	04/27/2012	06/15/2012	HEALTH
BROOKLYN	NY	11207	7183452273	05/04/2012	05/05/2012	HEALTH
SAINT JOHNSVILLE	NY	13452	5185685037	12/30/2009	02/19/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Few	2
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
Resident Rights Deficiencies	Follow policies and procedures to convey the resident's personal funds to the appropriate party responsible after the resident's death.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335704	ST JOHNSVILLE REHAB & NURSING	7 TIMMERMAN AVENUE
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335704	ST JOHNSVILLE REHAB & NURSING	7 TIMMERMAN AVENUE
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335704	ST JOHNSVILLE REHAB & NURSING	7 TIMMERMAN AVENUE
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335704	ST JOHNSVILLE REHAB & NURSING	7 TIMMERMAN AVENUE
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335705	ELLIS RESIDENTIAL & REHABILITATION CENTER	600 MCCLELLAN STREET
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335705	ELLIS RESIDENTIAL & REHABILITATION CENTER	600 MCCLELLAN STREET
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335705	ELLIS RESIDENTIAL & REHABILITATION CENTER	600 MCCLELLAN STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SAINT JOHNSVILLE	NY	13452	5185685037	02/09/2011	04/04/2011	HEALTH
SAINT JOHNSVILLE	NY	13452	5185685037	03/21/2012	05/14/2012	HEALTH
SAINT JOHNSVILLE	NY	13452	5185685037	05/09/2012	07/05/2012	HEALTH
SAINT JOHNSVILLE	NY	13452	5185685037	05/09/2012	07/05/2012	HEALTH
SCHENECTADY	NY	12304	5183822166	08/06/2010	09/30/2010	HEALTH
SCHENECTADY	NY	12304	5183822166	08/06/2010	09/30/2010	HEALTH
SCHENECTADY	NY	12304	5183822166	02/14/2011	04/04/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Resident Assessment Deficiencies	Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335705	ELLIS RESIDENTIAL & REHABILITATION CENTER	600 MCCLELLAN STREET
335705	ELLIS RESIDENTIAL & REHABILITATION CENTER	600 MCCLELLAN STREET
335705	ELLIS RESIDENTIAL & REHABILITATION CENTER	600 MCCLELLAN STREET
335706	IRA DAVENPORT MEMORIAL HOSPITAL S N F	7571 STATE ROUTE 54
335710	HAMILTON PARK NURSING AND REHABILITATION CENTER	691 92ND STREET
335710	HAMILTON PARK NURSING AND REHABILITATION CENTER	691 92ND STREET
335711	THE ORCHARD NURSING AND REHABILITATION CENTRE	10421 STATE ROUTE 40

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SCHENECTADY	NY	12304	5183822166	06/12/2012	08/11/2012	HEALTH
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SCHENECTADY	NY	12304	5183822166	06/12/2012	08/11/2012	HEALTH
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SCHENECTADY	NY	12304	5183822166	10/01/2012	11/30/2012	HEALTH
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BATH	NY	14810	6077768500	08/31/2011	10/30/2011	HEALTH
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BROOKLYN	NY	11228	7185671820	12/07/2010	01/07/2011	HEALTH
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BROOKLYN	NY	11228	7185671820	10/19/2011	12/17/2011	HEALTH
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GRANVILLE	NY	12832	5186422346	10/10/2012	11/02/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Resident Assessment Deficiencies	Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	3
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Resident Rights Deficiencies	Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Some	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335711	THE ORCHARD NURSING AND REHABILITATION CENTRE	10421 STATE ROUTE 40
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335711	THE ORCHARD NURSING AND REHABILITATION CENTRE	10421 STATE ROUTE 40
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335718	WOODMERE REHAB AND HEALTH CARE	121 FRANKLIN PLACE
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335718	WOODMERE REHAB AND HEALTH CARE	121 FRANKLIN PLACE
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335718	WOODMERE REHAB AND HEALTH CARE	121 FRANKLIN PLACE
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335718	WOODMERE REHAB AND HEALTH CARE	121 FRANKLIN PLACE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

GRANVILLE	NY	12832	5186422346	10/10/2012	11/10/2012	HEALTH
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GRANVILLE	NY	12832	5186422346	10/10/2012	11/02/2012	HEALTH
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WOODMERE	NY	11598	5163749300	08/11/2010	08/17/2010	HEALTH
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WOODMERE	NY	11598	5163749300	08/11/2010	08/17/2010	HEALTH
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WOODMERE	NY	11598	5163749300	12/01/2011	12/29/2011	HEALTH
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WOODMERE	NY	11598	5163749300	03/01/2012	04/27/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Pharmacy Service Deficiencies	1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335718	WOODMERE REHAB AND HEALTH CARE	121 FRANKLIN PLACE
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335718	WOODMERE REHAB AND HEALTH CARE	121 FRANKLIN PLACE
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335718	WOODMERE REHAB AND HEALTH CARE	121 FRANKLIN PLACE
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335718	WOODMERE REHAB AND HEALTH CARE	121 FRANKLIN PLACE
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335719	LAKEVIEW REHABILITATION AND CARE CENTER	63 OAKCREST AVENUE
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335719	LAKEVIEW REHABILITATION AND CARE CENTER	63 OAKCREST AVENUE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

WOODMERE	NY	11598	5163749300	06/12/2012	07/18/2012	HEALTH
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WOODMERE	NY	11598	5163749300	06/12/2012	07/18/2012	HEALTH
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WOODMERE	NY	11598	5163749300	06/12/2012	07/18/2012	HEALTH
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WOODMERE	NY	11598	5163749300	06/12/2012	07/18/2012	HEALTH
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MIDDLE ISLAND	NY	11953	6319248830	10/22/2009	12/01/2009	HEALTH
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MIDDLE ISLAND	NY	11953	6319248830	10/22/2009	12/01/2009	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Administration Deficiencies	Choose a doctor to serve as the medical director to create resident care policies and coordinate medical care in the facility.	Some	4
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Some	4
Quality Care Deficiencies	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Quality Care Deficiencies	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335720

RIVER MANOR CARE CENTER

630 E 104TH STREET

335720

RIVER MANOR CARE CENTER

630 E 104TH STREET

335720

RIVER MANOR CARE CENTER

630 E 104TH STREET

335721

HERITAGE GREEN NURSING HOME

PO BOX 400 ROUTE 430

335721

HERITAGE GREEN NURSING HOME

PO BOX 400 ROUTE 430

335721

HERITAGE GREEN NURSING HOME

PO BOX 400 ROUTE 430

335724

SILVERCREST CENTER FOR NURSING AND

144 45 87TH AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BROOKLYN	NY	11236	7182403100	04/12/2011	05/30/2011	HEALTH
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BROOKLYN	NY	11236	7182403100	04/12/2011	05/30/2011	HEALTH
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BROOKLYN	NY	11236	7182403100	04/12/2011	05/30/2011	HEALTH
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GREENHURST	NY	14742	7164835000	10/30/2009	Not Available	HEALTH
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GREENHURST	NY	14742	7164835000	10/27/2011	Not Available	HEALTH
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GREENHURST	NY	14742	7164835000	04/02/2012	Not Available	HEALTH
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JAMAICA	NY	11435	7184804026	04/24/2012	05/31/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	prostheses.		
Pharmacy Service Deficiencies	1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Pharmacy Service Deficiencies	At least once a month, have a licensed pharmacist review each resident's medication(s) and report any irregularities to the attending doctor.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	REHABILITATION	
335727	BETSY ROSS REHABILITATION CTR	1 ELSIE STREET
335732	BETHANY GARDENS SKILLED LIVING CENTER	800 WEST CHESTNUT STREET
335732	BETHANY GARDENS SKILLED LIVING CENTER	800 WEST CHESTNUT STREET
335734	FRIEDWALD CENTER FOR REHAB AND NURSING L L C	475 NEW HEMPSTEAD ROAD
335734	FRIEDWALD CENTER FOR REHAB AND NURSING L L C	475 NEW HEMPSTEAD ROAD
335734	FRIEDWALD CENTER FOR REHAB AND NURSING L L C	475 NEW HEMPSTEAD ROAD
335735	BETHLEHEM COMMONS CARE CENTER	125 ROCKEFELLER ROAD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROME	NY	13440	3153392220	05/28/2010	07/16/2010	HEALTH
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ROME	NY	13440	3153393210	11/16/2010	01/14/2011	HEALTH
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ROME	NY	13440	3153393210	05/18/2011	Not Available	HEALTH
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NEW CITY	NY	10956	8456782000	03/01/2010	03/05/2010	HEALTH
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NEW CITY	NY	10956	8456782000	03/22/2012	04/13/2012	HEALTH
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NEW CITY	NY	10956	8456782000	08/23/2012	09/08/2012	HEALTH
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DELMAR	NY	12054	5184398116	09/27/2010	10/08/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	serious medication errors.		
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Administration Deficiencies	1) Set up a group that is legally responsible for writing and setting up policies for leading and running the	Some	1

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335735	BETHLEHEM COMMONS CARE CENTER	125 ROCKEFELLER ROAD
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335735	BETHLEHEM COMMONS CARE CENTER	125 ROCKEFELLER ROAD
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335735	BETHLEHEM COMMONS CARE CENTER	125 ROCKEFELLER ROAD
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335735	BETHLEHEM COMMONS CARE CENTER	125 ROCKEFELLER ROAD
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335735	BETHLEHEM COMMONS CARE CENTER	125 ROCKEFELLER ROAD
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335735	BETHLEHEM COMMONS CARE CENTER	125 ROCKEFELLER ROAD
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335735	BETHLEHEM COMMONS CARE CENTER	125 ROCKEFELLER ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

DELMAR	NY	12054	5184398116	12/09/2010	01/14/2011	HEALTH
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DELMAR	NY	12054	5184398116	12/09/2010	01/14/2011	HEALTH
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DELMAR	NY	12054	5184398116	02/09/2011	03/18/2011	HEALTH
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DELMAR	NY	12054	5184398116	06/15/2011	08/14/2011	HEALTH
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DELMAR	NY	12054	5184398116	06/15/2011	08/14/2011	HEALTH
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DELMAR	NY	12054	5184398116	01/04/2012	02/29/2012	HEALTH
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DELMAR	NY	12054	5184398116	01/04/2012	02/29/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	nursing home; or 2) hire a properly licensed administrator.		
Mistreatment Deficiencies	Protect each resident from all abuse, physical punishment, and being separated from others.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Environmental Deficiencies	Make sure that a working call system is available in each resident's room or	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335735	BETHLEHEM COMMONS CARE CENTER	125 ROCKEFELLER ROAD
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335735	BETHLEHEM COMMONS CARE CENTER	125 ROCKEFELLER ROAD
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335739	MILLS POND NURSING AND REHABILITATION CENTER	273 MORICHES ROAD
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335742	NIAGARA REHABILITATION AND NURSING CENTER	822 CEDAR AVENUE
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335742	NIAGARA REHABILITATION AND NURSING CENTER	822 CEDAR AVENUE
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335742	NIAGARA REHABILITATION AND NURSING CENTER	822 CEDAR AVENUE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

DELMAR	NY	12054	5184398116	02/01/2012	03/04/2012	HEALTH
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DELMAR	NY	12054	5184398116	04/13/2012	04/26/2012	HEALTH
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ST JAMES	NY	11780	6318628990	07/11/2011	08/31/2011	HEALTH
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NIAGARA FALLS	NY	14301	7162821207	10/15/2009	12/01/2009	HEALTH
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NIAGARA FALLS	NY	14301	7162821207	09/27/2010	10/31/2010	HEALTH
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NIAGARA FALLS	NY	14301	7162821207	04/14/2011	05/24/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	available in each resident's room or bathroom and bathing area.		
Quality Care Deficiencies	Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Resident Rights Deficiencies	Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335744	GRAND MANOR NURSING AND REHAB	700 WHITE PLAINS ROAD
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335744	GRAND MANOR NURSING AND REHAB	700 WHITE PLAINS ROAD
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335744	GRAND MANOR NURSING AND REHAB	700 WHITE PLAINS ROAD
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335746	ST LUKE HEALTH SERVICES	299 EAST RIVER ROAD
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335750	ELANT AT FISHKILL INC	22 ROBERT R. KASIN WAY
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335750	ELANT AT FISHKILL INC	22 ROBERT R. KASIN WAY
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BRONX	NY	10473	7185188892	06/22/2011	08/18/2011	HEALTH
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BRONX	NY	10473	7185188892	05/10/2012	05/10/2012	HEALTH
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BRONX	NY	10473	7185188892	05/10/2012	05/10/2012	HEALTH
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OSWEGO	NY	13126	3153423166	01/13/2011	03/13/2011	HEALTH
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BEACON	NY	12508	8458318704	01/10/2011	01/12/2011	HEALTH
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BEACON	NY	12508	8458318704	01/10/2011	01/12/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	(injury/decline/room, etc.) that affect the resident.		
Resident Rights Deficiencies	Honor all of the resident's rights as a resident of the nursing home, free of coercion and reprisal, and as a citizen or resident of the United States.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335750	ELANT AT FISHKILL INC	22 ROBERT R. KASIN WAY
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335751	HIGHBRIDGE WOODYCREST CENTER	936 WOODYCREST AVENUE
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335755	BELLHAVEN NURSING & REHAB CENTER	110 BEAVER DAM ROAD
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335760	EDDY HERITAGE HOUSE NURSING CTR	2920 TIBBITS AVENUE
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335766	WHITTIER REHAB & SKILLED NURSING CENTER	1 WHITTIER WAY
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335766	WHITTIER REHAB & SKILLED NURSING CENTER	1 WHITTIER WAY
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335766	WHITTIER REHAB & SKILLED NURSING CENTER	1 WHITTIER WAY
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BEACON	NY	12508	8458318704	04/27/2012	06/20/2012	HEALTH
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BRONX	NY	10452	7182933200	03/29/2010	04/29/2010	HEALTH
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BROOKHAVEN	NY	11719	6312868100	11/08/2011	01/03/2012	HEALTH
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TROY	NY	12180	5182744125	08/18/2009	09/21/2009	HEALTH
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GHENT	NY	12075	5188280800	01/12/2010	02/22/2010	HEALTH
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GHENT	NY	12075	5188280800	01/12/2010	02/22/2010	HEALTH
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GHENT	NY	12075	5188280800	01/12/2010	02/22/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Resident Assessment Deficiencies	Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Resident Rights Deficiencies	Give the resident the right to receive visitors.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335766	WHITTIER REHAB & SKILLED NURSING CENTER	1 WHITTIER WAY
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335766	WHITTIER REHAB & SKILLED NURSING CENTER	1 WHITTIER WAY
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335766	WHITTIER REHAB & SKILLED NURSING CENTER	1 WHITTIER WAY
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335766	WHITTIER REHAB & SKILLED NURSING CENTER	1 WHITTIER WAY
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335766	WHITTIER REHAB & SKILLED NURSING CENTER	1 WHITTIER WAY
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335766	WHITTIER REHAB & SKILLED NURSING CENTER	1 WHITTIER WAY
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335766	WHITTIER REHAB & SKILLED NURSING CENTER	1 WHITTIER WAY
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335766	WHITTIER REHAB & SKILLED NURSING CENTER	1 WHITTIER WAY
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335766	WHITTIER REHAB & SKILLED NURSING CENTER	1 WHITTIER WAY
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

GHENT	NY	12075	5188280800	01/12/2010	02/22/2010	HEALTH
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GHENT	NY	12075	5188280800	01/12/2010	02/22/2010	HEALTH
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GHENT	NY	12075	5188280800	01/12/2010	02/22/2010	HEALTH
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GHENT	NY	12075	5188280800	01/12/2010	02/22/2010	HEALTH
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GHENT	NY	12075	5188280800	01/12/2010	02/22/2010	HEALTH
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GHENT	NY	12075	5188280800	05/10/2010	05/29/2010	HEALTH
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GHENT	NY	12075	5188280800	08/23/2010	10/01/2010	HEALTH
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GHENT	NY	12075	5188280800	08/23/2010	10/01/2010	HEALTH
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GHENT	NY	12075	5188280800	07/26/2011	08/12/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Pharmacy Service Deficiencies	1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	3
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	3
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Many	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Environmental Deficiencies	Keep all essential equipment working safely.	Some	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	3
Resident Rights Deficiencies	Let the resident or the resident's legal representative the right to access or purchase copies of all records.	Some	1

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335766	WHITTIER REHAB & SKILLED NURSING CENTER	1 WHITTIER WAY
335767	OUR LADY OF MERCY LIFE CENTER	2 MERCYCARE LANE
335767	OUR LADY OF MERCY LIFE CENTER	2 MERCYCARE LANE
335767	OUR LADY OF MERCY LIFE CENTER	2 MERCYCARE LANE
335769	EDNA TINA WILSON LIVING CENTER	700 ISLAND COTTAGE ROAD
335770	N Y S VETS HOME ST ALBANS	178 50 LINDEN BLVD
335770	N Y S VETS HOME ST ALBANS	178 50 LINDEN BLVD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

GHENT	NY	12075	5188280800	09/06/2011	11/04/2011	HEALTH
GUILDERLAND	NY	12084	5184648100	11/30/2010	01/17/2011	HEALTH
GUILDERLAND	NY	12084	5184648100	04/11/2011	06/09/2011	HEALTH
GUILDERLAND	NY	12084	5184648100	09/09/2011	11/07/2011	HEALTH
ROCHESTER	NY	14612	5853686100	07/13/2010	08/27/2010	HEALTH
JAMAICA	NY	11434	7189900329	04/02/2010	05/19/2010	HEALTH
JAMAICA	NY	11434	7189900329	10/04/2011	02/15/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	purchase copies of all records.		
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Resident Assessment Deficiencies	Coordinate assessments with the pre-admission screening and resident review program for mentally-ill and mentally-retarded patients.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335770	N Y S VETS HOME ST ALBANS	178 50 LINDEN BLVD
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335771	THROGS NECK EXTENDED CARE FACILITY	707 THROGS NECK EXPRESSWAY
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335771	THROGS NECK EXTENDED CARE FACILITY	707 THROGS NECK EXPRESSWAY
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335771	THROGS NECK EXTENDED CARE FACILITY	707 THROGS NECK EXPRESSWAY
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335775	ST BARNABAS REHABILITATION & CONTINUING CARE CTR	2175 QUARRY RD
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335775	ST BARNABAS REHABILITATION & CONTINUING CARE CTR	2175 QUARRY RD
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335775	ST BARNABAS REHABILITATION & CONTINUING CARE	2175 QUARRY RD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

JAMAICA	NY	11434	7189900329	10/04/2011	02/15/2012	HEALTH
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BRONX	NY	10465	7184300003	08/10/2009	08/10/2009	HEALTH
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BRONX	NY	10465	7184300003	12/31/2009	01/31/2010	HEALTH
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BRONX	NY	10465	7184300003	12/31/2009	01/31/2010	HEALTH
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BRONX	NY	10457	7189603910	01/19/2010	02/01/2010	HEALTH
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BRONX	NY	10457	7189603910	04/09/2010	06/04/2010	HEALTH
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BRONX	NY	10457	7189603910	09/11/2012	09/20/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	standards of quality.		
Resident Assessment Deficiencies	Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Resident Rights Deficiencies	Let the resident refuse treatment or	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

CTR

335775

ST BARNABAS REHABILITATION & CONTINUING CARE
CTR

2175 QUARRY RD

335775

ST BARNABAS REHABILITATION & CONTINUING CARE
CTR

2175 QUARRY RD

335776

THE ROBERT MAPPLETHORPE AT RES TREATMENT
FAC A N

327 EAST 17TH STREET

335776

THE ROBERT MAPPLETHORPE AT RES TREATMENT
FAC A N

327 EAST 17TH STREET

335777

FATHER BAKER MANOR

6400 POWERS ROAD

335777

FATHER BAKER MANOR

6400 POWERS ROAD

335777

FATHER BAKER MANOR

6400 POWERS ROAD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BRONX	NY	10457	7189603910	09/11/2012	09/20/2012	HEALTH
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BRONX	NY	10457	7189603910	09/11/2012	09/20/2012	HEALTH
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NEW YORK	NY	10003	2124205690	08/02/2012	08/31/2012	HEALTH
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NEW YORK	NY	10003	2124205690	08/02/2012	08/31/2012	HEALTH
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ORCHARD PARK	NY	14127	7166670001	08/10/2009	Not Available	HEALTH
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ORCHARD PARK	NY	14127	7166670001	02/01/2011	03/28/2011	HEALTH
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ORCHARD PARK	NY	14127	7166670001	08/06/2012	Not Available	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	refuse to take part in an experiment and formulate advance directives.		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335777	FATHER BAKER MANOR	6400 POWERS ROAD
335777	FATHER BAKER MANOR	6400 POWERS ROAD
335777	FATHER BAKER MANOR	6400 POWERS ROAD
335778	THE HIGHLANDS AT BRIGHTON	5901 LAC DE VILLE BLVD
335780	CASA PROMESA	308 EAST 175 STREET
335781	RIVINGTON HOUSE THE NICHOLAS A RANGO H C F	45 RIVINGTON STREET
335781	RIVINGTON HOUSE THE NICHOLAS A RANGO H C F	45 RIVINGTON STREET
335781	RIVINGTON HOUSE THE NICHOLAS A RANGO H C F	45 RIVINGTON STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ORCHARD PARK	NY	14127	7166670001	08/06/2012	Not Available	HEALTH
ORCHARD PARK	NY	14127	7166670001	08/06/2012	Not Available	HEALTH
ORCHARD PARK	NY	14127	7166670001	08/06/2012	Not Available	HEALTH
ROCHESTER	NY	14618	5854427960	12/17/2009	02/12/2010	HEALTH
BRONX	NY	10457	7189607600	06/12/2012	06/26/2012	HEALTH
NEW YORK	NY	10002	2124773100	05/19/2010	09/10/2010	HEALTH
NEW YORK	NY	10002	2124773100	06/17/2011	08/10/2011	HEALTH
NEW YORK	NY	10002	2124773100	10/19/2011	06/07/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	3
Pharmacy Service Deficiencies	Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Quality Care Deficiencies	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Some	2
Resident Assessment Deficiencies	Coordinate assessments with the pre-admission screening and resident review program for mentally-ill and mentally-retarded patients.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Few	2
Environmental Deficiencies	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335781	RIVINGTON HOUSE THE NICHOLAS A RANGO H C F	45 RIVINGTON STREET
335781	RIVINGTON HOUSE THE NICHOLAS A RANGO H C F	45 RIVINGTON STREET
335785	FINGER LAKES CENTER FOR LIVING	20 PARK AVENUE
335785	FINGER LAKES CENTER FOR LIVING	20 PARK AVENUE
335785	FINGER LAKES CENTER FOR LIVING	20 PARK AVENUE
335787	NASSAU EXTENDED CARE FACILITY	ONE GREENWICH STREET
335787	NASSAU EXTENDED CARE FACILITY	ONE GREENWICH STREET
335787	NASSAU EXTENDED CARE FACILITY	ONE GREENWICH STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

NEW YORK	NY	10002	2124773100	04/03/2012	05/18/2012	HEALTH
NEW YORK	NY	10002	2124773100	05/09/2012	05/18/2012	HEALTH
AUBURN	NY	13021	3152557188	10/24/2011	12/05/2011	HEALTH
AUBURN	NY	13021	3152557188	02/17/2012	03/16/2012	HEALTH
AUBURN	NY	13021	3152557188	02/17/2012	04/17/2012	HEALTH
HEMPSTEAD	NY	11550	5165654800	09/29/2009	10/15/2009	HEALTH
HEMPSTEAD	NY	11550	5165654800	09/29/2009	10/15/2009	HEALTH
HEMPSTEAD	NY	11550	5165654800	08/24/2011	09/08/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	insects, or other pests.		
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Environmental Deficiencies	Provide at least one room set aside to use as a resident dining room and for activities, that is a good size, with good lighting, air flow and furniture.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Resident Assessment Deficiencies	Allow the resident the right to participate in the planning or revision of the resident's care plan.	Some	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Pharmacy Service Deficiencies	At least once a month, have a licensed pharmacist review each resident's medication(s) and report any irregularities to the attending doctor.	Few	2
Mistreatment Deficiencies	Write and use policies that forbid mistreatment, neglect and abuse of	Few	3

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335787	NASSAU EXTENDED CARE FACILITY	ONE GREENWICH STREET
335787	NASSAU EXTENDED CARE FACILITY	ONE GREENWICH STREET
335787	NASSAU EXTENDED CARE FACILITY	ONE GREENWICH STREET
335791	QUEENS BLVD EXT CARE FACILITY	61 11 QUEENS BOULEVARD
335792	NORTHERN MANHATTAN REHAB AND NURSING CENTER	116 EAST 125TH ST
335794	FOCUS REHABILITATION AND NURSING CENTER AT UTICA	1445 KEMBLE STREET
335794	FOCUS REHABILITATION AND NURSING CENTER AT UTICA	1445 KEMBLE STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

HEMPSTEAD	NY	11550	5165654800	08/24/2011	09/08/2011	HEALTH
HEMPSTEAD	NY	11550	5165654800	08/24/2011	09/08/2011	HEALTH
HEMPSTEAD	NY	11550	5165654800	08/24/2011	09/08/2011	HEALTH
WOODSIDE	NY	11377	7182050288	03/25/2011	05/24/2011	HEALTH
NEW YORK	NY	10035	2124261284	11/04/2009	12/23/2009	HEALTH
UTICA	NY	13501	3157320100	12/16/2009	03/05/2010	HEALTH
UTICA	NY	13501	3157320100	12/16/2009	03/05/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	residents and theft of residents' property.		
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	3
Environmental Deficiencies	Keep all essential equipment working safely.	Few	2
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Few	3
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Mistreatment Deficiencies	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Few	2
Mistreatment Deficiencies	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Many	4
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or	Many	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335794	FOCUS REHABILITATION AND NURSING CENTER AT UTICA	1445 KEMBLE STREET
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335794	FOCUS REHABILITATION AND NURSING CENTER AT UTICA	1445 KEMBLE STREET
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335794	FOCUS REHABILITATION AND NURSING CENTER AT UTICA	1445 KEMBLE STREET
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335794	FOCUS REHABILITATION AND NURSING CENTER AT UTICA	1445 KEMBLE STREET
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335794	FOCUS REHABILITATION AND NURSING CENTER AT UTICA	1445 KEMBLE STREET
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335794	FOCUS REHABILITATION AND NURSING CENTER AT UTICA	1445 KEMBLE STREET
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335794	FOCUS REHABILITATION AND NURSING CENTER AT UTICA	1445 KEMBLE STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

UTICA	NY	13501	3157320100	12/16/2009	03/05/2010	HEALTH
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UTICA	NY	13501	3157320100	12/16/2009	03/05/2010	HEALTH
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UTICA	NY	13501	3157320100	12/16/2009	03/05/2010	HEALTH
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UTICA	NY	13501	3157320100	12/16/2009	03/05/2010	HEALTH
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UTICA	NY	13501	3157320100	04/15/2010	05/12/2010	HEALTH
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UTICA	NY	13501	3157320100	04/15/2010	05/12/2010	HEALTH
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UTICA	NY	13501	3157320100	04/15/2010	05/12/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	any acts or reports of abuse, neglect or mistreatment of residents.		
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Many	4
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Many	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Many	4
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Many	4
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each	Some	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

UTICA

335794	FOCUS REHABILITATION AND NURSING CENTER AT UTICA	1445 KEMBLE STREET
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335794	FOCUS REHABILITATION AND NURSING CENTER AT UTICA	1445 KEMBLE STREET
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335794	FOCUS REHABILITATION AND NURSING CENTER AT UTICA	1445 KEMBLE STREET
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335794	FOCUS REHABILITATION AND NURSING CENTER AT UTICA	1445 KEMBLE STREET
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335794	FOCUS REHABILITATION AND NURSING CENTER AT UTICA	1445 KEMBLE STREET
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335794	FOCUS REHABILITATION AND NURSING CENTER AT UTICA	1445 KEMBLE STREET
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335794	FOCUS REHABILITATION AND NURSING CENTER AT UTICA	1445 KEMBLE STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

UTICA	NY	13501	3157320100	04/15/2010	05/12/2010	HEALTH
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UTICA	NY	13501	3157320100	06/07/2010	07/13/2010	HEALTH
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UTICA	NY	13501	3157320100	08/26/2010	10/04/2010	HEALTH
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UTICA	NY	13501	3157320100	08/26/2010	10/04/2010	HEALTH
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UTICA	NY	13501	3157320100	08/26/2010	10/04/2010	HEALTH
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UTICA	NY	13501	3157320100	08/26/2010	10/04/2010	HEALTH
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UTICA	NY	13501	3157320100	04/16/2011	05/31/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	that maintains the well-being of each resident .		
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Some	4
Mistreatment Deficiencies	Protect each resident from all abuse, physical punishment, and being separated from others.	Few	2
Mistreatment Deficiencies	Protect each resident from all abuse, physical punishment, and being separated from others.	Few	3
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335794	FOCUS REHABILITATION AND NURSING CENTER AT UTICA	1445 KEMBLE STREET
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335794	FOCUS REHABILITATION AND NURSING CENTER AT UTICA	1445 KEMBLE STREET
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335794	FOCUS REHABILITATION AND NURSING CENTER AT UTICA	1445 KEMBLE STREET
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335794	FOCUS REHABILITATION AND NURSING CENTER AT UTICA	1445 KEMBLE STREET
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335794	FOCUS REHABILITATION AND NURSING CENTER AT UTICA	1445 KEMBLE STREET
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335795	ANDRUS ON HUDSON	185 OLD BROADWAY
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335795	ANDRUS ON HUDSON	185 OLD BROADWAY
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

UTICA	NY	13501	3157320100	04/16/2011	05/31/2011	HEALTH
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UTICA	NY	13501	3157320100	04/16/2011	05/31/2011	HEALTH
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UTICA	NY	13501	3157320100	04/16/2011	05/31/2011	HEALTH
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UTICA	NY	13501	3157320100	07/21/2011	09/19/2011	HEALTH
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UTICA	NY	13501	3157320100	08/23/2012	09/07/2012	HEALTH
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HASTINGS ON HUDSON	NY	10706	9144783700	01/05/2010	02/16/2010	HEALTH
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HASTINGS ON HUDSON	NY	10706	9144783700	02/11/2010	03/23/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Administration Deficiencies	Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Some	4
Quality Care Deficiencies	Provide activities to meet the interests and needs of each resident.	Few	2
Nutrition and Dietary Deficiencies	Store, cook, and serve food in a safe and clean way.	Some	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335795	ANDRUS ON HUDSON	185 OLD BROADWAY
335795	ANDRUS ON HUDSON	185 OLD BROADWAY
335795	ANDRUS ON HUDSON	185 OLD BROADWAY
335801	ST LUKES HOME	1650 CHAMPLIN AVENUE
335801	ST LUKES HOME	1650 CHAMPLIN AVENUE
335801	ST LUKES HOME	1650 CHAMPLIN AVENUE
335801	ST LUKES HOME	1650 CHAMPLIN AVENUE
335801	ST LUKES HOME	1650 CHAMPLIN AVENUE
335803	WINGATE AT ULSTER	ONE WINGATE WAY

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

HASTINGS ON HUDSON	NY	10706	9144783700	02/11/2010	03/23/2010	HEALTH
HASTINGS ON HUDSON	NY	10706	9144783700	05/19/2011	06/14/2011	HEALTH
HASTINGS ON HUDSON	NY	10706	9144783700	05/19/2011	06/14/2011	HEALTH
UTICA	NY	13504	3156248600	03/16/2011	05/15/2011	HEALTH
UTICA	NY	13504	3156248600	10/26/2011	Not Available	HEALTH
UTICA	NY	13504	3156248600	10/26/2011	Not Available	HEALTH
UTICA	NY	13504	3156248600	08/17/2012	Not Available	HEALTH
HIGHLAND	NY	12528	8456916800	07/07/2011	09/15/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Environmental Deficiencies	Provide a safe, clean, comfortable and homelike environment.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335804	DR WILLIAM O BENENSON REHABILITATION PAVILION	36 17 PARSONS BOULEVARD
335804	DR WILLIAM O BENENSON REHABILITATION PAVILION	36 17 PARSONS BOULEVARD
335804	DR WILLIAM O BENENSON REHABILITATION PAVILION	36 17 PARSONS BOULEVARD
335806	BETHEL NURSING AND REHAB CENTER	67 SPRINGVALE ROAD
335806	BETHEL NURSING AND REHAB CENTER	67 SPRINGVALE ROAD
335806	BETHEL NURSING AND REHAB CENTER	67 SPRINGVALE ROAD
335808	HEMPSTEAD PARK NURSING HOME	800 FRONT STREET
335808	HEMPSTEAD PARK NURSING HOME	800 FRONT STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

FLUSHING	NY	11354	7189614300	04/20/2010	10/08/2010	HEALTH
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FLUSHING	NY	11354	7189614300	03/22/2011	05/22/2011	HEALTH
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FLUSHING	NY	11354	7189614300	03/22/2011	05/22/2011	HEALTH
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CROTON ON HUDSON	NY	10520	9147396700	01/19/2010	03/05/2010	HEALTH
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CROTON ON HUDSON	NY	10520	9147396700	02/11/2010	03/18/2010	HEALTH
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CROTON ON HUDSON	NY	10520	9147396700	11/28/2011	12/30/2011	HEALTH
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HEMPSTEAD	NY	11550	5167059700	12/15/2009	02/08/2010	HEALTH
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HEMPSTEAD	NY	11550	5167059700	09/28/2010	11/27/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	standards of quality.		
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Pharmacy Service Deficiencies	Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Mistreatment Deficiencies	Write and use policies that forbid mistreatment, neglect and abuse of	Some	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335808	HEMPSTEAD PARK NURSING HOME	800 FRONT STREET
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335808	HEMPSTEAD PARK NURSING HOME	800 FRONT STREET
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335808	HEMPSTEAD PARK NURSING HOME	800 FRONT STREET
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335808	HEMPSTEAD PARK NURSING HOME	800 FRONT STREET
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335808	HEMPSTEAD PARK NURSING HOME	800 FRONT STREET
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335809	HEBREW HOSPITAL HOME OF WESTCHESTER INC	61 GRASSLANDS ROAD
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335809	HEBREW HOSPITAL HOME OF WESTCHESTER INC	61 GRASSLANDS ROAD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

HEMPSTEAD	NY	11550	5167059700	09/28/2010	11/27/2010	HEALTH
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HEMPSTEAD	NY	11550	5167059700	09/28/2010	11/27/2010	HEALTH
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HEMPSTEAD	NY	11550	5167059700	09/28/2010	11/27/2010	HEALTH
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HEMPSTEAD	NY	11550	5167059700	09/28/2010	11/27/2010	HEALTH
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HEMPSTEAD	NY	11550	5167059700	05/13/2011	06/20/2011	HEALTH
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VALHALLA	NY	10595	9146818400	08/09/2011	09/27/2011	HEALTH
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VALHALLA	NY	10595	9146818400	08/09/2011	09/27/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	residents and theft of residents' property.		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	4
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	4
Quality Care Deficiencies	Provide medically-related social services to help each resident achieve the highest possible quality of life.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Administration Deficiencies	Employ or obtain outside professional resources providing services in the nursing home that meet professional standards.	Few	2
Resident Assessment Deficiencies	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335811	RUBY WESTON MANOR	2237 LINDEN BOULEVARD
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335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
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335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
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335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
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335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
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335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
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335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BROOKLYN	NY	11207	7186497000	05/15/2012	07/10/2012	HEALTH
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ALBANY	NY	12204	5184491100	08/04/2009	08/06/2009	HEALTH
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ALBANY	NY	12204	5184491100	11/16/2009	01/14/2010	HEALTH
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ALBANY	NY	12204	5184491100	11/16/2009	01/14/2010	HEALTH
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ALBANY	NY	12204	5184491100	11/16/2009	01/14/2010	HEALTH
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ALBANY	NY	12204	5184491100	11/16/2009	01/14/2010	HEALTH
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ALBANY	NY	12204	5184491100	06/09/2010	08/06/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	spreading.		
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Pharmacy Service Deficiencies	Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Some	2
Environmental Deficiencies	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	Many	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	1
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ALBANY	NY	12204	5184491100	12/10/2010	02/01/2011	HEALTH
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ALBANY	NY	12204	5184491100	12/10/2010	02/01/2011	HEALTH
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ALBANY	NY	12204	5184491100	01/28/2011	03/21/2011	HEALTH
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ALBANY	NY	12204	5184491100	01/28/2011	03/21/2011	HEALTH
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ALBANY	NY	12204	5184491100	01/28/2011	03/21/2011	HEALTH
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ALBANY	NY	12204	5184491100	01/28/2011	03/21/2011	HEALTH
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ALBANY	NY	12204	5184491100	03/28/2011	04/13/2011	HEALTH
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ALBANY	NY	12204	5184491100	06/21/2011	07/06/2011	HEALTH
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ALBANY	NY	12204	5184491100	06/21/2011	07/06/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	any acts or reports of abuse, neglect or mistreatment of residents.		
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Environmental Deficiencies	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	Many	2
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from spreading.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Quality Care Deficiencies	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Environmental Deficiencies	Provide housekeeping and maintenance services.	Some	2
Environmental Deficiencies	Have a program that investigates, controls and keeps infection from	Some	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	CENTER	BOULEVARD
335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ALBANY	NY	12204	5184491100	09/22/2011	11/07/2011	HEALTH
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ALBANY	NY	12204	5184491100	09/22/2011	11/07/2011	HEALTH
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ALBANY	NY	12204	5184491100	03/09/2012	03/23/2012	HEALTH
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ALBANY	NY	12204	5184491100	03/09/2012	03/23/2012	HEALTH
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ALBANY	NY	12204	5184491100	03/30/2012	05/16/2012	HEALTH
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ALBANY	NY	12204	5184491100	04/20/2012	06/08/2012	HEALTH
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ALBANY	NY	12204	5184491100	06/13/2012	08/12/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	controls and keeps infection from spreading.		
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Environmental Deficiencies	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Resident Assessment Deficiencies	Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Few	3
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Resident Rights Deficiencies	Provide care for residents in a way that keeps or builds each resident's dignity	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	CENTER	BOULEVARD
335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
335812	HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD
335814	ELMHURST CARE CENTER INC	100 17 23RD AVENUE
335816	CANTERBURY WOODS	725 RENAISSANCE DRIVE
335816	CANTERBURY WOODS	725 RENAISSANCE DRIVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ALBANY	NY	12204	5184491100	06/13/2012	08/12/2012	HEALTH
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ALBANY	NY	12204	5184491100	06/13/2012	08/12/2012	HEALTH
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ALBANY	NY	12204	5184491100	08/21/2012	10/22/2012	HEALTH
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ALBANY	NY	12204	5184491100	08/21/2012	10/22/2012	HEALTH
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EAST ELMHURST	NY	11369	7182058100	12/07/2009	02/04/2010	HEALTH
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WILLIAMSVILLE	NY	14221	7169295800	03/26/2010	Not Available	HEALTH
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WILLIAMSVILLE	NY	14221	7169295800	08/24/2011	10/05/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	keeps or builds each resident's dignity and respect of individuality.		
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Some	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Environmental Deficiencies	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	Some	2
Resident Rights Deficiencies	Provide enough notice before discharging or transferring a resident.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335816	CANTERBURY WOODS	725 RENAISSANCE DRIVE
335817	GARDEN CARE CENTER	135 FRANKLIN AVENUE
335817	GARDEN CARE CENTER	135 FRANKLIN AVENUE
335818	HUNTINGTON HILLS CENTER FOR HEALTH AND REHAB	400 SOUTH SERVICE ROAD
335819	PARK AVENUE EXTENDED CARE FACILITY	425 NATIONAL BOULEVARD
335820	REGAL HEIGHTS REHABILITATION AND HEALTH CARE CTR	70-05 35 AVENUE
335820	REGAL HEIGHTS REHABILITATION AND HEALTH CARE CTR	70-05 35 AVENUE
335820	REGAL HEIGHTS REHABILITATION AND HEALTH CARE CTR	70-05 35 AVENUE
335820	REGAL HEIGHTS REHABILITATION AND HEALTH CARE CTR	70-05 35 AVENUE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

WILLIAMSVILLE	NY	14221	7169295800	08/24/2011	10/05/2011	HEALTH
FRANKLIN SQUARE	NY	11010	5167752100	05/24/2012	06/15/2012	HEALTH
FRANKLIN SQUARE	NY	11010	5167752100	05/24/2012	06/15/2012	HEALTH
MELVILLE	NY	11747	6314393000	11/30/2010	12/06/2010	HEALTH
LONG BEACH	NY	11561	5164312600	09/14/2010	10/08/2010	HEALTH
JACKSON HEIGHTS	NY	11372	7186625100	11/29/2010	01/03/2011	FIRE SAFETY
JACKSON HEIGHTS	NY	11372	7186625100	06/03/2011	07/18/2011	HEALTH
JACKSON HEIGHTS	NY	11372	7186625100	11/03/2011	12/30/2011	HEALTH
JACKSON HEIGHTS	NY	11372	7186625100	12/16/2011	01/31/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	3
Pharmacy Service Deficiencies	Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	3
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	2
Corridor Walls and Doors Deficiencies	signs that state that exit doors are to be kept closed.	Some	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each	Few	3

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

CTR		
335825	BAIRD NURSING HOME	2150 ST PAUL STREET
335826	BUENA VIDA CONTINUING CARE	48 CEDAR STREET
335827	RIVER VALLEY CARE CENTER INC	140 MAIN STREET
335827	RIVER VALLEY CARE CENTER INC	140 MAIN STREET
335827	RIVER VALLEY CARE CENTER INC	140 MAIN STREET
335828	WINGATE AT BEACON	10 HASTINGS DRIVE
335828	WINGATE AT BEACON	10 HASTINGS DRIVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ROCHESTER	NY	14621	5853425540	04/10/2012	05/08/2012	HEALTH
BROOKLYN	NY	11221	7184556200	08/31/2012	09/17/2012	HEALTH
POUGHKEEPSIE	NY	12601	8454547600	03/16/2010	04/15/2010	HEALTH
POUGHKEEPSIE	NY	12601	8454547600	09/13/2010	10/13/2010	HEALTH
POUGHKEEPSIE	NY	12601	8454547600	09/13/2010	10/13/2010	HEALTH
BEACON	NY	12508	8454401600	01/04/2011	02/08/2011	HEALTH
BEACON	NY	12508	8454401600	01/04/2011	02/08/2011	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	maintain the highest well being of each resident .		
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	4
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent	Some	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335828	WINGATE AT BEACON	10 HASTINGS DRIVE
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335828	WINGATE AT BEACON	10 HASTINGS DRIVE
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335828	WINGATE AT BEACON	10 HASTINGS DRIVE
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335830	ST MARGARETS CENTER	27 HACKETT BLVD
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335830	ST MARGARETS CENTER	27 HACKETT BLVD
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335830	ST MARGARETS CENTER	27 HACKETT BLVD
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335830	ST MARGARETS CENTER	27 HACKETT BLVD
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BEACON	NY	12508	8454401600	01/04/2011	02/08/2011	HEALTH
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BEACON	NY	12508	8454401600	01/04/2011	02/08/2011	HEALTH
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BEACON	NY	12508	8454401600	08/07/2012	09/10/2012	HEALTH
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ALBANY	NY	12208	5185913300	08/14/2009	09/18/2009	HEALTH
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ALBANY	NY	12208	5185913300	08/14/2009	09/18/2009	HEALTH
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ALBANY	NY	12208	5185913300	03/15/2011	05/06/2011	HEALTH
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ALBANY	NY	12208	5185913300	09/06/2011	10/10/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	and provides supervision to prevent avoidable accidents.		
Nutrition and Dietary Deficiencies	Provide food in a way that meets a resident's needs.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Nutrition and Dietary Deficiencies	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Few	3
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335830

ST MARGARETS CENTER

27 HACKETT BLVD

335830

ST MARGARETS CENTER

27 HACKETT BLVD

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ST MARGARETS CENTER

27 HACKETT BLVD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ALBANY	NY	12208	5185913300	02/08/2012	06/26/2012	HEALTH
ALBANY	NY	12208	5185913300	02/08/2012	05/21/2012	HEALTH
ALBANY	NY	12208	5185913300	02/08/2012	06/26/2012	HEALTH
ALBANY	NY	12208	5185913300	02/08/2012	06/26/2012	HEALTH
ALBANY	NY	12208	5185913300	02/08/2012	05/21/2012	HEALTH
ALBANY	NY	12208	5185913300	02/08/2012	05/21/2012	HEALTH
ALBANY	NY	12208	5185913300	02/23/2012	06/26/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	4
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335830	ST MARGARETS CENTER	27 HACKETT BLVD
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335830	ST MARGARETS CENTER	27 HACKETT BLVD
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335830	ST MARGARETS CENTER	27 HACKETT BLVD
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335832	N Y S VETS HOME AT MONTROSE	2090 ALBANY POST ROAD
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335832	N Y S VETS HOME AT MONTROSE	2090 ALBANY POST ROAD
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335832	N Y S VETS HOME AT MONTROSE	2090 ALBANY POST ROAD
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335834	HIGHPOINTE ON MICHIGAN HEALTH CARE FACILITY	1031 MICHIGAN AVE
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335834	HIGHPOINTE ON MICHIGAN HEALTH CARE FACILITY	1031 MICHIGAN AVE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ALBANY	NY	12208	5185913300	02/23/2012	06/26/2012	HEALTH
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ALBANY	NY	12208	5185913300	02/23/2012	06/26/2012	HEALTH
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ALBANY	NY	12208	5185913300	02/23/2012	06/26/2012	HEALTH
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MONTROSE	NY	10548	9147886000	08/27/2009	09/25/2009	HEALTH
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MONTROSE	NY	10548	9147886000	10/15/2010	10/15/2010	HEALTH
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MONTROSE	NY	10548	9147886000	04/16/2012	04/16/2012	HEALTH
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BUFFALO	NY	14203	7167483101	06/30/2010	Not Available	HEALTH
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BUFFALO	NY	14203	7167483101	01/10/2012	02/28/2012	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	4
Pharmacy Service Deficiencies	Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Pharmacy Service Deficiencies	Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Few	2
Mistreatment Deficiencies	Protect each resident from all abuse, physical punishment, and being separated from others.	Few	4
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Resident Rights Deficiencies	Try to resolve each resident's complaints quickly.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335834	HIGHPOINTE ON MICHIGAN HEALTH CARE FACILITY	1031 MICHIGAN AVE
335834	HIGHPOINTE ON MICHIGAN HEALTH CARE FACILITY	1031 MICHIGAN AVE
335834	HIGHPOINTE ON MICHIGAN HEALTH CARE FACILITY	1031 MICHIGAN AVE
335834	HIGHPOINTE ON MICHIGAN HEALTH CARE FACILITY	1031 MICHIGAN AVE
335834	HIGHPOINTE ON MICHIGAN HEALTH CARE FACILITY	1031 MICHIGAN AVE
335834	HIGHPOINTE ON MICHIGAN HEALTH CARE FACILITY	1031 MICHIGAN AVE
335834	HIGHPOINTE ON MICHIGAN HEALTH CARE FACILITY	1031 MICHIGAN AVE

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BUFFALO	NY	14203	7167483101	01/10/2012	02/28/2012	HEALTH
BUFFALO	NY	14203	7167483101	04/02/2012	Not Available	HEALTH
BUFFALO	NY	14203	7167483101	04/02/2012	Not Available	HEALTH
BUFFALO	NY	14203	7167483101	04/30/2012	06/01/2012	HEALTH
BUFFALO	NY	14203	7167483101	04/30/2012	06/01/2012	HEALTH
BUFFALO	NY	14203	7167483101	04/30/2012	06/01/2012	HEALTH
BUFFALO	NY	14203	7167483101	06/14/2012	07/06/2012	HEALTH
BUFFALO	NY	14203	7167483101	06/14/2012	07/06/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies	Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Quality Care Deficiencies	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Few	2
Quality Care Deficiencies	Provide care by qualified persons according to each resident's written plan of care.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335838	NEW YORK CENTER FOR REHAB AND NURSING	26-13 21ST STREET
335840	MEDFORD MULTICARE CENTER FOR LIVING	3115 HORSEBLOCK ROAD
335843	OUR LADY OF PEACE NURSING CARE RESIDENCE	5285 LEWISTON ROAD
335843	OUR LADY OF PEACE NURSING CARE RESIDENCE	5285 LEWISTON ROAD
335843	OUR LADY OF PEACE NURSING CARE RESIDENCE	5285 LEWISTON ROAD
335843	OUR LADY OF PEACE NURSING CARE RESIDENCE	5285 LEWISTON ROAD

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ASTORIA	NY	11102	7186264800	08/31/2011	10/07/2011	HEALTH
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MEDFORD	NY	11763	6317303000	03/17/2010	04/07/2010	HEALTH
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LEWISTON	NY	14092	7162982900	08/20/2009	Not Available	HEALTH
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LEWISTON	NY	14092	7162982900	04/11/2011	Not Available	HEALTH
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LEWISTON	NY	14092	7162982900	01/19/2012	Not Available	HEALTH
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LEWISTON	NY	14092	7162982900	01/19/2012	Not Available	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	standards of quality.		
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Quality Care Deficiencies	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335843	OUR LADY OF PEACE NURSING CARE RESIDENCE	5285 LEWISTON ROAD
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335843	OUR LADY OF PEACE NURSING CARE RESIDENCE	5285 LEWISTON ROAD
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335843	OUR LADY OF PEACE NURSING CARE RESIDENCE	5285 LEWISTON ROAD
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335845	NORTHEAST CENTER FOR SPECIAL CARE	300 GRANT AVENUE
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335845	NORTHEAST CENTER FOR SPECIAL CARE	300 GRANT AVENUE
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335847	HOPKINS CENTER FOR REHABILITATION AND HEALTHCARE	155 DEAN STREET
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335847	HOPKINS CENTER FOR REHABILITATION AND HEALTHCARE	155 DEAN STREET
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

LEWISTON	NY	14092	7162982900	01/19/2012	Not Available	HEALTH
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LEWISTON	NY	14092	7162982900	01/19/2012	Not Available	HEALTH
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LEWISTON	NY	14092	7162982900	01/19/2012	Not Available	HEALTH
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LAKE KATRINE	NY	12449	8453363500	08/20/2009	08/31/2009	HEALTH
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LAKE KATRINE	NY	12449	8453363500	08/10/2010	09/15/2010	HEALTH
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BROOKLYN	NY	11217	7186946700	04/11/2011	04/29/2011	HEALTH
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BROOKLYN	NY	11217	7186946700	04/11/2011	04/29/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	3
Resident Assessment Deficiencies	Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Few	2
Pharmacy Service Deficiencies	Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks	Some	4

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

HEALTHCARE		
335847	HOPKINS CENTER FOR REHABILITATION AND HEALTHCARE	155 DEAN STREET
335847	HOPKINS CENTER FOR REHABILITATION AND HEALTHCARE	155 DEAN STREET
335850	THE HAMPTONS CENTER FOR REHABILITATION AND NURSING	64 COUNTY ROAD 39
335850	THE HAMPTONS CENTER FOR REHABILITATION AND NURSING	64 COUNTY ROAD 39
335850	THE HAMPTONS CENTER FOR REHABILITATION AND NURSING	64 COUNTY ROAD 39
335850	THE HAMPTONS CENTER FOR REHABILITATION AND NURSING	64 COUNTY ROAD 39
335850	THE HAMPTONS CENTER FOR REHABILITATION AND NURSING	64 COUNTY ROAD 39
335850	THE HAMPTONS CENTER FOR REHABILITATION AND NURSING	64 COUNTY ROAD 39

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

BROOKLYN	NY	11217	7186946700	04/11/2011	04/29/2011	HEALTH
BROOKLYN	NY	11217	7186946700	02/29/2012	03/16/2012	HEALTH
SOUTH HAMPTON	NY	11968	6317021000	09/16/2009	10/12/2009	HEALTH
SOUTH HAMPTON	NY	11968	6317021000	09/16/2009	10/12/2009	HEALTH
SOUTH HAMPTON	NY	11968	6317021000	09/16/2009	10/12/2009	HEALTH
SOUTH HAMPTON	NY	11968	6317021000	09/16/2009	10/12/2009	HEALTH
SOUTH HAMPTON	NY	11968	6317021000	07/30/2010	09/28/2010	HEALTH
SOUTH HAMPTON	NY	11968	6317021000	07/30/2010	09/28/2010	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Resident Rights Deficiencies	Let the resident refuse treatment or refuse to take part in an experiment and formulate advance directives.	Few	3
Mistreatment Deficiencies	Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Administration Deficiencies	Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

NURSING		
335850	THE HAMPTONS CENTER FOR REHABILITATION AND NURSING	64 COUNTY ROAD 39
335850	THE HAMPTONS CENTER FOR REHABILITATION AND NURSING	64 COUNTY ROAD 39
335852	CHAMPLAIN VALLEY PHYSICIANS HOSP MED CTR T C U	75 BEEKMAN STREET
335852	CHAMPLAIN VALLEY PHYSICIANS HOSP MED CTR T C U	75 BEEKMAN STREET
335852	CHAMPLAIN VALLEY PHYSICIANS HOSP MED CTR T C U	75 BEEKMAN STREET
335852	CHAMPLAIN VALLEY PHYSICIANS HOSP MED CTR T C U	75 BEEKMAN STREET

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SOUTH HAMPTON	NY	11968	6317021000	08/23/2011	10/19/2011	HEALTH
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SOUTH HAMPTON	NY	11968	6317021000	03/12/2012	05/09/2012	HEALTH
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PLATTSBURGH	NY	12901	5185627448	02/03/2011	04/01/2011	HEALTH
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PLATTSBURGH	NY	12901	5185627448	02/03/2011	04/01/2011	HEALTH
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PLATTSBURGH	NY	12901	5185627448	02/03/2011	04/01/2011	HEALTH
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PLATTSBURGH	NY	12901	5185627448	02/03/2011	04/01/2011	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Resident Rights Deficiencies	Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Resident Rights Deficiencies	Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	3
Resident Assessment Deficiencies	Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Few	3
Pharmacy Service Deficiencies	At least once a month, have a licensed pharmacist review each resident's	Few	3

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

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335854	FOX RUN AT ORCHARD PARK	ONE FOX RUN LANE
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335857	WILKINSON RESIDENTIAL HEALTH CARE FACILITY	4988 STATE HWY 30
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335857	WILKINSON RESIDENTIAL HEALTH CARE FACILITY	4988 STATE HWY 30
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335857	WILKINSON RESIDENTIAL HEALTH CARE FACILITY	4988 STATE HWY 30
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335860	EDDY VILLAGE GREEN AT BEVERWYCK	40 AUTUMN DRIVE
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335860	EDDY VILLAGE GREEN AT BEVERWYCK	40 AUTUMN DRIVE
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335860	EDDY VILLAGE GREEN AT BEVERWYCK	40 AUTUMN DRIVE
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

ORCHARD PARK	NY	14127	7166625001	11/15/2011	01/14/2012	HEALTH
AMSTERDAM	NY	12010	5188413572	09/21/2010	12/23/2010	HEALTH
AMSTERDAM	NY	12010	5188413572	10/17/2011	12/16/2011	HEALTH
AMSTERDAM	NY	12010	5188413572	01/18/2012	03/16/2012	HEALTH
SLINGERLANDS	NY	12159	5184512107	10/17/2012	12/03/2012	HEALTH
SLINGERLANDS	NY	12159	5184512107	10/17/2012	12/03/2012	HEALTH
SLINGERLANDS	NY	12159	5184512107	10/17/2012	12/03/2012	HEALTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	pharmacist review each resident's medication(s) and report any irregularities to the attending doctor.		
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Quality Care Deficiencies	Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Mistreatment Deficiencies	1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Quality Care Deficiencies	Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Environmental Deficiencies	Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

335860	EDDY VILLAGE GREEN AT BEVERWYCK	40 AUTUMN DRIVE
335860	EDDY VILLAGE GREEN AT BEVERWYCK	40 AUTUMN DRIVE
33A246	ELIZABETH SETON PEDIATRIC CENTER	300 CORPORATE BLVD SOUTH

ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

SLINGERLANDS	NY	12159	5184512107	10/17/2012	12/03/2012	HEALTH
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SLINGERLANDS	NY	12159	5184512107	10/17/2012	12/03/2012	HEALTH
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YONKERS	NY	10701	9142946300	07/20/2010	07/30/2010	HEALTH
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ALL NH NY - Complaint Deficiency

Based on Nursing Home Compare - Complaint Deficiency

	avoidable accidents.		
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Some	2
Administration Deficiencies	Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
Pharmacy Service Deficiencies	Make sure that residents are safe from serious medication errors.	Few	3